

Celebrating the Cultures of Quota



Quotarian

**Quota
International,
Inc.**

**A Worldwide
Network of
Service and
Friendship**

2004



We Share
Foundation

"Our Hearts Lead Us, Our Actions Change Lives"



We Share Foundation

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*Like the child who
found starfish on the
shore and returned
them to the sea,
we share our selves
and our resources to
restore the world...*

...one life at a time.





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ON THE COVER: Celebrating the cultures of Quota. President Mary Cotter of Fairbanks, Alaska, U.S.A., enjoys a traditional Maori welcome in New Zealand, one of Quota's 14 member countries. Experiencing the country's ancient culture afforded President Mary a perfect opportunity to highlight her official theme, **Strengthening Quota's Roots**. Photograph by Carolyn Rice, 2003-2004 Treasurer.

Quotarian

About Quota International

Organized in 1919, Quota International, Inc., is an 85-year-old service organization that links its members of all ages, occupations, and nationalities in a worldwide network of service and friendship. Quota's members in 14 countries around the globe are committed to serving their communities and their world. With a motto of "we share," Quotarians are known especially for their service to deaf, hard-of-hearing, and speech-impaired individuals and disadvantaged women and children. Serving and encouraging others, developing friendships, and promoting international understanding are values shared by all Quota members.

Quotarian 2004

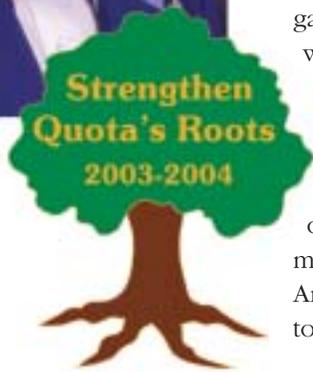
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Dear Quota Members,

Dear Quota Members,

Quota International has helped those in need since 1919, and our mission is more vital than ever in today's unpredictable world. Eighty-five years after our organization's founding, Quotarians worldwide remain committed to strengthening Quota's roots and protecting our legacy for generations to come.

Last year, 2003, was a remarkable year. Members in 14 countries took brave new steps towards changing the way we operate our organization and our calendar. After a session filled with respectful dialogue and debate, delegates attending our convention in New Orleans, Louisiana, U.S.A., paved the way for our annual international gathering of members to become a biennial event *starting this year!*

Come to Toronto, Ontario, Canada, the site of Convention 2004, and experience Quota history in the making. Discuss Quota's future at this year's Leaders as Listeners Town Meeting and Bylaws Session—the last opportunity to do so until 2006! Toronto, one of the world's most cosmopolitan cities, reflects the international flavor that defines our organization. And you'll find no better shopping anywhere! Consider this your official "Call to Convention" scheduled for July 16-19, 2004.

This issue of the *Quotarian* magazine is particularly special as it contains the essence of what makes Quota so unique—our own brand of fellowship and service that remains timeless. As you can see from the back cover, Quotarians always have, and always will, enjoy each other's company.

We have much to celebrate individually, in our clubs, and as an organization. Internationally, we launched a new membership challenge that clubs worldwide have embraced, our District Dynamo program. We found new ways to increase worldwide publicity through our first Quota Cares Month program (*and you'll enjoy meeting winners beginning on Page 9*).

I am particularly proud of our international communications: our award-winning Web pages and *Quotarian* magazine (*see Page 28*) plus our expanded use of Internet communications to keep members informed. I'm also grateful to area directors and district governors who have been working in teams to get hot-off-the-press information to you throughout the year.

Together, and in so many different ways, we are strengthening Quota's roots. And the evidence of our success can be found in these pages.

Yours in Quota,

Mary Cotter

Mary Cotter
International President



Book 'Em!

Quota Clubs Join Forces to Encourage Reading

When a burglar alarm sounded in a warehouse in Racine, Wisconsin, U.S.A., in 1997, the responding officer heard another call. Police officer Julia Burney discovered a cache of 10,000 books, all slightly imperfect and set to be destroyed. She asked the owner for a small donation...and he gave her all of them. "It was the answer to my prayers," she said.

Julia had grown up in poverty with no books at home. As a cop patrolling inner city neighborhoods she felt that "when I saw all the little poor girls, I saw myself. And I knew that if these young children were to have any chance in life at all, they would have to learn how to read."

She slept on that notion and in a dream saw a reading center where kids could go after school to read,

study, and get tutoring assistance. Two days later, those books were in her hands. Lacking a location for a reading center, she gave the books to fellow police officers to distribute from their squad cars. And Cops 'n' Kids was born.



Introducing Quota to Cops 'n' Kids

The Kenosha-Racine Quota club heard about the service opportunity, helped gather books, and invited Julia to speak during District Conference. Because Quota members were impressed with Julia's vision, then International President Lynne Caroon invited her to speak at Quota's 2002 convention in Pittsburgh, Pennsylvania, where several clubs were inspired to launch the project in their own communities. At Convention 2003 in New Orleans, the local Cops 'n' Kids program received a donation of 600 books, collected as Quota's Service-on-Site project.

Meanwhile, Oprah Winfrey took notice and named Julia a recipient of the Use Your Life Award, providing the funds for the Cops 'n' Kids Reading Center in Racine and inspiring more communities to start Cops 'n' Kids programs, many with the support of Quota volunteers. The program allows police to interact with children in a positive way and encourages kids to take their first steps out of poverty through literacy.

"It's been a joy to see how this program has grown," said 2002-2003 Kenosha-Racine President Judy Walthers, "oftentimes, thanks to a Quota club."

Julia Burney agreed. "When people want to start a program in their community, the first thing I ask is: 'Do



QI of Kenosha-Racine introduced Cops 'n' Kids to Quota. Here, artist Sister Janet Weyker (left), club president, introduces Julia Burney and Judy Walthers, past club president, to "Hear Ye," the blue Quota dog she created.

Continued on Page 4



Quota International clubs find a perfect service match in the Cops 'n' Kids literacy program. Last March, program founder Julia Burney helped launch the District 16 project. Photo by Tom Gilbert, Courtesy of Tulsa World.

you have a Quota International service club near your city? If they do, their program will be a breeze because Quota will take care of everything! Do I love and appreciate Quota? You bet I do!"

What Cops 'n' Kids Does for Quota Clubs

Strengthens Connections

The Salisbury, Maryland, Quota club adopted Cops 'n' Kids as a new service component, and club fellowship and member retention increased. "This hands-on project levels the playing field for both experienced Quota volunteers and new members, who then feel more connected to Quota," explained Linda Moore-Riehl, past club president.

Rekindles Enthusiasm

When the Wilmington, Delaware, Quota club held a fund-raiser for their Cops 'n' Kids project, the event sold out before the announcement hit the paper. Among paid attendees at this event were 32 police officers who support the program.

The club used the opportunity to highlight service, fellowship, and fun with a picture gallery and recruiting materials. Several recruits, attracted to the Quota spirit

"Do I love and appreciate Quota? You bet I do!"

—Julia Burney, founder, Cops 'n' Kids

during the event, attended the next club meeting. "Our success rekindled enthusiasm within our club," said Susanna Mays, club president. "Most of all, it was just plain fun!"

Encourages Cooperation

Inspired by Julia's presentation at Convention 2002, the clubs of District 16, all located in the Tulsa, Oklahoma, area, started Cops 'n' Kids as a district service project. QI of Tulsa,

Sand Springs, South County, Metro Tulsa, and South Tulsa worked together to raise funds for a massive kick-off event. (Metro Tulsa and South Tulsa have since merged together into one club, Tulsa Metro South.)

At an event news conference, Nancy Winn, past Tulsa Metro South president, introduced Julia Burney, "and then it was magic!" she said. Quota's Cops 'n' Kids program made the local television news and graced the front pages of several Oklahoma newspapers. "We could

Quota Clubs and Districts Involved in Cops 'n' Kids

Cupertino, California

Kenosha-Racine, Wisconsin

Minneapolis, Minnesota

Rockford, Illinois

Salisbury, Maryland

Wilmington, Delaware

District 16

District 21

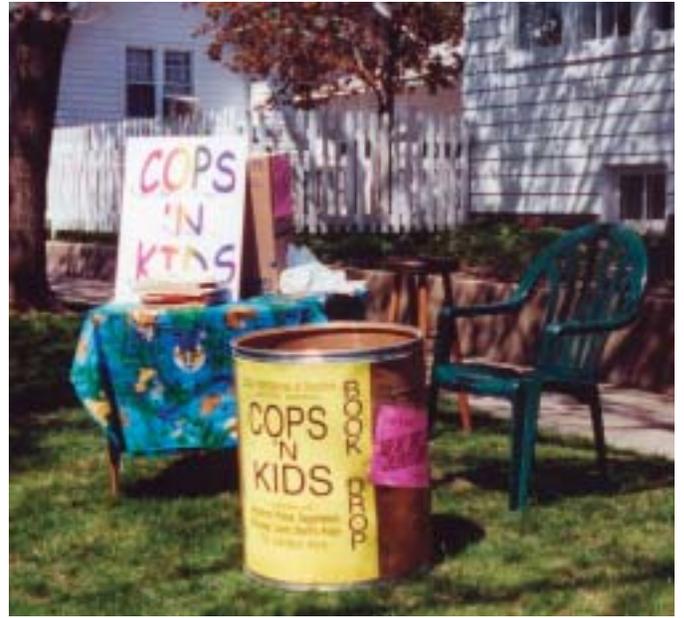
Share your club's success! Contact We Share Foundation Manager Mary Dunphy (mary@quota.org), if your club has adopted Cops 'n' Kids.

not have come up with a better project to work together on and to make the public aware of Quota and that we really do care,” she added. “We came together as a district and got to know other Quota members better than we ever had before.”

Increases Publicity

“We have so many exciting things happening in our community after starting this project,” said Rockford, Illinois, Past President Charlotte Dunn. “It gets Quota’s name out to the public and helps attract new members.”

Quota volunteers set up book collection bins in 40 different Rockford-area locations and plastered posters all over town. Past Service Chair Georgianne Hippman-Bell noted, “The police and sheriff’s departments are very grateful for more than 6,000 books they’ve received through our efforts. And Quota is in the news! What a wonderful happening!”



Quota is in the news. What a wonderful happening!

—Georgianne Hippman-Bell, Past Service Chair, QI of Rockford, Illinois, U.S.A.



Literacy program facilitates positive bonds in disadvantaged neighborhoods.

Practical Tips for Collaborative Clubs

Working with other organizations, like Cops ‘n’ Kids, helps Quota clubs increase our service impact, but it also poses a risk of going unnoticed for our efforts. Although valiant, unsung Quota heroes won’t help our organization thrive.

Check out some tips for keeping the Quota identity in collaboration at www.quota.org. Click “For Clubs” and then “Practical Tips for Collaborative Clubs” (under the “Promoting Club Publicity” heading).

2004 Club-to-Club World Service Projects

Eight projects directed by Quota clubs in three developing countries comprise the We Share Foundations's 2004 Club-to-Club World Service program. While most are continuing efforts, several new projects have begun in the Philippines. For more detailed information on all projects, visit www.wesharefoundation.org and click the "Club-to-Club World Service Projects" link.

India

Charitable Dispensary and Vocational Training Center

A project of Quota International of DLF City



Impoverished migrant workers, farmers, and others receive good health care through the dispensary set up in 2001. In addition to medicine, exams, immunizations, and family planning, patients receive counseling from three staff doctors on health and hygiene. The club also provides hospital care in emergencies.

In the vocational training center, women learn job skills needed in local industry. Quota plans to implement a needed literacy program and build a facility to house the project.

Quota Home for Abandoned and Destitute Women

A project of Quota International of New Delhi

Shelter, job skills, and education for women and children continue to impact scores of lives through this long-standing project. The club currently plans to expand the project by adding a refuge for aging women, where they can finish their lives in dignity with a decent place to stay, nourishing meals, and medical care.

The job skills program trains dozens of women yearly in knitting, sewing, embroidery, textile painting, and cosmetology to help them find work and gain independence.

Meanwhile, a full elementary school offers a new start to children from a nearby slum with quality instruction, meals, and medical care.



Home for the Aged & Mobile Crèche

A project of Quota International of Sainik Farm



This project continues service to elderly nursing home residents, once abandoned and living in squalor in a ramshackle facility. The club refurbished and maintains the home and provides meals, clothing, and medical care to residents.

The club also assists children of working poor families through a mobile crèche. These infants and toddlers are often left to fend for themselves when parents work as laborers and domestic help, ending up in the streets and ineligible for public education. The crèche provides meals, medical care, and basic pre-school instruction to change their course in life.

Fiji



Audiogram Project for Senior Citizens, Support of Students in Ba HART Village, and Job Skills for Disadvantaged Women

A project of Quota International of Ba

The Ba club supports hearing-impaired students and young adults from the Ba HART village, providing for hearing needs, transportation, and school supplies and, later, assistance in launching careers. The club also holds regular hearing clinics for elderly persons, provides recycled hearing aids, and offers job skills training for disadvantaged women.

The Philippines

Sawang Calero and Guba Day Care Centers

A project of Quota International of Cebu

These Quota-run day-care centers need larger facilities, with nearly 200 pre-school students enrolled. The centers provide food, clothing, medical care, and education to children in two poverty-stricken neighborhoods with economies based solely on fishing and scavenging.



Bahay San Rafael Home for Special Children

A project of Quota International of Las Piñas

In an orphanage for children with special needs, this project provides medical care for ten boys with cerebral palsy, including medicine, surgery, therapy, and rehabilitation. In addition, funds will help to create a tantrum room, where these abandoned, severely disabled children can let off a little steam, and replace some flooring.



Project for Battered and Abused Women

A project of Quota International of Manila



This new project aims to establish a place of hope and healing for battered women. The shelter will offer refuge,

meals, medical care, and psychological counseling to these women escaping from abusive homes. When they begin new, independent lives, the club pledges literacy and job training.

Deafness Resource Library

A project of Quota International of Manila South

Large numbers of hearing-impaired persons in the Philippines created a need for information about hearing health and related issues. This new library, for parents, teachers, medical professionals, therapists, and the general public, will house texts on hearing disorders and rehabilitation. Once books are amassed, an existing library will be refurbished and air-conditioned.





A Decade of Growth in Holland

A cup of tea initiated Quota International's presence in the Netherlands.

Today, active clubs meet in Rotterdam and Zeist—with a third Quota charter possibly brewing in Amsterdam.

Anniversary in Rotterdam

Quota spread to Europe in 1994, when 50 ladies in Rotterdam attended a tea and came away excited about forming a Quota club in the Netherlands. This year, to celebrate a decade in Quota, the Rotterdam club has organized one service activity per month. All projects are dedicated to issues concerning children, especially those



with special needs. "We are very enthusiastic about this year," noted Sonia Ruiz, charter president. "We have developed a solid reputation

here, so we will use this opportunity to share our service goals with the community."

Meanwhile, the club's successful charter service project remains a vital aspect of Rotterdam's charity network: the club's blue Quota bus distributes soup daily to homeless people throughout the busy port city, as it has for the past ten years. Last year, the club continued support of another high profile project by rapidly raising needed funds for a cancer hospital guest house.

Service Blooms in Zeist

Rotterdam's New Club Committee successfully stirred Quota enthusiasm in Zeist, where a second club chartered in May 2002. In a country known for exquisite flowers, the Zeist charter service project couldn't be more Dutch—they bring gardening indoors to elderly nursing home residents. Quota members direct hands-on indoor projects while professional storytellers, funded by the club, stir memories of beloved gardens and walks outdoors.

Zeist members also initiated a new and exciting international service project, raising funds to enrich the medical knowledge and skills of clinicians caring for patients in Malawi, Africa.

According to Zeist President Connie de Blécourt-Kuiper, "Our service work has helped make us a solid club."



Rotterdam Quota members proudly pose with the wife of Rotterdam's mayor (in red) at a booth they sponsored to raise funds for a guest house for relatives of cancer patients. The sign says, "Don't leave them out in the cold."

2003 Projects that Shine

Winners Showcase

Quota Cares Month Competition and Excellence Awards Celebrate Outstanding Projects

Winning entries are posted on Quota's Web site at www.quota.org.

Click "For Clubs" and then links under "Annual Public Awareness Campaigns, Awards, and Contests."

2003 QUOTA CARES MONTH COMPETITION TOP WINNERS

Quota Cares Month winners balanced service, fun, fellowship, recruitment, and retention during newsworthy service projects conducted in March 2003. We congratulate the top five winners of our first annual competition.

Quota International of Armidale

New South Wales, Australia

Extensive publicity from luncheons for International Women's Day and local seniors, dinner for Quota International Board members, and community service during an autumn festival helped this club gain new members.



Quota International of Auckland & Quota International of Takapuna

New Zealand



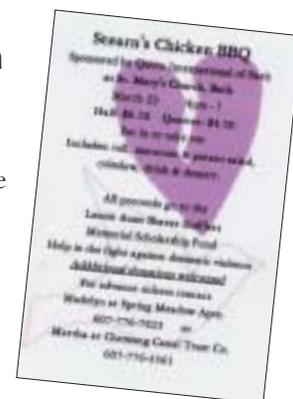
Two clubs collaborated to raise money for a non-invasive laser machine for their region. They recruited new members and raised Quota's profile at an event attended

by Quota International leaders including then International President Beatriz Doran-Scoop (second from left).

Quota International of Bath

New York, U.S.A.

When two related members shared tragedy due to domestic violence, the Bath club rallied to raise awareness of the issue and establish an annual scholarship (funded by a sold-out barbecue dinner) to honor their murdered family member.



Quota International of Bundaberg

Queensland, Australia



The local helicopter rescue service gained greater support and Quota gained greater recognition after hosting a 'Cent Sale' (a giant continuous raffle with over 140 prizes) that included a fashion parade, afternoon tea, and raffles.

Quota International of Norfolk Island

South Pacific

Raffle, needlework display, tour, craft evening, radio-thon, auction of a CD autographed by Mick Jagger—one month's activities raised Quota's profile, attracted new members, and brought in thousands of dollars for local service needs.



2003 Quota Cares Month Honorable Mention Winners  **Quota International of Bathurst, New South Wales, Australia** Diabetes Awareness Day • **Quota International of Beckley, West Virginia, U.S.A.** Fund-raiser for Shelter and Recruitment Event • **Quota International of Gold Coast, Queensland, Australia** Race Day for Drought Relief • **Quota International of Morgantown, West Virginia, U.S.A.** We Care Packages for the Troops

2003 Projects that Shine



Excellence Award Winners

Quota International's annual Excellence Awards recognize superior efforts in specific areas of club operations. We celebrate the success of this year's top winners in fellowship and fun, fund-raising, membership, and service.

EXCELLENCE IN FUND-RAISING

Quota International of Gridley *California, U.S.A.*

This farming community celebrated the harvest with "A Night Out, the Quota Way" and helped the club raise U.S.\$11,300 for club service activities. More than 500 guests enjoyed tasty fare, local beer and wine, and a successful silent auction.

Quota International of Paso Robles *California, U.S.A.*

A bachelor auction with a James Bond theme, "From Quota With Love," raised more than U.S.\$9,600 for club service activities. Attention to detail—from martini-shaped bidding paddles to Bond girls and a handsome Agent 007—made the event unique and attracted new supporters.



EXCELLENCE IN FELLOWSHIP AND FUN

Quota International of Casino *New South Wales, Australia*

This club enjoyed one another's company in preparing for the South Pacific Area Meeting. After creating stellar

goodie bags from washcloths filled with hotel toiletries, members celebrated success with a fun-filled evening, complete with a five-star dinner.

Quota International of Fairbanks *Alaska, U.S.A.*

A Healthy Life Campaign encouraged members to make positive changes. Two teams earned points for improvements—weight loss, smoking or drinking reductions, and increased exercise. The whole club benefited from better health and camaraderie.

EXCELLENCE IN MEMBERSHIP RECRUITMENT

Quota International of Andover *Massachusetts, U.S.A.*

A downward membership trend made recruitment a priority for this club. After producing new membership packets, the club revamped its recruiting event to highlight service. Excellent event publicity and media coverage drew a large crowd that helped increase membership by a whopping 35 percent.

Quota International of Wilmington *Delaware, U.S.A.*

Inspired by new service ideas from Convention 2002, this club focused on compelling service projects and polished recruitment tools. The plan worked! As Quota service attracted local media attention, membership increased 25 percent. (See related story, Page 3.)

EXCELLENCE IN MEMBERSHIP RETENTION

Quota International of Lawrence *Massachusetts, U.S.A.*

Increased hands-on service projects generated more enthusiasm as members got to know one another better. Jackie Ulbin, past club treasurer, said, "We work very hard to listen to and encourage each other. It is the caring that sustains us and keeps our membership active." Each member feels an integral part of the club.

Quota International of Parkes

New South Wales, Australia

Emphasis on fellowship and fun—for example, at “Australiana Night” festivities pictured here—fosters permanent membership in Parkes. Members remain in a happy, busy club in which every member is included and her talents used to the fullest.



EXCELLENCE IN SERVICE— HEARING AND SPEECH

Quota International of Aruba

Aruba

Fun but noisy Carnival festivities led Quota volunteers to distribute earplugs and information about hearing health to attendees of all ages! A widespread awareness campaign caused locals to listen up.



Quota International of Kalamazoo

Michigan, U.S.A.

Deaf kids built self-esteem during a fun day with a professional hockey team. Kids gathered autographs and learned skating and hockey skills from players, who enjoyed the event as much as the children.

EXCELLENCE IN SERVICE— DISADVANTAGED WOMEN AND CHILDREN

Quota International of Kirksville

Missouri, U.S.A.

To help victims of domestic violence, this club organized a “shower” to collect basic household items needed for new beginnings. Their 600 invitations and extensive publicity brought in hundreds of items and U.S.\$2,400 in cash for local victims.



Quota International of Las Piñas

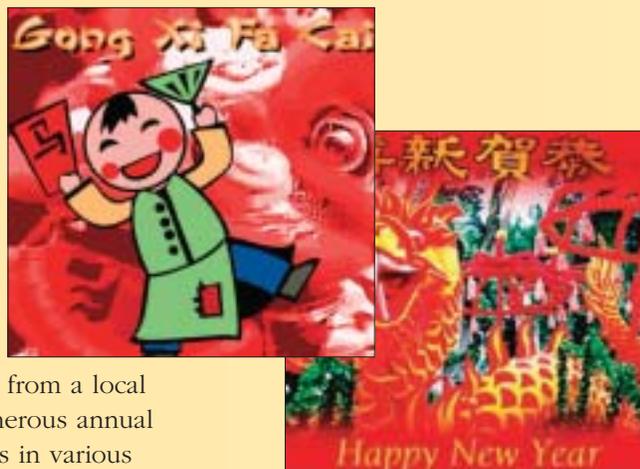
The Philippines

A training program in baking and meat processing provided ten impoverished women with skills to open a neighborhood food business. Members solicited seed money and space and provided equipment to transform these disadvantaged women into entrepreneurs.

MALAYSIA Improving Lives in Kuala Lumpur

Enthusiastic Malaysian Quota members focus on improving the lives of young people. QI of Kuala Lumpur sponsors two children from a local shelter, provides a generous annual scholarship, and works in various ways to help deaf youngsters. In addition, the group financially supports Jayadiri, a local society for deaf persons, and offers hands-on service for parents of deaf children, including English lessons.

Part of the club's ample service fund is generated through the sale of Chinese New Year's cards.



UNITED STATES Letter of Gratitude

To All Concerned:

I heard a dove calling to his mate and a redbird singing his heart out. Do you have any idea what a miracle that is for me? I HEARD my two-year-old great-granddaughter call me "Mamaw." You helped bring about this miracle. May God continue to bless you in all the good things you do.

My heartfelt thanks,
Marie Miller

NEW ZEALAND Elegance for Rotorua Seniors

Lonely seniors in Rotorua, New Zealand, got a boost from their local Quota club. Guests identified by club members, churches, organizations, rest homes, and caregivers were invited to an elegant afternoon tea at the Grand Tiara Hotel, complete with entertainment from renowned local New Zealand singer John Bond.

A Quota member sat at every table and encouraged conversation. "The room buzzed with stories," said Jill Boyle, service club chair. "Everyone, including our Quota volunteers, had a most enjoyable time."

UNITED STATES Service is the 'Best Part' for Fort Collins Quota Members

The Fort Collins Quota club in Colorado, U.S.A., helps sponsor an annual event for

Marie received hearing aids from QI of West Memphis, Arkansas, U.S.A.

deaf and hearing-impaired children in their northern Colorado region. About 100 children in Kindergarten through Grade 6 gather with teachers, paraprofessionals, and sign language instructors for a day filled with fellowship and fun. Kids meet pen pals, see old friends, and forge new relationships with others who share the challenges of hearing impairment.

The children look forward all year to the delightful event—and so do Quota volunteers! Linda Jaffee, Fort Collins club president, said, "The best part of catering this event is that we get to help out and work together as a club all day."

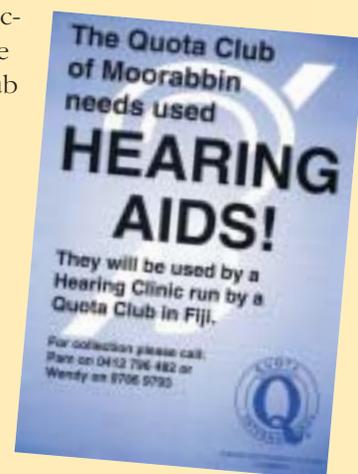
Enthusiasm for service is catching: the club recruited nine new members last year

AUSTRALIA & FIJI Quota Connections

Quota connections help the Ba Quota club provide free hearing screenings and refurbished hearing aids in their sugar town. Last year, several Australian clubs,

including QI of Peninsula, QI of Moorabbin, and QI of Townsville, held well-publicized drives for used hearing aids, which are refurbished free of charge by Sydney audiologist Eric Heideman.

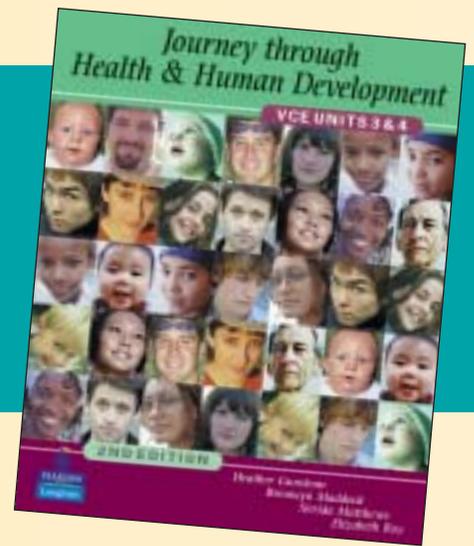
Several times per year, Eric sees patients in Nadi, then drives north to Ba to hold Quota's clinic for seniors and young people and fit



Textbook Features Club-to-Club World Service Projects

A new edition of an Australian textbook includes the 2003 *Quotarian* article on Club-to-Club World Service. The program helps to illustrate a global perspective on health and development issues.

Journey Through Health and Human Developments (2nd Ed.), published by Pearson Education Australia, is used in advanced health courses in secondary schools. One of the book's authors is Past District 38 Governor Heather Gunstone Hulett, who brought the article to the editor's attention.



the recycled hearing aids. Dozens of Ba seniors are helped because of Quota's cooperative efforts. In addition, ten young adults with 80 to 90 percent hearing loss received hearing aids last year. They had never spoken before receiving the devices, but Eric anticipates rapid progress in developing this ability.

SOUTH AMERICA Service in Suriname

QI of Suriname continues its established Stizona Project. Once a Club-



to-Club World Service project, Stizona has been refurbished and enlarged by Quota. The new teaching staff helps mentally retarded youth learn agricultural skills and self-sufficiency by cultivating and marketing vegetables.

The club has raised over \$51,000 for the project. One moneymaker, Men Cook Out, brings in \$10,000 annually. Along a resort pier, men concoct delicious wares ranging from egg rolls to shrimp to cake. Quota volunteers sell food coupons to the large crowds, drawn by the scents and sounds of this social highlight.

UNITED STATES Winchester Kitchen Kapers

In a community overflowing with activities and longstanding fundraising efforts, the Winchester, Virginia, Quota club carved out a niche in the kitchen. The club's annual home tour, Kitchen Kapers, attracts large crowds that visit area kitchens, old and new. The tour, sponsored by two local banks, includes culinary demonstrations, wine tasting, plant sales, lunch, and an arts and crafts sale.

Kimberly Smith, past club president, said, "Everyone is always discussing her favorite kitchen and favorite gadget at the end of the

day. And each year participants tell us they can't wait until next year!"

Funds generated by the tour allow the Winchester club to donate Christmas stockings and Easter baskets to local disadvantaged students who are identified by their teacher, a club member. Added Past President Kimberly: "These gifts are not only filled with candy and surprises, but also overflowing with Quota love."

Helping Hospital Patients in Mississippi

QI of Jackson serves a nearby psychiatric hospital with various service projects. The club adopted children in the Youth-at-Risk program at Mississippi State Hospital in Whitfield, and members host an annual Valentine's Day party for women undergoing evaluation there.

Some 40 to 60 women enjoy delicious food and drink each February while Quota volunteers play piano and lead a sing-along of old favorites. Anne Grayson, club member and past governor, said members look forward to the "heartfelt experience," always met by expressions of tremendous gratitude and appreciation from attendees.





Quota Volunteers Follow Their Hearts in Service

The Quota club of Magnolia, Arkansas, U.S.A., has worked diligently since their charter in 1950 to find ways to help local people with hearing impairment.

When the club found out that Magnolia Hospital needed equipment to screen infants and toddlers for hearing loss, Quota volunteers orchestrated several fund-raisers, then purchased an instrument, which already has detected possible problems in two percent of babies screened.

In this photo, submitted by QI of Magnolia to the 2003 We Share Foundation International Photo Contest, club member Marilyn Fannin supports her granddaughter as a Magnolia Hospital nurse tests her hearing with the Quota-provided medical equipment. The image captures the strength of Quota volunteers, who follow their hearts to serve where most needed, and the appreciation of those who work with Quota in benefiting others.

U.S. President George W. Bush's official White House photographers once again judged the annual photo contest and awarded Magnolia's photo the Grand Prize—a cash award of U.S.\$500 for the Club-to-Club World Service project of their choice.

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Lynn Johnston, creator of the syndicated comic strip *For Better or For Worse*, drew a crowd of 276 people to help raise Can.\$6,800 for people in need and attracted media attention for Quota's Collingwood club.

CANADA Collingwood's Comical 25th Anniversary

The Quota club of Collingwood, Ontario, celebrated their 25th Anniversary with a high-profile fund-raising event. Collingwood native Lynn Johnston, creator of the syndicated comic strip *For Better or For Worse*, drew a crowd of 276 people to help raise Can.\$6,800 for people in need and attracted media attention for Quota.

Founding members, including Eva Beauprie, founding club president, were honored on stage with flowers and copies of the club charter to round out a night of overwhelming success. Ann Keating-Morrison, 2002-2003 club president, noted, "Our Quota club gained new respect."

Hobbits in Hamilton

The Hamilton, Ontario, Quota club broadened the horizons of inner city school students with a live theater performance of *The Hobbit*. "To the majority of students, this was a new experience," explained Mary Boyle, past club president. "Many had never even been downtown before."

Quota volunteers accompanied teachers and pupils in Grades 4 and 5 to the show. The club pro-

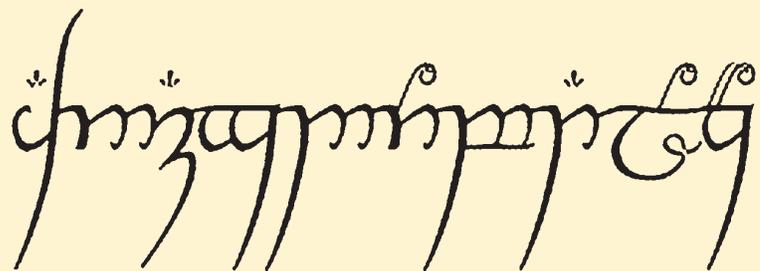
vided tickets and snacks for a grateful crowd. Thank-you notes arrived afterwards, written in J.R.R. Tolkien's hobbit language, Elvish (shown in the box, below).

AUSTRALIA Quota Care Packages Relieve Drought Victims

In the grip of the worst drought on record in Australia, the Camden Haven Quota club responded with a project to help an often forgotten population—farmers' wives. Two club members, both experienced farmers, suggested that these women could use care packages filled with "things women leave off the shopping list when times are tough—things we feel are necessities, but are luxuries to them," explained Pat Legge, past club president. "Farmers' wives put the needs of their children, their farm, and their husbands first."

The club asked the community for donations of toiletries. "The response was magnificent," said Pat. "Items in all shapes and sizes came flooding in. We didn't realize how much it would snowball!"

Other District 28 clubs joined in and collected goods and cash in their communities to send to organizers in Camden Haven, and a Port Macquarie Quota member sent plastic bags for assembling the



As Quotarians in Hamilton have learned, whether written in Elvish or in English, gratitude for Quota service is heartfelt.

goodies. Each filled bag, worth more than Aus.\$20, included a short note expressing the love and best wishes of Quota members.

The Camden Haven club arranged for free shipping to points west and south. When a glitch arose in moving packages through Sydney, the Liverpool Quota club immediately organized members to use their own vehicles to pick up a shipment in one depot and deliver it to the next.

More than 400 care packages have been distributed in this ongoing project. Dozens of cards from grateful farming families, "some quite emotional and heart-wrenching," have reached Quota volunteers. "It's very heartwarming and satisfying," added Pat, "to put into action the thoughts and feelings of our community for those in need."



Toiletries are prepared for shipment. From left to right: Adele Rule, member; Norma Honeysett, friend; Yvonne Fisher, club president; and Pat Legge, past club president. Photo courtesy Camden Haven Courier.

More Quota Relief

In addition to Camden Haven, other South Pacific clubs provided relief to families affected by Australia's drought:



QI of Gold Coast donated Aus.\$6,500 from their fund-raiser, A Day at the Races, where a best-dressed competition (*above*) livened up festivities. Part of the money raised was distributed through the Quota network, the rest through another group.

QI of Lismore sent Aus.\$1,000 to a group of 25 rural women in Myall Creek. Carol Brunt, past club president, called the letters of thanks the club received "outstanding, humbling."

QI of Redcliffe donated Aus.\$1,500 raised in a quilt raffle for the Farmhand Drought Appeal.



Quota's 2004 Convention!

Toronto, one of the world's most cosmopolitan cities, has a style and excitement all its own. This Canadian city vibrates as a cultural center and blends a multicultural heritage that includes 80 ethnic groups who collectively speak more than 100 languages.

TORONTO



Come explore "a world within a city."

July 16 - 19, 2004

Toronto is famous for its soaring futuristic architecture, museums, galleries, performing arts companies, eclectic dining, relaxed cafes, trendy shopping complexes, and people-friendly waterfronts. In diverse neighborhoods ranging from Chinatown to Little Italy, from Cabbagetown to Forest Hill, you will find homes where residents maintain the traditions and lifestyles of their ancestors.

For those who love to shop, you will find charming neighborhoods full of specialty shops that range from elegant to quirky.

Plenty to Do

A theater scene rivaled only by London and New York.

Toronto is the undisputed entertainment capital of Canada – in large part due to the wealth of lavish Broadway-style musicals, homegrown productions, traveling road shows, and classical concerts being staged at any given time.

A shopping mecca with international flair.

Toronto is a place where you can "shop until you drop." Imagine a retail experience that includes everything from upscale boutiques to an underground city featuring 1,200 shops in more than 10 kilometers (over 6 miles!) of subterranean concourses. Boutiques. Malls. Markets. Galleries. Department stores. Outlets. Shops. It's all right here in Toronto.

Miles of waterfront, beaches, boardwalks, and trails.

One of Toronto's greatest strengths is its wonderful parks system. Big or small, these parks offer everything from play to quiet relaxation. And Toronto's location on Lake Ontario offers many water delights!

Some of the best dining the world has to offer.

Toronto's more than 5,000 restaurants reflect tastes, cultures, and ingredients from around the world—all with a distinctive Toronto flair. From upscale to down-home, you'll find dining experiences to satisfy every taste.

And when the sun goes down...

Toronto is THE place to see and be seen. An impressive list of nighttime diversions will keep you going until the sun comes up again. And baseball fans, Toronto's world famous SkyDome is the home of the Toronto Blue Jays!

Planning for Toronto

Mark Your Calendars!

Register for Convention 2004 before May 1 to be entered in a drawing for one of three U.S.\$100 shopping sprees in Toronto. You'll also save on your convention registration fee if your paid registration form (Page 22) is post-marked by May 15.

Convention Hotel

The Fairmont Royal York Hotel has over 1,365 luxurious rooms appointed with elegant traditional décor. The hotel offers exercise facilities, including swimming pools, saunas, hot tubs, weight equipment and treadmills, and eight restaurants and lounges. Just steps away from its famous doors, in the heart of Canada's largest metropolis, is an exciting mix of attractions. The Royal York is located on the city's subway system, so getting around is inexpensive and easy. Quota's room block will be held until June 12, 2004. A hotel reservation form is located on Page 23.



Getting to the Hotel

Pearson International Airport is located approximately 20 miles from the hotel. Airport Express operates a 24-hour shuttle that picks up every 20 minutes during the day and every 30 minutes at night. The trip to the Royal York Hotel takes approximately 45 minutes and costs Can.\$14.95 one-way (Can. \$25.75 if you purchase a round-trip ticket). If you are traveling via Amtrak, Union Station, is located directly across the street from the hotel and is

connected by an underground walkway. Valet and self-parking are available. Contact the hotel for current parking prices.

Tax Refunds

Non-resident visitors can claim a refund for Canada's goods and services tax (GST) and the harmonized sales tax (HST). Please retain your sales and hotel receipts, and pick up a refund application when arriving in Toronto.

Convention 2004 Highlights

Thursday, July 15 Treasures from Around the World Tour
(9:30 a.m. – 2:30 p.m.)

Friday, July 16 Governor's Seminar/Leader's Meeting
(8:00 a.m. – 3:30 p.m.)
Toronto City Expedition Tour
(9:00 a.m. – 12:00 noon)
Backstage Curtain Call Tour
(1:00 – 4:00 p.m.)
First Timers Orientation
(4:30 – 5:30 p.m.)
Governors 'Sparkling Snow Soirée' Reunion (4:30 – 5:30 p.m.)
Quota's 85th Birthday Ball—
Silent Auction/Reception/
Opening Ceremonies Banquet
(5:30 – 10:00 p.m.)

Saturday, July 17 General Session
(morning & afternoon)
Lunch on Your Own
(12:00 noon – 1:30 p.m.)
Workshop Series (2:45 – 5:00 p.m.)

Sunday, July 18 International Officer Elections
(7:00 – 9:00 a.m.)
Club President's Breakfast
(7:30 – 8:30 a.m.)
General Session (morning)
Lunch on Your Own
(12:15 – 1:45 p.m.)
Area Meetings (1:45 – 2:45 p.m.)
Secrets of Success Panels
(3:00 – 5:00 p.m.)
District Party Night (evening)

Monday, July 19 General Session (morning)
Historic Homes Tour
(12:45 – 4:00 p.m.)
Installation Ceremony and Banquet
(7:00 p.m.) *Elegant evening attire.*

Tuesday, July 20 Niagara Falls Day Tour
(8:30 – 5:30 p.m.)
Quota Canadian Friendship Tour
(Two Nights—Departs Tuesday,
July 20, 8:30 a.m.; returns Thursday,
July 22, at approximately 5:00 p.m.)





Terrific Toronto Tours

Toronto, "a world within a city," offers vibrant neighborhoods, fabulous attractions, plus breathtaking countryside. Every tour (except "Backstage Curtain Call") includes transportation via deluxe motor coach. Sign up for all tours on your convention registration form.

Treasures from Around the World

Thursday, July 15, 9:30 a.m. - 2:30 p.m.
U.S.\$57.00 per person

TOURISM TORONTO



Travel the world through a guided tour of the Royal Ontario Museum. Collections include: the popular dinosaur exhibits; authentic bat caves; historical artifacts

from Canada's indigenous civilizations; costumes and jewelry from throughout the world; and more.

Your guided tour continues at Toronto's Bata Shoe Museum. Yes! A museum for shoes! Over 10,000 pieces are displayed, ranging from the funeral shoes of the pharaohs of Egypt to the space boots worn by Apollo space astronauts.

Afterwards, we will take a jaunt around the corner to Yorkville. With its distinctive boutiques—there are no "stores" in Yorkville—and its sidewalk cafes, this is THE neighborhood to see and to be seen in. Enjoy lunch on your own or shop 'til you drop!

Toronto City Expedition

Friday, July 16, 9:00 a.m. - 12:00 noon
U.S.\$25.00

TOURISM TORONTO

Every city has its own unique history, flavor, and architecture, but none seems to come together to create an ambiance quite like Toronto's. We'll travel back to the city's humble beginnings—the Town of York—all ten square blocks of it, and up to the present day Toronto, Canada's



largest city. Your guided expedition will explore the sights that make Toronto such a great place as you visit some of the city's most notable neighborhoods, pass by breathtaking historic homes, and see many and varied sites of significance to the city's growth.

Backstage Curtain Call

Friday, July 16,
1:00 - 4:00 p.m.
U.S.\$25.00 per person



PHOTO COURTESY THE ELGIN AND WINTERGARDEN THEATRE CENTRE

Join us for a very special guided theater tour, just a short walk from our convention hotel. The Elgin and Wintergarden Theatre Centre has long been hailed as one of the most beautiful theater complexes in the world. And what makes it so unique? It is a double-decker theater complex containing two separate, completely restored Edwardian theaters...truly a one-of-a-kind facility! Workmen, sent to restore the Elgin theatre, "accidentally" found the Wintergarden preserved and untouched for over 60 years. Painstakingly restored, the Elgin and the Wintergarden have made countless theatrical events all the more memorable.

Historic Homes Tour: Past to Present

Monday, July 19, 12:45 - 4:00 p.m.
U.S.\$50.00 per person



PHOTO COURTESY CASA LOMA

Our Historic Homes Tour begins at Spadina, a home- stead that has perched high above Toronto for over 170 years. We'll enjoy a grand guided tour of this authentically decorated house, each room representative of a different era. We will then walk across the street to Casa

Loma, the majestic 98-room castle overlooking Toronto. During this self-guided tour (via Sony Walkman), you'll explore the castle's rooms, secret passages, and towers. Afterwards, we'll take a leisurely drive through Forest Hill, one of Toronto's most prestigious neighborhoods with sprawling lawns and imposing mansions.

You're NOT Going to Miss Niagara Falls...Are You?

Tuesday, July 20, 8:30 a.m. – 5:30 p.m.

U.S.\$115.00 per person (includes lunch)

THE NIAGARA PARKS COMMISSION



Spend a day with us as we witness one of the seven natural wonders of the world—Niagara Falls! Our first stop will be a cruise on the Maid of the Mist, a historic riverboat that will carry you deep into the mist of the falls. Raincoats are provided! Next, we'll visit Table Rock, an ideal spot for that perfect photo.

We'll then travel to the historic village of Niagara-

on-the-Lake where we will visit one of Ontario's world-class wineries, Hillebrand Estates. Enjoy a guided tour of the winery followed by a delicious lunch.

Afterwards, you'll have free time to explore Niagara-on-the-Lake, a historic town settled in the 1800s. Wander through the streets of this quaint historic village and visit delightful shops including an old-fashioned apothecary.

Quota Friendship Tour: A Three-Day Canadian Experience

Depart Tuesday, July 20, at 8:30 a.m., and return to the Royal York Hotel on Thursday, July 22, at approximately 5:00 p.m.

U.S.\$525 per person, double occupancy

(Add U.S.\$150 for single occupancy)

(Includes accommodations for two nights, activities mentioned, two breakfasts, two lunches, one dinner.)

TOURISM TORONTO



A feast for the senses awaits you on this two-night, three-day tour of enchanting and spectacular Southern Ontario. Delight in a tapestry of flowering parks;

meander down clear Canadian waters; stroll in quaint shops; and enjoy real Quota hospitality as you dine with Ontario Quotarians on your route from Toronto to a Canadian paradise!

Day 1

Today we will drive up to Muskoka where we will take a cruise on an old-fashioned steamship—the RMS Segwun (voted the best large Ontario attraction!). Muskoka is known for its picturesque lakes, elegantly gabled resorts, Victorian mansions, and beautifully maintained historic wooden boats. Lunch will be included. After our cruise we will travel to Orillia where we will stay at the gracious and comfortable Stone Gate Inn. We'll have time to relax prior to our evening dinner at the nearby Stephen Leacock Historic Museum where Orillia and District 18 Quotarians will join us for an evening of Quota fun.

Day 2

After breakfast we will travel to Midland, located on the picturesque Georgian Bay. We will visit Sainte-Marie among the Hurons, a re-creation of the French Jesuit Mission, which stood on the site in the 1600s. Our Quota Friendship Tour continues with lunch at the home of 2003-2004 District 18 Governor Marie Dobson-Dunlop where we will be joined by Huronia club Quotarians. After

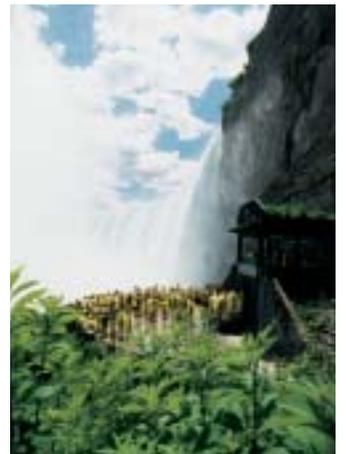


lunch, we will visit the Martyrs' Shrine, a place of pilgrimage and a spectacular lookout site, on the beautiful Georgian Bay. After taking in the view, we will drive to Niagara Falls where we will stay at the Hilton

Niagara Falls. Enjoy the many wonderful attractions or try your luck at the Niagara Falls casino as you spend the evening, including dinner, on your own.

Day 3

After breakfast we will depart for a morning cruise on Niagara Fall's famous Maid of the Mist (raincoats provided!). Feel your heart quicken as you cruise right into the basin of the famed falls. En route back to Toronto, we will visit Niagara-on-the-Lake, home to delightful 19th-century streetscapes where we will view a spectacular Floral Clock and explore a Butterfly Conservatory with its lush setting and exquisite butterflies. Afterwards, enjoy lunch on your own and shopping in charming boutiques. Then, it's time to return to the Royal York Hotel where we will arrive at approximately 5:00 p.m. (Please schedule evening flights after 8:30 p.m.)



THE NIAGARA PARKS COMMISSION

THE NIAGARA PARKS COMMISSION

Convention Registration Form

July 16-19, 2004 • Toronto, Ontario, Canada

Return this form with payment to: Convention, 1420 21st Street, N.W., Washington, DC, 20036 or send credit card registrations by fax to (202) 331-4395. Please allow four to six weeks for processing.

Send in your registration by May 1, 2004, and you will be eligible to win a U.S. \$100 shopping spree in Toronto. Three winners will be chosen from registrations postmarked, e-mailed, or sent by fax to the Quota International Office by May 1.

Registration Deadline for Early Bird Discount: May 15, 2004

Please PRINT NEATLY or TYPE the following information:

Name _____
Last First Name for Badge, if different

Club Name _____

Area _____ District _____

Address _____
Street, Apt. # City/State/Province Zip Code/Country

Fax _____ E-mail _____

Are you a 2004-2005 governor? Yes No
 Are you a 2004-2005 lieutenant governor? Yes No
 Is this your first Quota International convention? Yes No
 Would you like more information about the Wanda Frey Joiner Golf Classic Thursday, July 15 Yes No
 Non-voting delegates, let us know if you are interested in volunteering for either the Elections or Credentials Committee
 Elections Credentials

Please list any special needs you will have during convention (e.g., meals, etc.):

Registration Fee

Registration categories are listed below. Please check (✓) your category and circle the corresponding fee. (Your fee includes dinner on Friday, July 16, and dinner on Monday, July 19.)

	Registration on/before May 15:	After May 15:
<input type="radio"/> Official Club Voting Delegate (IMPORTANT! Please see credential information below.) Each club is entitled to have one voting delegate at convention at a reduced registration fee. <i>All other club participants, including alternate voting delegates, must pay the full convention fee.</i>	U.S.\$155	U.S.\$180
<input type="radio"/> New Club Voting Delegate The registration fee is waived for voting delegates of clubs chartered after July 1, 2003.	No charge	No charge
<input type="radio"/> Past International President	U.S.\$200	U.S.\$225
<input type="radio"/> Other Quota governors, lt. governors, alternate voting delegates (IMPORTANT: see credential information below), non-voting participants and members-at-large.	U.S.\$310	U.S.\$335

Optional Events and Guest Fees

Please register yourself and/or guests for any of the following optional tours or activities. See descriptions on Pages 20-21. We encourage you to sign up early; reservations are accepted on a first-come, first-serve basis.

	Quantity	Total Price
<input type="radio"/> Governors Seminar , Friday, July 16, 8:00 a.m.-3:30 p.m. Invitees include governors, lt. governors, and past international presidents. Includes lunch.	U.S.\$25 per person	
<input type="radio"/> Governors Reunion , Friday, July 16, 4:30-5:30 p.m. Invitees include current and past governors, lt. governors, and district secretary-treasurers. Year(s) served as governor _____; due to limited space, guests are not permitted.	U.S.\$25 per person	
<input type="radio"/> Club President's Breakfast , Sunday, July 18, 7:30-8:30 a.m. <i>An informal gathering for current club presidents with President Mary Cotter and President-elect Nicol Lea.</i>	U.S.\$18 per person	
<input type="radio"/> Treasures from Around the World , Thursday, July 15, 9:30 a.m.-2:30 p.m.	U.S.\$57 per person	
<input type="radio"/> Toronto City Expedition , Friday, July 16, 9:00 a.m.-12:00 noon	U.S.\$25 per person	
<input type="radio"/> Backstage Curtain Call , Friday, July 16, 1:00-4:00 p.m.	U.S.\$25 per person	
<input type="radio"/> Historic Homes Tour-Past to Present , Monday, July 19, 12:45-4:00 p.m.	U.S.\$50 per person	
<input type="radio"/> You're Not Going to Miss Niagara Falls Now, Are You? , Tuesday, July 20, 8:30 a.m.-5:30 p.m.	U.S.\$115 per person	
<input type="radio"/> Post Convention Quota Canadian Friendship Tour , Tuesday, July 20, 8:30 a.m.-Thursday, July 22, 5:00 p.m. Add U.S.\$150 for single occupancy. If you choose double occupancy we will assign a roommate unless you note name here: _____	U.S.\$525 per person U.S.\$150 per person	
<input type="radio"/> Friday Dinner Guest , July 16	U.S.\$65 per person	
<input type="radio"/> Monday Installation Banquet Guest , July 19	U.S.\$65 per person	

Guest Fees

This section allows you to purchase tickets for your guest(s) to attend the following events. **As a registrant, the cost of your attendance to these events is already included in your registration fee.**

Total Optional Fees:

Registration Fee:

Total Payment (add your convention registration fee and any optional activities or guest fees):

U.S. \$

Credential Information - IMPORTANT!

This document will also serve as the club voting delegate's credential form. If you are a voting delegate or an alternate voting delegate, **you must have one (1) club officer sign the following to certify that you are eligible to vote.** You may sign for yourself if you are a club officer. **If this form is not signed, you will not be able to vote at convention.** Please specify your delegate status (official or alternate). Note: each delegate has only one vote; a governor/district representative may not vote for their district and their club.

I certify that the member of my club listed above has been elected to represent the above named club at the international convention to be held in Toronto, July 2004 as
 the official club voting delegate or the alternate club voting delegate should the voting delegate become unable to vote.

Name: _____
PRINT officer's name and title
 Signature: _____ Date: _____

Payment

- I have enclosed a check payable to **Quota International** for my convention fees.
- Please charge the fees to my credit card (only MasterCard and VISA accepted).

Credit Card No. _____

Signature _____ Expiration Date _____

Cancellation Policy: For any cancellations made prior to July 12, 2004, we will refund your convention registration fee minus a \$30 cancellation fee. On or after July 12, a \$160 cancellation fee will apply (to cover nonrefundable costs such as meals and materials). All optional tour and activity fees are nonrefundable on or after July 1, 2004. All cancellations must be in writing.

Questions? Contact Ingrid Miller at (202) 331-9694 (telephone); (202) 331-4395 (fax); or ingrid@quota.org (e-mail).

Hotel Registration Form



Fairmont Royal York, Toronto
Quota International Convention
July 16-20, 2004

Please return your completed reservation form directly to the **Fairmont Royal York Hotel**. Hotel rooms will be reserved on a first-come, first-serve basis. Quota's block of rooms is reserved until June 12, 2004. After that date, or if the block becomes full before then, reservations will be taken on a space and rate availability basis only.

Toronto is a city that has grown up around this grand landmark—The Fairmont Royal York Hotel. Just steps away from our famous doors in the heart of Canada's largest metropolis is an exciting mix of activities and attractions that will leave you exhilarated. From the theater, entertainment and financial districts, to shopping, sightseeing, and world-class sports facilities, The Fairmont Royal York truly is "at the center of it all."

Check-in time is after 3:00 p.m. Check-out time is 12:00 noon. Additional charges may apply for rooms retained after the check-out time. No charge for 2 children maximum (18 years and under) sharing parents room. Reservations must be guaranteed with a valid credit card, or a one-night's deposit, payable by check or money order (made payable to "The Fairmont Royal York"). Deposits will be refunded for reservations cancelled prior to 6:00 p.m. on the day of arrival. Provincial (5%) and Federal (7%) taxes to apply.

Please PRINT NEATLY or TYPE the following information:

Name _____

Address _____
Street, Apt. #

City/State/Province _____ Zip Code/Country _____

Daytime phone _____ Fax _____

E-mail _____

Please reserve _____ room(s) for _____ people for arrival on _____
and departure on _____.

Name(s) of person(s) sharing accommodations:

Please list any special room needs:

Please choose one

Standard Room *Can.\$229* (approximately U.S. \$176)*

- Single**
 Double (one king-size bed)
 Double (two double beds)

**Rate available July 15 - July 22, 2004. Prices do not include local and state taxes, currently at 12 percent. To include a third person in the room incurs a Can.\$20 charge.*

Would you like a smoking room?

- Yes No

Amenities in each guest room include:

Personal temperature controls, voicemail, iron & ironing board, coffee maker, bathrobe, windows that open, mini-bar, cable TV with On-Command pay movies, video games, and all rooms feature Internet access. The hotel also has restaurants, bars & lounge's, a beauty salon, a great swimming pool, and a fitness center.

To Guarantee Room

- Credit card type American Express Visa
 MasterCard Diners Club
 Discover Carte Blanche

Credit Card No. _____ Expiration Date _____

Name on credit card _____

Signature _____

Mail your reservation form to:

The Fairmont Royal York
100 Front Street West
Toronto, ON, M5J1E3, Canada

Or contact the hotel:

Toll Free Telephone: (800) 441-1414
Telephone: (416) 863-6333
Facsimile: (416) 860-5008

A confirmation of your reservation will be returned to you by facsimile or mail.

Beginning March 2004:
Register online at www.quota.org.
Click "Convention" then "Convention 2004."
A special link will take you directly to the hotel's Web site.

Founders, Benefactors, and Friends

The Wanda Frey Joiner Founder Award

January 1996 - December 2003

Special thanks go to Wanda Frey Joiner Founders whose generous contributions strengthen clubs and expand Quota's outreach, enriching our communities and world.

Ten Star Founders (\$10,000)

Vera Hall

Cheyenne, Wyoming

Vivien Ingram

Flint, Michigan

Eight Star Founders (\$8,000)

Isabelle Butters

Weyburn, Saskatchewan

Six Star Founders (\$6,000)

Judith Hartman

Eureka, California

Four Star Founders (\$4,000)

Pat Anger

Port Huron, Michigan

Tina Toohey

Springfield, Massachusetts

Jean Trammell

Venice, Florida

Three Star Founders (\$3,000)

Jo Ann Simmons Cardwell

Ruston, Louisiana

Marianne Carter

Marion County, West Virginia

Beatriz Doran-Scoop

Curacao, Netherlands Antilles

Deborah Hartman

Eureka, California

Vivojean Kelley

Baton Rouge, Louisiana

Jomel Lamb

Charlotte, North Carolina

Ursula Mundstock

Glen Innes, New South Wales

Charlotte Teets

Morgantown, West Virginia

Betty Weston

Kalamazoo, Michigan

Two Star Founders (\$2,000)

Dolores Brosky

Owen Sound, Ontario

Leon Campbell

Alstonville/Wollongbar, New South Wales

Lynne Caroon

Tulsa, Oklahoma

Thelma French

Franklin County, Massachusetts



Wanda Frey Joiner Founder pin/pendant.

Kathy Johnson

Atascadero, California

Liz Kernohan

Camden, New South Wales

Nelly Ledesma

Manila, Philippines

Rosemary Patterson

Bossier City, Louisiana

Patti Schaap

Traverse City, Michigan

Charlotte Schamadan

Monrovia-Duarte, California

Susan Schneberger

Flint, Michigan

Lynn Stephenson

Raleigh, North Carolina

Verna Stewart

Armidale, New South Wales

Carolyn Stubbs

Flint, Michigan

Lilly Telles

Temple City, California

Josephine Warren

Corning Painted Post, New York

Bess Whitaker

Sunnyvale, California

Founders (\$1,000)

Sadhana Aggarwal

New Delhi, India

Helen Black

Bossier City, Louisiana

Patricia M. Bonarrigo

Blairsville, Pennsylvania

Jean Borgatti

Worcester, Massachusetts

Holly P. Bostwick

Santa Fe, New Mexico

Jean Carl

Flint, Michigan

Pamela Con Foo

Darwin, Northern Territory

Mary Cook

Sharon, Pennsylvania

Carol Crawford

Grand Rapids, Michigan

Enid Croes-Marugg

Aruba

Ma. Lourdes Daffon

Manila South, Philippines

June Dangar

Armidale, New South Wales

Evangeline Del Mundo

Las Piñas, Philippines

Sue Ann Dier

Amherst, New York

Doreen Elia

New Haven, Connecticut

Marian Fetchik

Coral Springs/Parkland, Florida

Norma Go

Iloilo, Philippines

Julia N. Grandle

Harrisonburg, Virginia

Monica M. Haag

Waterloo, Iowa

Jeanette Holland

Taree, New South Wales

Ellen Howe

Flint, Michigan

Lydia Ibanez

Cebu, Philippines

Jeanene Janes

Daytona Beach, Florida

Susan Joyce

1998 Convention Speaker

Judith Maki

Kalamazoo, Michigan

Adelmina Maneclang

Las Piñas, Philippines

Beverly Marcelia

Tacoma, Washington

Nancy McManus

Alameda-Oakland, California

Thelma Medcalf

Gold Coast, Queensland

Jamie Milos-Lung

Rockford, Illinois

Verna Murray

Cedar Rapids, Iowa

Leonor O'Leary

Manila, Philippines

Anne Ollikainen

Barrie, Ontario

Ma. Bulaklak Ormasa

Las Piñas, Philippines

Margaret Pace

Princeton, West Virginia

Ferne Petrie

Monrovia-Duarte, California

Gail Pomeroy

Petersborough, Ontario

Indu Punj

New Delhi, India

Christene Pye

Gold Coast, Queensland

Tomasa Rodriguez

Cebu, Philippines

Edith Scheutzow

Canton, Ohio

Anna Smyth

Essendon, Victoria

Donna Spicer

St. Thomas, Ontario

Wilma Steele

Ottumwa, Iowa

Lorna Stevenson

Alice Springs, Northern Territory

Sue Stewart

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Coolangatta, Queensland

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California

18th District

Ontario

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33rd District

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34th District

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by QI of New Haven, Connecticut

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Doris Johnson

by QI of New Haven, Connecticut

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Leah Pearn

by her husband, Peter Pearn

Jane Peth

by QI of Flint, Michigan

Marilyn Pizarro

by her husband, John Pizarro, and daughters Kristine Pizarro, Lisa Dennis, Annette Pizarro-Choi, and Narelle Pizarro

Beris Pritchard

by QI of Redcliffe, Queensland

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by participants of the 1997 New Zealand post-convention tour

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Quota
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is proud to be the
home of
President

Mary Cotter

She will help
us all to
“Strengthen
Quota’s Roots.”



*Thank you,
Quotarians, for all you do
for Quota.
Together, we can make
Quota the world’s best
service organization.*

*With love,
Nicôl Lea
International President-Elect*



E-Mail: Nicol@nicollearealty.com



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Hannie**

A Strong Leader
and
**Our Candidate for
South Area Director**
Members of
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of Baton Rouge
and
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District 26 is privileged
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Dedicated to Quota Ideals

VOTE

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Quota is my passion

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**A proven leader, she has made a positive
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Celebrate Quota's Winning Ways!

Quota International and the We Share Foundation received prestigious recognition and honors in 2003:



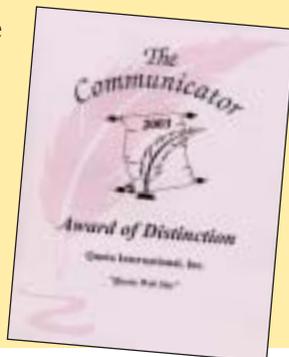
APEX 2003 Award

The *Quotarian* magazine received the celebrated APEX 2003 Award for Publication Excellence, an annual competition sponsored by the editors of *Writing That Works: The Business Communications Report*. Quota International was one of a select group of

winners—chosen from nearly 5,000 entries—that won accolades in the category of "Magazines & Journals – Printed Four Color."

2003 Communicator Awards

The Communicator Awards recognize outstanding work in the communication field. In 2003, the Quota International



Web Site and the 2003 *Quotarian* magazine both received the prestigious Award of Distinction as projects that exceed industry standards. Entries for these awards came from 3,730 advertising agencies, corporations, educational institutions, government entities, designers, writers, and businesses worldwide.

Associations Advance America (AAA) 2003 Honor Roll

For a third year, the We Share Foundation was awarded three separate listings on AAA's 2003 Honor Roll of outstanding programs

resulting in significant benefit to society. Winning programs included World Net Service, Volunteers in Action, and the Foundation's new public awareness initiative, Quota Cares Month.



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