

# Quotarian

Quota  
International,  
Inc.

A Worldwide  
Network of  
Service and  
Friendship

January 2002



Quota Spirit:  
Pass it on!

# 2001-2002 Board of Directors

## What might Quotarians be surprised to learn about you?



Lynne Caroon  
President  
Tulsa, Oklahoma  
"Since age 9 – when my father died – I have felt directed by a sense of divine guidance."



Beatriz Doran-Scoop  
President-elect  
Curacao, Netherlands Antilles  
"As a student, I was a photography model AND I sang the blues in a jazz band."



Mary Cotter  
Treasurer  
Fairbanks, Alaska  
"I LOVE watching Saturday morning cartoons and old Zorro reruns."



Judy Buzowetsky  
Canada Area Director  
Weyburn, Saskatchewan  
"I enjoy fishing, fishing, fishing in the fresh lake waters of Saskatchewan!"



Jomel Lamb  
South Area Director  
Charlotte, North Carolina  
"As a foster mother, I once cared for FIVE newborn infants in one year!"



Nicol Lea  
West Area Director  
Cupertino, California  
"I was born in the U.S.A.'s 'Far East' – New York City – but also lived in Hong Kong."



Susan Schneberger  
Central Area Director  
Flint, Michigan  
"I'm tracing my family's roots; I bet you didn't know my mother was Canadian, aye?!"



Tina Toohey  
East Area Director  
Springfield, Massachusetts  
"I own the NUMBER ONE basenji (old breed, known as 'Dog of the Pharaohs') in the U.S.!"



Carolyn Rice  
South Pacific Area Director  
Parkes, New South Wales  
"I have a twin sister and we are BOTH Australian champions in marching!"



Kathleen Treiber, CAE  
Conference Member  
Executive Director  
Washington, D.C.  
"I love to dance – ball-room, country western, and most of all, jitterbug!"



QI of Curacao congratulates International President-elect **Beatriz Doran-Scoop.**



Your hard work, commitment and perseverance have taken you to this great achievement.

We wish you all the best with preparations for your installation in Pittsburgh.

**You can count on us!**



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On the cover: *Quota shares and cares! Children attending a deaf education class at Wright Elementary School in Tulsa, Oklahoma, USA, share their sign language skills with 2001-2002 President Lynne Caroon. The children are teaching President Lynne to form the letters "Q" and "I" -- for Quota International! Quota's Tulsa club supports the efforts of this class by supplying batteries for the children's hearing aids.*

## About Quota International

*Organized in 1919, Quota International, Inc., is an 83-year-old international service organization that links its members of all ages, occupations and nationalities in a worldwide network of service and friendship. Quota's 7,500 members in 326 clubs in 14 countries around the globe are committed to serving their communities and their world. With a motto of "we share," Quotarians are known especially for their service to deaf, hard-of-hearing and speech-impaired individuals and disadvantaged women and children. Serving and encouraging others, developing friendships and promoting international understanding are values shared by all Quota members.*

## Quotarian January 2002

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# Quotarian

Dear Quota Members:

The past year has been momentous. The September 11 terrorist actions against my home country, the United States of America, brought tragedy and hardship to the world. While I will always remember the horrific evil, I also will remember the beauty of human compassion that came to the forefront that day. We saw the best of humanity emerge as people cared for one another — the very spirit of service that we have known in our organization all along.

I couldn't be more honored to serve as international president of such a vital organization during this time when needs are so pressing. Quota already has a structure in place for making a difference in practical, efficient ways — and having fun while we're doing it. A look through the pages of this *Quotarian* is proof of the ways we make the world a better place. And I firmly believe that caring people everywhere would benefit from being part of our international service network, if only they knew about it. So, I challenge you to adopt the motto I have chosen for this year — "Quota Spirit: Pass it On" — and seek new ways to expand our service organization.

One of the benefits of Quota membership is the annual international convention. It gives me great pleasure to issue this official call to convention and invite you to join me July 19-22 in Pittsburgh, Pennsylvania. See Page 16 for details. I want to see your Quota spirit at our Red, White and Blue celebration!

We have many successes to celebrate this year. Our first international photography contest, judged by the official White House photographers in Washington, D.C., generated a broad range of images of Quota volunteers in action and produced a stunning grand prize winner, highlighted in this issue. We won more honors, including another Blue Ribbon Award from the United Nations Association. We received continued support from our generous donors, allowing us, among other things, to enhance one of our favorite service initiatives — the Club-to-Club World Service program. If you ever wondered if we make a difference, take a look at the faces of our Fellowship Partners (Page 12) to see just how much our support means.

This issue of the *Quotarian* truly demonstrates the Quota spirit of caring and compassion, fellowship and fun. Be sure to pass it on!

Yours in Quota,

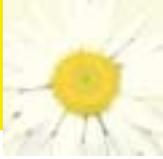


International President



International President Lynne Caroon (left, in red), a successful high school field hockey coach, knows the value of team spirit.





# A Woman of Vision: India's Deep Dugal

When Past International President Joyce Fren went to India in 1978 in hopes of starting a Quota club in New Delhi, she was looking for a dynamic and charismatic leader to get things going. In networking with service-oriented persons about the possibilities of chartering the group, the same refrain resonated again and again: "You must get Mrs. Dugal!"

Mrs. Dugal was Deep Harcharan Singh Dugal, a well known, well respected member of a leading family in Punjab and a successful businesswoman. She is a director in her family's engineering and construction business, now in its fourth generation. Twenty years ago, Deep said, it was the fifth largest construction firm in all of India, responsible for large building programs throughout the Middle East and India.

Joyce contacted the heralded Mrs. Dugal and invited her to attend a meeting about Quota International. "I must say I was impressed as soon as I met her and agreed with the others that she was indeed the one!" exclaimed Joyce. "And she knew everyone."

## Extraordinary Charisma

Three days later, on March 3, 1978, Joyce chartered the new club, and the rest is Quota history. The New Delhi club has created a viable and dynamic oasis of compassion that has changed the lives of hundreds of impoverished families — in large part due to Deep's extraordinary charisma and vision. "Deep could draw all the women together, recognize their special talents and put them to use right from the start," noted Joyce.

Deep has provided a strong and stable influence on the club because, as fellow club charter member Sushila Kilachand noted, "She is very warm and affectionate and has an unusual and authoritative way of communicating and convincing others. She is a much sought after person in Delhi's social and diplomatic circles. Her presence is felt wherever she goes."

## Commanding Presence and Passion

It was her commanding presence, coupled with a passionate presentation, that allowed Deep to convince



*Deep Dugal (right) accepts the charter for QI of New Delhi on March 3, 1978, from Past International President Joyce Fren (left).*

Quota International's governing body at the 1980 Convention in Las Vegas, Nevada, to support a Club-to-Club World Service project in New Delhi. "I would like to acquaint you with a few facts that will make you understand the soul-shattering experience of poverty that exists in our part of the world," she began. "Our whole concept of service is different in India. Our priorities start much lower to help people survive with basics like food and water, even before clothing and shelter. Helping the physically handicapped and the aged come much later in our concept of service."

The captivated convention body listened as Deep explained, "Conditions particular to our circumstances need to be dealt with differently because the basic need is survival for thousands upon thousands who sleep on hard pavement on bitterly cold nights, trying to find a dry spot under bridges and public porches during the harsh, windy monsoon nights, and wash in public places with public taps. They have no privacy or human dignity."

## Compelling and Direct

Deep's compelling story and direct style convinced the convention body that any effort launched under her leadership would be viable and effective. So, they approved the New Delhi Club-to-Club World Service program for "a little place which destitute and abused women can call their own so that they can carry on and do whatever they have to do with dignity."

That place became the Quota Home in Faridabad, which has grown to include a shelter for abused women, a job training center for women and a full school for local children through the support of Quota members worldwide. It stands as a beacon of hope to

*Continued on Page 27.*



# Bhinneka Tunggal Ika!

## *Diversity Defines Indonesian Quotarians*

The newest member country in Quota International is the world's fourth most populous nation, after China, India and the United States.

More than 228 million people live in Indonesia, fostering a diversity that encompasses several religions and 300 ethnicities. Having found only recently its voice and hope in a new democratic government, this exotic multicultural society's motto is *Bhinneka Tunggal Ika* (Unity in Diversity).

Like the nation in which it is situated, the Quota club in Indonesia's capital city of Jakarta finds *Bhinneka Tunggal Ika* as well with an interesting blend of people bonded by a desire to make a difference.

### **A New Democracy**

A vast array of 17,000 islands in Southeast Asia, Indonesia is the world's largest archipelago, sprawling over some two million square miles of territory alongside Malaysia through the Indian Ocean to Papua New Guinea. The country gained independence from the Netherlands in 1949 after four centuries of Dutch rule. Barely a generation later, it was taken over by the military dictator Suharto. When Indonesia's economy collapsed in 1998, the people swept out Suharto in a bloody coup. In 2000, the first democratically elected president took office. Last year, former vice president Megawati became the first female president of Indonesia.

An interesting cultural note is



*Members of QI of Jakarta.*

that people often have but one name in Indonesia — like Megawati. The member roster for the Quota club reflects this tradition as well.

Indonesia became the 14th country in Quota's international network of fellowship and service when, in the midst of political turmoil, the Jakarta club was chartered in June 2000. The diversity that characterizes the nation is mirrored in the membership of a dynamic group that taps into Jakarta's large expatriate community. "The Jakarta club is like a mini-United Nations. Several nationalities are represented," noted Singapore Quotarian Dixie Tan, who helped organize the club.

### **High Flyers**

Founding club president Noorjahan Meurling is a citizen of Singapore. She lived in New Zealand before moving to Indonesia in 1989 in her work as a corporate attorney specializing in international concerns and cross-border negotiations. Other members come from India, Australia, Sweden and Indonesia.

Noor is not alone as a successful professional in the club. For example, Marcia Lattimore, Martha Tilaar and Mee Kim are all CEOs. Prabha Karan is general manager of Air

India in Jakarta, while Virginie Sandstrom runs the IBIS Hotel.

"The members are really high flyers," explained Dixie. "There is no shortage of resources and ideas. Time is the only thing that is in extremely short supply. Even

on charter night, one of them flew in from Medan, and another came in from Bandung — both after work — while three others were away on business."

Nevertheless, the club has cultivated the Quota spirit of fellowship and service. Past International President Dolores Brosky, during an October 2000 visit, received a warm welcome at an Indian dinner given in her honor, followed by the club's first fund raiser — an oriental rug auction that netted U.S.\$1,000.

### **Looking Ahead**

The club uses its funds to help children in schools for the deaf and blind. Meanwhile, Noor said the club continues to seek members. "Our very new club faces issues of retention. Members are busy, which means attendance at meetings and planning for events are hampered by business trips and other work related activities. We are trying to resolve this by recruiting more people, including some who have less demanding schedules."

In the true international, multicultural spirit of Quota, the Jakarta club proves that unity and tolerance are possible among diverse peoples, when the spirit of doing good for others is the guiding principle.

# Excellence AWARDS 2001



**Q**uota's 2000-2001 Club Awards program offered more opportunities to showcase Quota excellence than ever before. The popular Excellence in Service category was divided into our two service areas – Hearing and Speech and Disadvantaged Women and Children. Two winners were selected for each service area, in addition to winners in our other four categories of Fellowship and Fun, Recruitment, Retention and Fund Raising.

In keeping with tradition, all 120 applications highlighted great ideas. The winning projects were selected to serve as models for other clubs. In the Fund Raising category, projects were so impressive that judges couldn't limit themselves to just two winners; they selected three. So enjoy this glimpse of the best projects carried out around the globe, and think about ways your club might implement others like them! *(Complete entries are posted on Quota's Web site at [www.quota.org](http://www.quota.org).)*

## EXCELLENCE IN FELLOWSHIP AND FUN



### **Quota International of Manila** *The Philippines*

When this club turned over meeting planning to its Sunshine Committee, monthly gatherings became decidedly brighter. The new meeting format allots only 20 minutes for business matters and the rest to frolic and fun, with so many surprises members can't bear to miss out.

Increased attendance and easier recruitment are two bonuses of meetings designed around a different theme each month. Members are very proud to bring potential recruits to these lively events of group games and puzzles — such as impromptu skits or lighthearted team competitions — that encourage camaraderie and teamwork. One month, teams raced to create designer gowns from newspaper. Another month, they used toilet paper for a "mummy wrap" competition.

The meetings offer members a chance to see one another in a different light, and the stronger bonds that develop in having fun together have improved member cooperation needed to help the community.



### **Quota International of Parkes** *New South Wales, Australia*

For the second year running, this South Pacific Area club proved itself a lively lot. The club's merriment and wit during the annual Quota-Rotary Challenge in Parkes led to a stunning photo finish following "A Night at the Races," an evening of amusement in derby attire.

After a picnic and a Fashions on the Field costume contest, judged by supermodel Elle MacPherson, guests used play money to vie for ownership of the racing steeds, which



Rotarians soon discovered were thoroughbred yabbies (Australian crayfish). Owners named their mounts and placed bets on the scampering seafood. Rotary won the race, but Quota won a stronger club through fellowship and fun, as well as a tidy sum to help people with hearing impairments.

## EXCELLENCE IN FUND RAISING



### Quota International of Aruba

Thinking big generated U.S.\$39,325 in one evening for this Caribbean club during a Christmas dinner dance and silent auction. The site, entertainment and menu were set in July so that ticket sales could begin immediately after summer break. Meanwhile, members arranged sponsorships, door prizes, art for the auction, table centerpieces and an auction booklet.

Then, the club decided to do something more daring: adding a Harley-Davidson motorcycle and a BMW car to auction items. After a credit card payment system was established for the event, tickets (at least 600!) were easier to sell. The event received great publicity in newspapers and on television. The media limelight not

only sparked interest among potential members, but also raised awareness of the club's service goals while it brought in funds to meet them.

### Quota International of Grand Rapids

*Michigan, U.S.A.*

This club saw U.S.\$16,000 worth of green from their 16th Annual Shatter Silence Golf Classic. A hot and humid summer day didn't dampen the spirits of 93 golfers who helped raise money for various hearing-related service projects.

Club members said the key to financial success in a golf tournament is the work of the Sponsorship Committee, which seeks out financial backing at sponsor, partner and friend levels. Other committees were essential, too, for mailings, publicity, databases, door prizes, raffle, registration and correspondence. It's a team effort that helps this club stay on par for service.

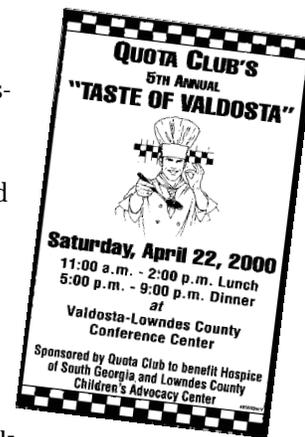
### Quota International of Valdosta

*Georgia, U.S.A.*

This club set a new fund-raising record with its Taste of Valdosta, an annual event that allows local restaurants to

showcase their wares for an enthusiastic crowd.

The recipe for excellence began with a committee structure that spread the workload throughout the club, then added an ingredient of competition to fire interest in the community. Local charities vied to be the recipient of the event proceeds by pleading their cases before the entire club. Competition among restaurants added spice to the event as they battled for the coveted title of "Best in Valdosta," determined by tasters' votes. Feast your eyes on the details by clicking on the "Great Ideas" section of [www.wesharefoundation.org](http://www.wesharefoundation.org).



## EXCELLENCE IN MEMBERSHIP RECRUITMENT



### Quota International of Valdosta

*Georgia, U.S.A.*

One excellence award just wasn't enough for this lively group, as excellent recruitment brought more helping hands to fund-raising and service efforts last year. A September program dedicated to membership set the tone as members identified potential recruits, knowing dinner for two awaited the most successful recruiter. The membership chair invited each candidate to a November luncheon with a personalized letter that read, in part, "We believe you would be an asset to Quota."

At the luncheon, each prospect was given a packet of information and a membership form. Then, members spoke to the group about their Quota experience. Other members talked about fund raising and service projects. The club presented a scholarship to a young woman preparing for a career in speech and hearing education. The recipient's touching reaction and gratitude, offered in sign language, moved everyone in attendance — and 12 new members joined that night.

### Quota International of Iosco County

*Michigan, U.S.A.*

When members were challenged to invite at least one new person to meetings, guests showed up regularly to learn about Quota. In three months, 11 new members had joined the club and were already bringing guests of their own. Members learned that prospects just need to know about the work of the club and how it benefits the community and themselves — and that the best way to learn is by seeing Quota in action.

## EXCELLENCE IN MEMBERSHIP RETENTION



### Quota International of Tacoma

*Washington, U.S.A.*

In the wake of winning an excellence award last year for membership retention, the challenge was to keep the momentum going. Remembering a "Dear Abby" column in the local paper, the club created a survey that encouraged members to say nice things about each other. When results were in, certificates were prepared for each member, including the niceties others wrote about them!

At each meeting throughout the year, the president read a few certificates and presented them to members with a Quota magnet (for hanging the encouraging words on the refrigerator). Members felt more connected to one another, loved, respected and admired. Who wouldn't want to stay in a club with rewards like that?

### Quota International of Curacao

*The Netherlands Antilles*

Keeping members in clubs requires a sense of belonging for each individual. So, this club created a hands-on approach for making each member feel welcome and needed. Whenever attendance dropped, a member of the membership committee would call the person and ask how she could help. In giving the absent member some attention, the club learned how they could help

restore active participation in the group.

Occasionally, an absent member needed real help. But most often, the call rekindled enthusiasm with a touch of Quota caring

and kept members coming back. By dividing the responsibility among all members of the membership committee, the club was able to accomplish a time-consuming but worthwhile effort that, ultimately, benefits the community.



## EXCELLENCE IN SERVICE FOR HEARING AND SPEECH



### Quota International of Mooloolaba and Quota International of Nambour

*Queensland, Australia*

Two clubs created a dynamic duo for service success when they worked together to bring captioning to hos-

pital procedure videos — a first in Australia. The project stemmed from the frustrations of a hearing-impaired man who went in for surgery and couldn't understand the video that explained what was about to happen to him. He contacted Quota, and the two clubs joined forces to create a solution for the facility that serves both communities.

The clubs worked with the Australian Captioning Centre to caption six programs, which are now available to hospitals throughout the country. And the club is already hard at work to fund even more. Read the whole story by clicking on "Great Ideas" at [www.wesharefoundation.org](http://www.wesharefoundation.org).



### Quota International of Platteville

*Wisconsin, U.S.A.*

What's even better than providing an infant hearing screening machine to a local health center? Providing a machine *and* a discretionary fund that allows the hospital to cover the cost of screening for families in need. In less than five months, this club raised more than enough money for the machine through a pledge drive, a communitywide aluminum can collection, and donation boxes in local supermarkets. Their great success encouraged them to keep fund-raising in order to create a U.S.\$4,000 fund for families without insurance or those with hearing-impaired babies.

The project helped the club discover a new awareness of what they can accomplish. Everyone in Platteville knows Quota now, and the newfound respect and appreciation has energized this great club.

## EXCELLENCE IN SERVICE FOR DISADVANTAGED WOMEN AND CHILDREN



### Quota International of Metro Denver

*Colorado, U.S.A.*

A hands-on approach to help teenaged mothers finish school fostered service excellence in this club. Club members serve as mentors for young moms in a local school-run parenting program, offering their ears as well as practical advice on parenting and academics. The mentors generally serve many hours tutoring and offering homework assistance — sometimes entertaining babies while moms complete lessons.

The club also provides equipment and supplies for an onsite nursery at the school for participants of the parenting program. Plus, members volunteer there during the school day and sponsor three special parties each year for Halloween, Christmas and Mother's Day. This meaningful outreach is making a difference across two generations and invests in the futures of many to come.

### **Quota International of Anchorage**

*Alaska, U.S.A.*

This club collected more than 3,000 new and used wireless and cellular telephones for the Wireless Foundation's effort to distribute one million phones to U.S.

women who are victims of domestic violence. The project cost the club no money because all supplies and shipping were covered by the Wireless Foundation.

First came publicity. Collection sites were identified with signs, and cards were enclosed in a bank statement sent to more than 4,000 people. Preproduced public service announcements were delivered to radio and television stations, then news releases were sent to all local media outlets. The club even built a new Web site to spread the word.

By the end of the project, Anchorage knew more about Quota and about women in crisis. And the club knew that although the effort didn't cost a dime, they also could make a difference with another precious commodity: time.

## **Celebrate Quota's Winning Ways!**

Quota International and the We Share Foundation received prestigious recognition and honors in 2001:

### **United Nations Association Blue Ribbon**

The We Share Foundation's Volunteers in Action Program received a Blue Ribbon from the United Nations Association of the National Capital Area as an exemplary model of program excellence. The We Share Foundation received the honor at a ceremony October 27, 2001, in Washington, D.C. The Blue Ribbon Awards recognize worthy programs that encourage members to remain involved and other groups to follow their example. This is the second Blue Ribbon awarded a We Share Foundation program; the Club to Club World Service Program was honored similarly in 2000.

### **GWSAE Organization of Excellence Superstar Award**

Quota International received the Greater Washington Society of Association Executives 2001 Organization of Excellence Superstar Award for outstanding leadership, dedication, creativity and overall excellence within the association community. Quota International was one of two organizations to receive this prestigious award July 12, 2001. GWSAE members represent more than 3,500 nonprofit membership organizations in the Washington, D.C., area.

### **2001 Communicator Awards**

The Communicator Awards recognize outstanding work in the communications field. The We Share Foundation Web site was selected from among 3,344 entries for a 2001 Award of Distinction as a project that exceeds industry standards in communicating a message or idea. In addition, the *Quotarian* magazine received an Honorable Mention as a publication of high quality. Entries in the Communicator Awards this year came from advertising and

public relations agencies, corporate communications departments, educational institutions, government entities, designers, writers and businesses throughout the United States and several other countries.

### **Staff Shares Quota's Message!**

- Executive Director Kathleen Treiber and Deputy Executive Director Nancy Fitzpatrick shared strategies behind Quota International's successful and award-winning Leadership Encouragement Program, which received the 2000 Keystone Award for Excellence in Membership Development from the American Society of Association Executives. The article, titled "Ideas That Inspire," was published in the May 2001 issue of *Association Trends*, a magazine read by more than 25,000 association professionals worldwide.
- Director of Communications Mary Margaret Yodzis was a featured speaker at an Internet Resourcing and Technology Workshop at St. John's University in New York City August 6-10, 2001. Participants representing 40 nonprofit organizations arrived from 15 countries on five continents, speaking five different languages, to learn about using the Internet to help people in need. Mary Margaret offered workshops on writing for the World Wide Web and used our We Share Foundation Web site for many examples!
- In addition, Mary Margaret authored an article on the strategies behind Quota International's Leaders as Listeners Program, published in the November issue of *Executive Update* magazine.





# Club-to-Club World Service

The award-winning Club-to-Club World Service program, administered by Quota International's We Share Foundation, includes eight projects this year. This creative way to support Quota service in developing countries now has requirements that afford greater accountability, easier promotion and visibility outside Quota. Projects will be determined annually; those in good standing may reapply.

This year's spectrum of innovative global service will inspire you and touch your heart. To support these hands-on projects, please see our Web site at [www.wesharefoundation.org](http://www.wesharefoundation.org) or call (202) 331-9694.

## THE PHILIPPINES

### QI of Iloilo

#### LIFE

*(Livelihood Incentive Fund for the Education of the Deaf)  
Multipurpose Cooperative*



In 1976, the Iloilo Quota club began their association with the local school for special education and founded the High School for the Deaf, a project long supported by Club-to-Club donations. In recent years, donations paid for vocational instruction, but only a few of the high school's 25 graduates are gainfully

employed — most on a contractual basis. In Iloilo's scarce job market, most still rely on their families for support.

The Iloilo club formed the LIFE Multipurpose Cooperative to promote self-reliance and skills development among graduates. Teachers and club members help them pool resources so they can help one another succeed in the marketplace. Each member of the coop is equally responsible for its success.

Club-to-Club donations will provide seed capital for business loans to coop members at a 1.5 percent interest rate. Loan payments and interest earnings will return to the coop to finance or refinance member projects, under a credit committee's supervision. Coop members must contribute monthly to the coop's capital fund; at the end of the year, profits are distributed equitably.

### QI of Manila South

*Center for Disabled People*

Club-to-Club donations in 2000 allowed this club to construct a 300-square-meter facility to house the Center for

Disabled People in the remote Manila suburb of Morong, Rizal. But much work remains to complete it. In addition to interior finishing, such as tiling, flooring and ventilation, the center needs furnishings for classrooms and physical therapy programs, educational materials and basic medical tools.

The center offers people with multiple disabilities a place to gather socially, take classes and receive medical care. The Manila South club hopes it will become a model for other nongovernmental efforts in their country. "We want to prove that multidisabled individuals still can have hope and not be thought of as nuisances to their families. We need to give them a chance to prove themselves and develop self-esteem," said past club president Emilie Simon.

Further plans for the center include a soup kitchen or food program, a clothing outreach, business training, and mentoring for parents with disabled children. The club hopes to help other groups create similar projects as they guide the center toward self-sufficiency by 2005. Added Emilie, "The center is one of a kind. We're proud that Quotarians pioneered this project."



### QI of Manila

*Educational Tutoring and Skills Training Program For the Correctional Institute for Women*

The Manila Quota club launched a new initiative to help women prisoners assimilate in society after incarceration. Nearly 120 women leave Manila's Correctional Institute for Women each year after release or parole,

often with no skills or education to redirect their lives. “These women are usually the victims of injustice and dire poverty,” explained club member Jean Marie Facuri.



“We hope this program will give them skills to become independent and gainfully employed, thereby ensuring a better life.”

Club members and several instructors will teach prisoners job skills — cosmetology, manicure, pedicure, hairstyling, reflexology, cooking and sewing — and provide academic instruction and values formation in a tutoring program. A social worker will provide counseling to ease the often traumatic transition from detention to society.

“If we want a better society, we must take an active role in giving inmates a chance to lead a better life outside prison walls. This is a chance to harness the talents and skills of our Quota volunteers, who will be involved in tutoring and skills training,” said Jean Marie.

Club-to-Club donations will pay for supplies, equipment, food, a Christmas party with the Quota club and the salaries of skills trainers and the social worker.

### QI of Las Piñas

#### *Little Angels Home*

Little Angels Home is a newly organized orphanage in humble facilities. Las Piñas Quotarians hope to “give the children living there an atmosphere of a normal life,” explained club member Carolina Pead.

An increasing number of people live on the streets in The Philippines because of poverty or drug addiction, creating a population of malnourished, abused and severely disadvantaged children. Many of the street children are abandoned.

Little Angels cares for the most desperate street children. For example:

- A toddler with brain damage, in need of lifelong nursing care, was found in the streets, then rejected by several orphanages until Little Angels rescued her; she now receives therapy with Quota’s help.
- A severely malnourished infant, found at a restaurant doorstep, was brought to Little Angels, where he is now 2 and slowly regaining strength.
- A 7-year-old victim of repeated rapes on the streets now lives in safety and with dignity at Little Angels, where Quota supports her therapy.
- A one-month-old boy with cerebral palsy was abandoned in a Manila hospital; now 1, he lives at the

home and receives therapy, awaiting a hearing aide which may be possible with Club-to-Club donations.

“In our own small way, Quota International of Las Piñas would like to help,” said Carolina. Club-to-Club donations will provide therapy, food, clothing, and supplies for eight children. With enough support, the club could help even more little angels.



## INDIA

### QI of New Delhi

#### *Quota Home for Abandoned and Destitute Women*

The Quota Home in Faridabad has been a Club-to-Club project since 1983, changing the lives of impoverished women and children through education and job training. Quota’s support has allowed this project to grow exponentially in recent years, creating the need for a larger facility.

The New Delhi club purchased a lot adjacent to the home last year and recently broke ground on a new



building to house the primary school for children. The original building will house literacy and job skills programs for women, including sewing, tailoring, knitting, textile design and embroidery, for employment in India’s clothing industry. Other skills taught are typing, hair styling, cosmetology, nail care and henna painting.

“Construction of a building is a big project,” noted past club president Chander Aurora. “But our space to accommodate these women and their children is limited. We need a lot of expansion to shelter the needy with care. Love is our priority, and we love them.”

Club-to-Club donations will provide maintenance and repair of the existing structure, plus computers, sewing machines, supplies, food and some expenses for teachers.

## QI of Sainik Farm

### *Home for the Aged*

Before the Sainik Farm club decided to help residents of a dilapidated Home for the Aged, the elderly individuals living there had little hope of ending their lives in dignity. Housing authorities allowed residents to live in squalor, with neither heat nor running water, and receive only basic sustenance.

"They live in very depressing conditions," said club president Daman Bedi. "The food is not up to required standards. They hardly get any milk; being old and frail, they need calcium. We give them milk and fruits on a regular basis, but they need constant food supplements, clean surroundings and medical aide."

When a resident's broken hip required emergency surgery, the club paid for her needs. Then, they decided to renovate and maintain the home and provide medicine and food. "We want to give the elderly a life of dignity," explained Daman. "They were leading respectable lives as teachers or nurses; but in their old age, they seem to have been abandoned by their children. There is no social security system, so they are left to fend for themselves.

With the help of our Quota club, they are now living in cleaner, healthier surroundings. And we have arranged some outings for them that helped them gain back some of their confidence."

The club erected a boundary wall around the home,

paved the backyard, installed benches and renovated four bathrooms and the kitchen. Because rooms are not heated, the club plans to purchase hot-water bottles and extra blankets for the winter. Donations in 2002 will pay for medical needs, food and continued refurbishment.

"But our main target is the water problem, which is absolutely hopeless!" exclaimed Daman. "The water supply is not regular, and residents have to fill buckets. They are too old to carry them." Donations will provide a new tube well to restore water to the facility.



In addition to this continuing service, the club will address a growing problem of hearing loss among the elderly. "In Fiji, seniors do not enjoy special privileges. Imagine slowly losing

your hearing and no longer being able to enjoy music, listen to news, sing with grandchildren, hear children play happily, join in conversations or discussions. It gives a sense of loneliness when they're not appreciated and their opinions are no longer valued. Some are even neglected. This project will make them realize somebody cares," explained club president Satya Bali.

Club-to-Club donations will pay school fees and, for seniors, provide hearing assessments, hearing aides and an informative tea to spread news of the service.



## SURINAME

### QI of Suriname

#### *Claudia A. Foundation Afternoon Care Project*

The Suriname club helps children who are victims of AIDS, both orphaned and outcast by association with the HIV virus.

The Claudia A. Foundation targets these impoverished children by offering a safe haven where younger children spend the day and the rest come after school for meals, tutoring, counseling and relaxation.

Because the center's resources are sorely limited, Quota is renovating the facility, replacing a rusty metal fence with a stone wall, replacing the leaky roof, and repainting the structure in cheerful colors.

Donations will provide a radio cassette recorder for tutoring and a school bus to transport children safely to and from the center. "Quotarians around the world can have a high impact on Surinamese society by supporting this project and pioneering an effort to improve the dreadful conditions in which these children live," said club member Ilemele Venetiaan.



## FIJI

### QI of Ba

#### *Ba HART Children's School and Senior Citizens Hearing Assessment*

The Ba Quota club has supported the education of children from the Ba HART Village for many years. During the past two years, the club paid partial fees for some youth to enter college or job training.

# Fellowship Partners

## A Program of Quota International's We Share Foundation

*Dreams can come true when built upon a firm foundation. These bright faces, full of hopes and dreams for the future, belong to students throughout the world who are supported by Quota clubs. Each has received a Fellowship Partners grant from the We Share Foundation.*

*The Fellowship Partners program encourages college-level study among hearing- or speech-impaired persons or those who wish to enter the speech and hearing field. Each year, Quota clubs may contribute \$500, which is matched through the Fellowship Partners grant program. Congratulations for helping hundreds of students like these make their dreams come true!*



From upper left: **Jason Dean**, Gallaudet University, Washington, D.C.; **Dina Engle**, California State University at Monterey Bay; **Megan Kinney-Gray**, University of North Carolina at Asheville; **Alison Slade**, TAFE College, New South Wales; **Lauren Goss**, Lenior-Rhyne College, North Carolina; **Mary L. Bailey**, University of Memphis, Tennessee; **Aliza Hasley**, Mary Washington College, Virginia; **Angela Bouffard**, National Technical Institute for the Deaf, New York; **Megan Lynch**, Truman State University, Missouri; **Shauna Doyle**, Indiana University of Pennsylvania.

# Share the Vision of the We Share Foundation



Quota International's We Share Foundation is a leader in providing humanitarian support worldwide. The Foundation impacts lives of those in need through compassionate programs that span the globe. To learn more, visit [www.wesharefoundation.org](http://www.wesharefoundation.org).



MAKE YOUR  
GIFT TODAY

Donate on-line at [www.wesharefoundation.org](http://www.wesharefoundation.org) (click "How to Donate"). Or, mail your donation to the We Share Foundation, 1420 21st Street, NW, Washington, DC 20036 USA. All gifts are tax deductible in the United States.

“Our Hearts  
Lead Us;  
Our Actions  
Change  
Lives”



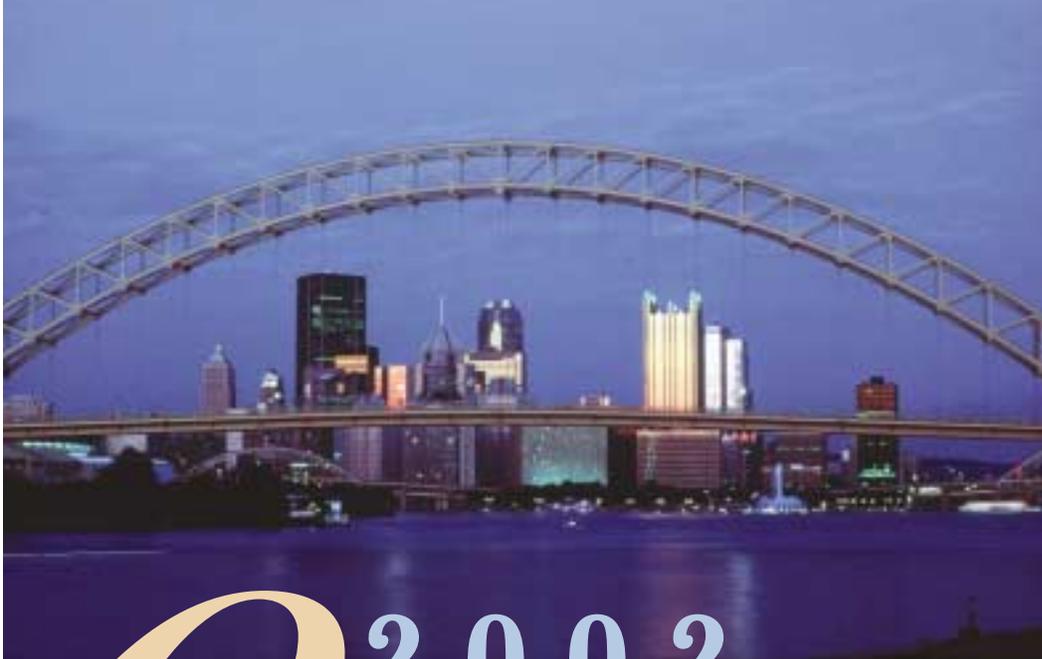
# Listen With Your Heart



Quota International of Iloilo, The Philippines, has been a vital part of its community for 25 years. From the beginning, the Iloilo club has worked to help people with hearing impairments, particularly through their collaboration with a local special education school. With the support of Quota members around the globe through the Club-to-Club World Service program, this dynamic and dedicated club has brought a caring touch to countless people whose lives have been affected by hearing loss.

This image captures the compassion and devotion of a teacher supported by Quota International in his work with deaf children. Jose "Bebot" Gella runs the Parent-Infant Program at the Iloilo school, teaching hearing-impaired children and mentoring their parents. Just as this young boy touches a place near the heart of teacher "Bebot," this outstanding image of trust and encouragement touched the hearts of U.S. President George W. Bush's official White House staff photographers in Washington, D.C., who judged our 2001 International Photo Contest, sponsored by Quota International's We Share Foundation.

This photograph, submitted by QI of Iloilo, received the competition's Grand Prize, including a cash award of \$1,000 for the Iloilo Club-to-Club World Service project.



# 2002 *Quota* C O N V E N T I O N

## Award-Winning Pittsburgh America's Renaissance City!

Welcome to "The Burgh!"

This riverside city combines the charm of old-world Europe with the diversity and progressive vibe of America.

From an industrial history and architectural wonders to the iconic Andy Warhol and Mister Rogers — not to mention professional sports and the educational and cultural legacies left by the Carnegie, Mellon and Heinz families — this smokestack city has transformed itself into a dynamic community with something for everyone.

### Take a look at just some of Pittsburgh's many highlights:

**Rich History.** Pittsburgh's coal-mining roots gave way to its famous steel mills and today's banking, health care and high-technology center. You'll get a taste of the city's historic past during your stay at the official convention hotel, the Omni William Penn. Located in the heart of Pittsburgh, this hotel was the site of Quota's 3rd Annual Convention in 1922 and still retains the stately elegance of a time gone by.

**Fine Culture.** Pittsburgh is a showcase for outstanding museums and theaters, including the Carnegie Museum of Art, the Andy Warhol Museum, Heinz Hall and the beautifully restored Benedum Center for the Performing Arts.

**Plenty To Do.** You can shop for designer-chic at the nearby Shops of One Place or browse the riverside boutiques at Station Square. Tired of being indoors? Take a stroll through the lush gardens and pathways of the Phipps Conservatory or get a bird's-eye view of the city from the top of Mt. Washington. You can even check out a few of the city's 88 diverse neighborhoods, take a drive to the Laurel Highlands or pamper yourself at the luxurious 1,000-acre Nemacolin Woods Resort.

**Great Accessibility.** Pittsburgh is easy to navigate, whether you prefer walking or taking a cab, bus or subway train. There are plenty of ways to get around! Pittsburgh is also less than 90 minutes flying time from 20 U.S. states and Canada, making it a convenient city to visit.

**We know you'll agree:  
Pittsburgh is the perfect  
place to enjoy the fellow-  
ship and fun of convention.**

**Come join us!**

# CONVENTION Tours

## With So Much to See and Do in "The Burgh," How Will You Ever Choose?

Quota's optional group tours will help make the most of your visit! Sign up early on your convention registration form. But hurry – space is limited!

### Explore Amish Country

Thursday, July 18, 8 a.m. – 6:30 p.m.

U.S. \$75 per person (includes lunch)

Spend a day in the countryside with Quotarians from around the world and experience Amish living. Enjoy a drive through the rolling hills, visit an Amish complex and see completely hand-built homes, barns and more. The Amish are renowned for their simple, pious lifestyles that incorporate little-to-no industrial technology, so visiting their communities is like taking a glimpse back in time.

After a hearty Amish-style lunch, we will stop in the town of Berlin, Ohio, where you can browse and buy some of the beautifully handmade furniture, quilts, clothing and artwork for which the Amish are known. You also will have the opportunity to purchase home-made baked goods, a variety of cheeses, delicious chocolates and jams. Don't miss this opportunity to fully experience such a unique culture!

GERRY WINGENBACH



### Historic Victorian Estate Tour

Friday, July 19, 11 a.m. – 5 p.m.

U.S. \$63 per person (includes lunch)

Travel to the Clayton Estate, one of the nation's most complete Victorian homes and the residence of industrialist Henry Clay Frick. Mix and mingle with Quotarians as you enjoy the quiet refinement of a Victorian past, walking the elegantly landscaped grounds and taking in the history and charm of Frick's home. Visit the car and carriage museum for a look at old-time travel, enjoy the estate's lovely greenhouse and see the impressive mahogany dining room where Teddy Roosevelt once enjoyed Frick's company. The Clayton Estate is also home to a private art museum that has an exquisite permanent collection of European and Asian paintings, sculpture and decorative arts from between the 12th and 18th centuries.



For lunch, get to know your fellow Quotarians bet-

ter as we dine at the elegant Pittsburgh Athletic Association, which originally opened in 1911. Formerly an exclusive men's club, this getaway for the rich and famous is sure to impress with its opulent grand rooms and two-story windows.

### An Evening at the Benedum

Saturday, July 20, 8 p.m.

U.S. \$35 per person

The exquisite Benedum Theater is one of the centerpieces of the Cultural District and is Pittsburgh's premier theatre for Broadway productions. Comfort and history come together in this grand theater that has been beautifully refurbished to its original Victorian décor. And you'll love the performance of the hilarious musical comedy, *Guys and Dolls*. This well-loved romantic tale has delighted audiences for half a century.



BENEDUM CENTER FOR THE PERFORMING ARTS

### Pittsburgh City Tour

Monday, July 22, 12:45 p.m. – 4 p.m.

U.S. \$55 per person (includes lunch)

Begin by joining your Quota friends, old and new, for a midday meal at the legendary five star restaurant LeMont. Located high atop Mount Washington, you'll enjoy a breathtaking view of the Pittsburgh skyline while you dine. After lunch, you'll tour through Pittsburgh's North Side, viewing from your coach the prestigious Carnegie Science Center, the National Aviary, the H.J. Heinz Plant and the world-famous Andy Warhol Museum. The flavor, history and architectural splendor of the city will unfold as you continue your journey through Pittsburgh's Golden Triangle and the Cultural District, which is known for its world-class symphony, dance and theater. There's something for everyone on this tour, so don't miss this chance to experience the heart of this all-American city!

### Paris in Pennsylvania

Depart Tuesday, July 23, at 8:30 a.m. and return Wednesday, July 24, at 1:30 p.m.

U.S. \$398 per person double occupancy (add U.S. \$145 for single occupancy).

(includes overnight accommodation, activities mentioned, two lunches and one breakfast)

## Day 1:

You depart Pittsburgh by coach Tuesday morning and arrive at the majestic Nemaquin Woodlands Resort and Spa, which has been fea-



tured on *Lifestyles of the Rich and Famous* and mentioned in *Town & Country*, *Vogue* and *Elle* magazines. If you've ever wanted to feel like royalty, this is the place for

you! Take some time to bask in the sheer grandeur of the vaulted ceilings, striking crystal chandeliers and two-story windows. In your room, you'll find a luxurious marble bathroom and elegant furnishings.

After a delicious lunch, you are on your own to take in the magnificent scenery of the surrounding Laurel highlands, walking the land once owned by the famous Rockwell and Mellon families. You also may enjoy your beautiful natural surroundings with either golf or shooting, or pamper yourself with a fine European spa treatment. The cost of one of these special activities (your choice!) is included in the price of your tour. Later in the afternoon, you may join a guided tour of the resort's art

gallery and explore the magnificent interior of this world-class complex.

That evening, dinner is on your own and there are many scrumptious options: fine dining at Lautrec's French bistro, four-star continental delights in the Golden Trout or American contemporary cuisine at the Caddy Shack. Be as formal or as casual as you like!

## Day 2:

After a full breakfast, you will travel to Frank Lloyd Wright's world-famous house, Fallingwater. Be sure to

have on your comfortable walking shoes to explore this amazing residence and the surrounding area. The house, intricately balanced over a waterfall, is Wright's most discussed and celebrated design. Fallingwater is a pure masterpiece of design, balance and beauty and is Wright's



personal testimony to the unity of man and nature. In the afternoon, lunch will be provided, and you will return to our convention hotel in Pittsburgh.

## AND "HON," HERE'S EVEN MORE FUN!

### Stars and Stripes Governors Reunion

Special invitation to all past and current district governors! Get ready for a spectacular red, white and blue celebration at the fourth annual Governors Reunion Friday, July 19, between 5 p.m. and 6 p.m. You'll have a great time with friends old and new, receive a commemorative event pin and have a chance at a fabulous door prize! Sign up on your Page 20 convention registration form.

### Love to Golf?

Take part in the WFJ Golf Classic, a convention tradition five years strong! The Thursday afternoon event (July 18) will support the Wanda Frey Joiner Development Fund, so be sure to include your spouses and friends, too! Detailed information will be provided if you check the appropriate box on your convention registration form. Or, contact the Golf Classic coordinator, Quotarian Barbara Nilsen at bbnilsen@aol.com or by fax at (408) 532-8155.

### Share the Quota Spirit with a Service-on-Site Project

When you pack for convention, why not bring a book or two to donate to at-risk children? The nonprofit Cops-n-Kids Reading Program will be the beneficiary of the Quota Welcome Committee's (District 2 and 3) Service-on-Site project.

Julia Burney, a former educator and police officer, founded Cops-n-Kids in Racine, Wisconsin. Officers distribute donated books while they are on routine patrol, giving them a way to reach

out to children in the community and share the power of books. The program has now collected thousands of books and has gained national attention, especially when Julia appeared on NBC's *Today Show* and the *Oprah Winfrey show*.

Julia will tell us more about Cops-n-Kids as one of our featured convention speakers.

### Be a Buddy!

If you are an experienced convention-goer, we need you! To help new convention participants feel more comfortable, we will be matching "Convention Buddies" with convention first-timers to provide guidance and support. You'll meet your match at the First-Timers Orientation on Saturday morning, July 20. If you're interested, please check the appropriate box on your convention registration form.

### Is Your Mother or Daughter, Niece or Aunt, Grandmother or Granddaughter a Quotarian, Too?

In honor of President Lynne Caroon and her mother, Past Central Area Director Mary Helen Stanley, we are planning a special convention get-together for multigenerational Quotarian families. So if your family is going to be represented by two or more generations at convention, be sure to let the Quota staff know in advance by e-mail, fax, or a friendly phone call! Once notified, we will send you an invitation to this special event hosted in the President's Suite.



# Quota CONVENTION

## Planning for Pittsburgh

### Air Travel Discount

US Airways, the official air carrier of the 2002 Quota International Convention, is offering an exclusive low fare for attendees. Take advantage of a 5 percent discount off first or envoy class and any published US Airways promotional round trip fare. Or receive a 10 percent discount off unrestricted "Y" or B8US/B4AUS fares with seven (7) day advance reservations and ticketing. **Plan ahead and receive an additional 5 percent discount by ticketing 60 days or more before departure.** Discounts are valid provided all rules and restrictions are met and are applicable for travel from all points on US Airways' route system. They cannot be combined with other discounts or promotions. Additional restrictions may apply on international travel.

Discounts are valid between July 16 and 25, 2002. To obtain them, you or your professional travel consultant may call the US Airways' Group and Meeting Reservation office toll free at (877) 874-7687 between 8 a.m. and 9:30 p.m. Eastern Standard Time. **Refer to Gold File Number 57651044.**

### Mark Your Calendars!

Register for Convention 2002 before May 1 to be entered in a drawing for one of three U.S.\$100 shopping sprees in Pittsburgh! You'll also save on your convention registration fee if your registration form is postmarked by May 15. Complete your convention registration form and mail or send it by fax today with your payment to Quota International!

Reserve your room by the June 19 deadline at the Omni William Penn, our convention hotel. Look for the hotel reservation form on Page 21.

### Want to Know More?

Go to [www.quota.org](http://www.quota.org) for more information on Pittsburgh and updated convention information. Simply click on the "2002 Convention Planning" button.

Questions? Contact Ingrid Miller by telephone at (202) 331-9694, by fax at (202) 331-4395 or via e-mail at [ingrid@quota.org](mailto:ingrid@quota.org).

## Convention 2002 Highlights

Prepare to be inspired by informative general sessions, thought-provoking workshops and the success stories of other clubs. Reconnect with friends, and enjoy the fellowship and adventure of our tours. Quota's Convention 2002 is an opportunity not to be missed!

- |                          |   |
|--------------------------|---|
| <b>Thursday, July 18</b> | Explore Amish Country Optional Tour (8 a.m. – 6:30 p.m.)<br>Wanda Frey Joiner Golf Classic (afternoon)  |
| <b>Friday, July 19</b>   | Leaders Meeting (8 – 10:45 a.m.)<br>Historic Victorian Estate Optional Tour (11 a.m. – 5 p.m.)<br>Stars and Stripes Governors Reunion (5 – 6 p.m.)<br>Dinner on Your Own (6 – 7 p.m.)<br>Opening Ceremonies (7 – 8:30 p.m.)<br>Dress in red, white and blue.<br>Meet and Greet Reception (8:30 – 9:30 p.m.) |
| <b>Saturday, July 20</b> | First-Timers Orientation (8 - 8:45 a.m.)<br>General Session (morning)<br>Lunch on Your Own (12 – 1:30 p.m.)<br>General Session (afternoon)<br>An Optional Evening at the Benedum Guys and Dolls (8 p.m.)  |
| <b>Sunday, July 21</b>   | International Officer Elections (7 – 8:30 a.m.)<br>General Session (morning)<br>Area Team Luncheon (12:30-2 p.m.)<br>Fire Up Your Club: Convention 2002 Workshop Series (2 – 5 p.m.)<br>District Party Night  |
| <b>Monday, July 22</b>   | Personal Development Session (morning)<br>General Session (morning)<br>Pittsburgh City Optional Tour (12:45 – 4 p.m.)<br>Installation Ceremony and Dinner (6:30 p.m.) Elegant evening attire requested.   |
| <b>Tuesday, July 23</b>  | Paris in Pennsylvania Optional Overnight Tour (departs 8:30 a.m.; returns Wednesday, July 24, at 1:30 p.m.)   |

# Convention Registration Form

July 19-22, 2002 • Pittsburgh, Pennsylvania, USA

Return this form with payment to: Convention, 1420 21st Street, N.W., Washington, DC, 20036 or send credit card registrations by fax to (202) 331-4395. Please allow four to six weeks for processing.

Send in your registration by May 1, 2002, and you will be eligible to win a U.S. \$100 shopping spree in Pittsburgh. Three winners will be chosen from registrations postmarked or sent by fax to the Quota International Office by May 1.

**Registration Deadline for Early Bird Discount: May 15, 2002**

Please PRINT NEATLY or TYPE the following information:

Name \_\_\_\_\_  
Last First Name for Badge, if different

Club Name \_\_\_\_\_

Area \_\_\_\_\_ District \_\_\_\_\_

Address \_\_\_\_\_  
Street, Apt. # City/State/Province Zip Code/Country

Fax \_\_\_\_\_ E-mail \_\_\_\_\_

Are you a 2001-2002 governor?  Yes  No

Are you a 2001-2002 lieutenant governor?  Yes  No

Is this your first Quota International convention?  Yes  No

Would you like more information about the Wanda Frey Joiner Golf Classic Thursday, July 18?  Yes  No

Would you like to be a Convention Buddy?  Yes  No  
*(See Page 18 for details.)*

Non-voting delegates, let us know if you are interested in volunteering for either the Elections or Credentials Committee  
 Elections  Credentials

Please list any special needs you will have during convention (e.g., meals, etc.):

## Registration Fee

Registration categories are listed below. Please check (✓) your category and circle the corresponding fee. (Your fee includes lunch on Sunday, July 21, and dinner on Monday, July 22.)

	Registration on/before May 15:	After May 15:
<input type="radio"/> <b>Official Club Voting Delegate (IMPORTANT! Please see credential information below.)</b> Each club is entitled to have one voting delegate at convention at a reduced registration fee. <i>All other club participants, including alternate voting delegates, must pay the full convention fee.</i>	U.S.\$125	U.S.\$145
<input type="radio"/> <b>New Club Voting Delegate</b> The registration fee is waived for voting delegates of clubs chartered after July 1, 2001.	No charge	No charge
<input type="radio"/> <b>Past International President</b>	U.S.\$150	U.S.\$175
<input type="radio"/> <b>Other</b> Quota governors, lt. governors, alternate voting delegates (IMPORTANT: see credential information below), non-voting participants and members-at-large.	U.S.\$280	U.S.\$300

## Optional Events and Guest Fees

Please register yourself and/or guests for any of the following optional tours or activities. See descriptions on Pages 17-18. We encourage you to sign up early; reservations are accepted on a first-come, first-serve basis.

	Quantity	Total Price
<input type="radio"/> <b>Stars and Stripes Governors Reunion</b> ( <i>current and past governors only</i> ), Friday, July 19, 5-6 p.m. U.S.\$25 per person Year(s) served as governor _____; due to limited space, guests are not permitted.		
<input type="radio"/> <b>Explore Amish Country</b> , Thursday, July 18, 8 a.m.-6:30 p.m. U.S.\$75 per person		
<input type="radio"/> <b>Historic Victorian Estate Tour</b> , Friday, July 19, 11 a.m.-5 p.m. U.S.\$63 per person		
<input type="radio"/> <b>An Evening at the Benedum</b> , Saturday, July 20, 8 p.m. U.S.\$35 per person		
<input type="radio"/> <b>Pittsburgh City Tour</b> , Monday, July 22, 12:45-4 p.m. U.S.\$55 per person		
<input type="radio"/> <b>Paris in Pennsylvania Overnight Tour</b> , Tuesday, July 23, 8:30 a.m.-Wednesday, July 24, 1:30 p.m. U.S.\$398 per person Add U.S. \$145 for single occupancy. If you choose the double occupancy rate and know who your roommate will be, please note the person here; otherwise, we will assign you a roommate if possible. If not, we will notify you. I know my roommate will be _____		
<b>Guest Fees</b> This section allows you to purchase tickets for your guest(s) to attend the following events. <i>As a registrant, the cost of your attendance to these events is already included in your registration fee.</i>		
<input type="radio"/> Sunday Luncheon Guest, July 21 U.S.\$30 per person		
<input type="radio"/> Monday Installation Banquet Guest, July 22 U.S.\$50 per person		

**Total Optional Fees:**

**Registration Fee:**

**Total Payment** (add your convention registration fee and any optional activities or guest fees):

**U.S. \$**

## Credential Information - IMPORTANT!

This document will also serve as the club voting delegate's credential form. If you are a voting delegate or an alternate voting delegate, **you must have one (1) club officer sign the following to certify that you are eligible to vote.** You may sign for yourself if you are a club officer. **If this form is not signed, you will not be able to vote at convention.** Please specify your delegate status (official or alternate). Note: each delegate has only one vote; a governor/district representative may not vote for their district and their club.

I certify that the member of my club listed above has been elected to represent the above named club at the international convention to be held in Pittsburgh in July 2002 as  
 the official club voting delegate or  the alternate club voting delegate should the voting delegate become unable to vote.

Name: \_\_\_\_\_

PRINT officer's name and title

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Payment

- I have enclosed a check payable to Quota International for my convention fees.
- Please charge the fees to my credit card (only MasterCard and VISA accepted).

Credit Card No. \_\_\_\_\_

Signature \_\_\_\_\_ Expiration Date \_\_\_\_\_

**Cancellation Policy:** For any cancellations made prior to July 17, 2002, we will refund your convention registration fee minus a \$30 cancellation fee. After July 17, a \$130 cancellation fee will apply (to cover nonrefundable costs such as meals and materials). All optional tour and activity fees are nonrefundable after May 19, 2002. All cancellations must be in writing.

**Questions?** Contact Ingrid Miller at (202) 331-9694 (telephone); (202) 331-4395 (fax); or ingrid@quota.org (e-mail).

# Hotel Registration Form

OMNI  WILLIAM PENN HOTEL

## Quota International Convention, July 19-22, 2002

Please return your completed reservation form directly to the **Omni William Penn Hotel**. Hotel rooms will be reserved on a first-come, first-serve basis. Quota's block of rooms is reserved until June 19, 2002. After that date, or if the block becomes full before then, reservations will be taken on a space and rate availability basis only.

Our convention hotel, the Omni William Penn, has been Pittsburgh's premiere hotel since 1916. It combines the elegance of the past with the convenience of today to provide guests with the finest accommodations in the city. Surrounded by shopping, dining, cultural and sporting venues, you'll also find the hotel's downtown location very convenient.

Reservations will be held until 4 p.m. on the day of arrival, unless guaranteed by a valid credit card or deposit. Nonarrival or cancellation after 4 p.m. on the day of arrival will incur a charge of one night's accommodation. Check-in time is 3 p.m., and check-out time is before noon. A late check-out charge will be applied to those delegates who check out after noon. Early check-in will be subject to availability on the day you arrive. To guarantee early registration, the room will need to be reserved for the previous evening.

### Please PRINT NEATLY or TYPE the following information:

Name \_\_\_\_\_  
Address \_\_\_\_\_  
*Street, Apt. #*  
\_\_\_\_\_  
*City/State/Province*                      *Zip Code/Country*  
Daytime phone \_\_\_\_\_ Fax \_\_\_\_\_  
E-mail \_\_\_\_\_

Please reserve \_\_\_\_\_ room(s) for \_\_\_\_\_ people for arrival on \_\_\_\_\_  
and departure on \_\_\_\_\_.

Estimated time of arrival is \_\_\_\_\_. Name(s) of person(s) sharing  
accommodations: \_\_\_\_\_  
\_\_\_\_\_

### Please list any special room needs:

\_\_\_\_\_

### Standard Room U.S.\$134\*

Please choose one

- Single  
 Double (one king-size bed)  
 Double (two double beds)

\*Rate available July 15 - July 22, 2002. Prices do not include local and state taxes, currently at 14 percent. To include a third person in the room incurs a \$20 charge.

Would you like a smoking room?

- Yes                       No

### Amenities in each guest room include:

Personal voicemail, two phones with dual phone lines and data port, iron and ironing board, hair dryer, luxury bath amenities, video check-out and guest room windows that open.

The hotel also has restaurants, an English style pub, Starbucks Café, Brueggers Bagels, hair and nail salons and a gift shop located on-site.

### To Guarantee Room

- Credit card type     American Express                       Visa  
                                  MasterCard                                       Diners Club  
                                  Discover     Carte Blanche

Credit Card No. \_\_\_\_\_ Expiration Date \_\_\_\_\_

Name on credit card \_\_\_\_\_

Signature \_\_\_\_\_

### Mail your reservation form to:

Omni William Penn Hotel  
530 William Penn Place  
Pittsburgh, PA 15219, U.S.A.

### Or contact the hotel:

(412) 281-7100 (voice) or (412) 553-5193 (fax).  
Sorry, no e-mail is available.

**A confirmation of your reservation will be returned to you by facsimile or mail.**

There are several ways to get to the convention hotel from the Pittsburgh airport (allow at least 30 minutes travel time). **Airlines Transportation Co.** (located on the lower level near the baggage claim of the airport) provides a one-way trip for \$14 or, if you purchase a roundtrip ticket, the cost is \$24. For more information, call (412) 321-4990. A taxi will cost approximately \$35 one way. If you choose public transportation, the **PATransit 28X Airport Flyer** will cost \$1.95 each way and stops just two blocks from the hotel. To catch this bus, go to the bus stop on the airport's lower level near the baggage claim. For more information, call (412) 442-2000.

## Members with Interesting Interests

**Dorothy Knoedler**, past 22nd district governor, is an extraordinary sportswoman. She's an avid angler — “and a darn good one!” added her proud husband, Larry. “She's caught many a muskie, if you know what that is.” (And, in case you don't, muskie is short for muskellunge, a large game fish in the pike family, found in the lakes and rivers of Eastern and Midwestern North America.)

Before developing her fishing prowess, Dorothy used her powerful arm in baseball. So gifted that she was named captain of her high school team — the *boys'* baseball team — in 1955, she went on to pitch semiprofessionally for the Kenosha Comets, the very team featured in the Hollywood film *A League of Their Own*. The league had disbanded in 1954, but the Comets continued playing interested teams.

Although she broke barriers on the pitching mound, Dorothy remains miffed at being turned down for membership in the all-boy high-school whittling club, despite a lasting interest in wood-working. “I was forced into sewing,” lamented this talented lady, who also restores automobiles. “My mother asked, ‘Are you never going to be a girl?’”

While she didn't imitate her mother's hobbies, Dorothy did follow her example of Quota service. Mabel Nall was a hardworking member of the Kenosha Quota club. Dorothy remembers Quotarians gathering weekly at their house to prepare an annual bazaar, making crafts and food. Dorothy also helped during the annual carnival,



COLUMBIA PICTURES

*Is actress Geena Davis portraying baseball player Dottie Hinson... or past district governor Dorothy Knoedler... in the 1992 film A League of Their Own?*

the club's main fundraiser from 1958–1970. “I was a Quota kid,” said Dorothy, who became a club member in 1991.

Dorothy's pitching arm caused her to undergo rotator cup surgery in October 2001, but that won't keep her down for long. Her devoted husband of nearly 45 years, who was honored recently by the club for his longstanding assistance, confirmed what Quotarians have long believed: “You won't find a finer gal. She's a jewel, Dorothy.”

**Florence Craig**, past president of the Opotiki, New Zealand, club starts her day at 5 a.m. to help her husband milk their 150 cows. After that, she sometimes takes a romp across the farm paddocks to hunt for turkey. “Although slight of stature, she's a right regular Annie Oakley when on the end of a rifle. The poor turkey in her sights doesn't stand a chance,” laughed fellow club member Kinsa Hays.

Florence's turkey shooting is legendary among Opotiki Quotarians. Because New Zealand's location in the earth's Southern Hemisphere brings Christmas in the summer, when it's too hot for turkey and trimmings, the club holds an annual holiday dinner in June or July, when the weather is cooler. Florence, of course, is the chief turkey supplier for the dinner. “She accepts the responsibility without question,” added Kinsa.



*Opotiki Quotarian Florence Craig is a “right regular Annie Oakley” on her farm paddock in New Zealand, where she rustles up gobblers after milking her cows.*

*Do you know any interesting tidbits about a Quota member that we can share? Please send your story to the Quota International staff by mail or e-mail at [storyideas@quota.org](mailto:storyideas@quota.org).*



## Stepping Out in Kalamazoo

When Cindy Beachler of the Kalamazoo, Michigan, Quota club sat next to a California Quotarian at the 1998 Quota International Convention in Vail, Colorado, she found more than a new friend. She came home with a fund-raising idea that brought in so much money, her club was able to create a new program that made a difference for youth, raised local awareness of the deaf and hearing impaired and strengthened this dynamic group.

The model that Cindy discovered was created by the San Luis Obispo Quota club and received a 1998 Excellence Award in Fund Raising. It remains a successful fund raiser for the California club and, with its implementation in Kalamazoo, has proven to be an adaptable model for other clubs. *(Enjoy more inspiring and practical ideas from the 2001 Excellence Award winners on Page 5 of this issue!)*

### The Fundraiser

The Kalamazoo club made it easy for executives to celebrate staff dedication during National Secretaries Week by organizing a luncheon at a local country club with a fabulous menu, champagne, a carnation and goody bag for each staff honoree, a keynote speaker and a style show. Employers also were invited to nominate staff members for recognition as local Employee of the Year.

Event proceeds were earmarked to assist hearing-impaired teens. Quota even included the



*An outstanding fund-raiser allowed QI of Kalamazoo to create an innovative service for hearing-impaired youth and to boost enthusiasm among club members.*

teens in the fund raiser through an art contest, with the winning design gracing the program cover and the T-shirts worn by teen escorts at the event. The winner also received a gift certificate and a chance to model in the style show.

To club members' delight, reservations poured in. With corporate tables selling for \$500 and individual tickets selling for \$35, the club netted more than \$5,500 overall — far more than anticipated.

### The Service Project

The club set aside half of the earnings for a youth project, then formed a committee to explore additional possibilities. The committee, including club members, an audiologist and local teacher consultants for the hearing-impaired, recommended a project to bring something new to the community. Since a day of learning and fun

designed specifically for hearing-impaired teens had never occurred in Michigan, the club enthusiastically embraced the committee's suggestion of an event they would call *Stepping Out*.

After a year in planning, the April 12, 2001, event gathered 85 hearing-impaired students from six counties for a day on beautiful Sherman Lake. Forty adults provided sessions on money management, credit card responsibility, checking accounts, resume writing and job applications, plus topics geared toward hearing issues, such as new auditory devices and citizens rights within The Americans with Disabilities Act. Three recent high school graduates who are hearing impaired offered a frank panel discussion about life in the "real world."

But all was not serious. The day included arts and crafts, wall climbing, science adventures and

lunch. Miss Deaf Michigan presented skits about living with hearing impairment. Teens met other teens with similar concerns and enjoyed a day of special attention to boost self-esteem and build friendships.

The now annual program was supported by a Youth Outreach grant from Quota International's We Share Foundation as well as a local grant of \$6,000 and generous donations from the community.

### The Recruiting Benefits

The fund raiser and resulting service project also presented excellent prospects for Quota membership.

The club prepared and distributed information packets about Quota International to all candidates who attended the Salute to Staff luncheon. They also distributed them to people contacted for the youth outreach program — the teacher consultants, interpreters, closed-captioners, school superintendents, principals and teachers. And, to sow the seeds for future membership, each student was given a tote bag filled with paper, pencils, bottled water, snacks and

### Recruiting Packets

With the help of the We Share Foundation's Polish and Shine service, the Kalamazoo club created information packets about Quota International to use in recruiting. If your club would like to do the same, the following materials are available through the Quota International Office:

- Copies of *Connecting People Who Care* and *Celebrate Service* brochures.
- An issue of the *Quota Caring* service newsletter and *Quotarian* magazine.
- A news release about recent Quota International awards.
- The latest We Share Foundation news.
- A description of Club-to-Club World Service.
- A statement of membership benefits.
- A description of your club and its personality.
- A membership application.
- A letter of welcome from your club president.

## Promoting Hearing Health in Curacao

In the Netherlands Antilles, a school for the deaf has been named for a prominent Quotarian there — Myrna Dovale.

This dynamic member of QI of Curacao has worked tirelessly to make a difference in hearing health on the island. One of her most successful efforts was convincing her club to sponsor production of 50,000 colorful posters in the local Papiamentu language that explain and promote the Ewing Test for infant hearing screening.

Club member Josephine Bar-



bolina-Provence said, "This promotional poster is well-known on the island of Curacao, and it has been a slamming success. You can find these posters all over the island, especially in health care centers."

The Curacao club also has sponsored numerous awareness programs about hearing health throughout their country, including several lectures at the University of the Netherlands Antilles that also were broadcast live countrywide. Nevertheless, most parents there say they learned about the Ewing test because of the poster campaign.

information about Quota.

The events were covered by local media, which generated support for this year's event, slated for

April. One columnist called it "a great cause served by a great club."

A calendar of *Stepping Out* photographs taken and donated by a professional photographer will enhance fund raising at the upcoming event.

The Kalamazoo Quota club has found a way to bring fellowship and fun to service and fund raising — and that facilitates retention and recruitment for an all-around success story. Added club member Betty Weston, "When the buses were leaving at the end of the day, and the kids were exchanging e-mail addresses and saying their goodbyes, we knew we had created something special. We felt great about it, and it encouraged us to do more."



## The Wanda Frey Joiner Founder Award

January 1996 –  
November 2001

We extend special thanks to the following members, clubs and districts that donated \$1,000 or more, or had a \$1,000 contribution made in their name, to extend Quota service and friendship world-wide. Their generosity and dedication have strengthened Quota clubs and expanded Quota's outreach, thereby enriching our communities and our world.

### Nine Star Founders (\$9,000)

**Vera Hall**  
Cheyenne, Wyoming

### Six Star Founders (\$6,000)

**Isabelle Butters**  
Weyburn, Saskatchewan

**Judith Hartman**  
Eureka, California

### Four Star Founders (\$4,000)

**Pat Anger**  
Port Huron, Michigan

**Linda Battagello**  
Port Huron, Michigan

**Vivien Ingram**  
Flint, Michigan

### Three Star Founders (\$3,000)

**Marianne Carter**  
Marion County, West Virginia (personal gift and gift from the East Area)

**Deborah Hartman**  
Eureka, California (personal gift and gift from Judith Hartman)

**Vivojean Kelley**  
Lake Charles, Louisiana

### Two Star Founders (\$2,000)

**Dolores Brosky**  
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**Jo Ann Simmons Cardwell**  
Ruston, Louisiana

**Leon Campbell**  
Alstonville/Wollongbar, New South Wales (personal gift in memory of her husband, Jim Campbell, and gift from QI of Alstonville/Wollongbar)



Wanda Frey Joiner Founder pin/pendant.

**Beatriz Doran-Scoop**  
Curacao (in memory of her mother, Daniela Scoop-Leito)

**Thelma French**  
Franklin County, Massachusetts (personal gift and gift from her son)

**Liz Kernohan**  
Camden, New South Wales (in memory of her mother, Betty Kernohan and "Auntie" McGuinness)

**Jomel Lamb**  
Charlotte, North Carolina (personal gift in memory of Elizabeth Cheadle and gift from her husband, Jim Lamb)

**Nelly Ledesma**  
Manila, Philippines (personal gift and gift from the 41st District)

**Ursula Mundstock**  
Glen Innes, New South Wales (in memory of her husband, Rolf Mundstock)

**Rosemary Patterson**  
Bossier City, Louisiana (gift from her daughters Peggy Foster, Penny Johnson, and Pam Johnston and gift from the 21st District)

**Patti Schaap**  
Traverse City, Michigan (personal gift and gift from Marlene Holmes)

**Charlotte Schamadan**  
Monrovia-Duarte, California (gift from the West Area and gift from Diane Bowden)

**Susan Schneberger**  
Flint, Michigan (personal gift and gift from Vivien Ingram)

**Lynn Stephenson**  
Raleigh, North Carolina

**Verna Stewart**  
Armidale, New South Wales (personal gift and gift from the 24th District)

**Carolyn Stubbs**  
Flint, Michigan (personal gift and gift from Vivien Ingram)

**Lilly Telles**  
Temple City, California

**Tina Toohey**  
Springfield, Massachusetts (personal gift and gift from Charlotte Teets)

**Betty Weston**  
Kalamazoo, Michigan

**Bess Whitaker**  
Sunnyvale, California (in memory of Helen Constantine and Winifred Coomb)

### Founders (\$1,000)

**Helen Black**  
Bossier City, Louisiana

**Patricia Bonarrigo**  
Blairsville, Pennsylvania

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Worcester, Massachusetts

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Sante Fe, New Mexico, in memory of her parents, Arnold and Thelma Pfenninger

**Jean Carl**  
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**Mary Cook**  
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**Jeanette Holland**  
Taree, New South Wales, in honor of past 28th District Quotarians

**Ellen Howe**  
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**Lydia Ibanez**  
Cebu, Philippines, in memory of her parents

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1998 Convention Speaker

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Illinois, Minnesota, North Dakota, Wisconsin

**30th District**  
Queensland

**33rd District**  
California

**34th District**  
Queensland

## Founders (\$1,000)

*Given in honor of*

**Connie Biaggini**  
*by the West Area*

**Irene Budd**  
*by QI of Huronia, Ontario*

**Bobbie Carey**  
*by the 21st District*

**Laly Castro**  
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**Lynne Caroon**  
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**Bess Cook**  
*by QI of Ruston, Louisiana*

**Gloria Cook**  
*by her husband, Don Cook*

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**Mary Cotter**  
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**Joyce Fren**  
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**Deanna Hanks**  
*by Susan Joyce (Convention '99 speaker)*

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*by QI of West Memphis, Arkansas*

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**Barbara Rumbel**  
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*by Past International President Vera Hall*

**Lois Watson**  
*by the 37th District*

**Quota Int'l of Flint 37th District**  
*by Ellen Howe*

*by participants of the 1997 New Zealand post-convention tour*

## Founders (\$1,000)

*Given in memory of*

**Doris Bauer**  
*by QI of Orange, New South Wales*

**Shirley Bowskill**  
*by a friend*

**Lynda Carlberg**  
*by QI of Lake Charles, Louisiana*

**Felix Carroll**  
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*by her daughters Pam Rivers and Dorothy Morrison*

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*by QI of Fairbanks, Alaska*

**Maureen Thurbon**  
*by the 30th District*

## We Share Foundation

### Benefactors Circle

July 1999 – November 2001

Special thanks go to the following Benefactors Circle members for their commitment to Quota's international service work. Their generous contributions are funding expansion of We Share Foundation programs and world-wide service impact.

### Legacy (\$25,000 or more)

**Judith Burrill**  
Cupertino, California

**Liz Kernohan**  
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(\$20,000 – \$24,999)

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Jacksonville, Florida

### Bronze (\$1,000 – \$4,999)

**Gloria Cook**  
Armidale, New South Wales

**Beatriz Doran-Scoop**  
Curacao

## In Memoriam



Quota International regrets to announce the death on October 28, 2001, of Past International President (PIP) Vivien Ingram, 98. A stalwart supporter of Quota, Vivien is remembered for the twinkle in her eye and the life that exemplified the theme of her 1967-1968 presidential year: Happiness in Quota: In Service, In Fellowship, In Sharing.

Vivien was deeply saddened last year by

the death of PIP Vera Hall. The two had been friendly rivals in Quota, serving terms one after the other. PIP Helen Macdonald remembered Vivien's seriousness about Quota and the delight she took in her friendships. She loved honoring Quota friends with donations on their behalf.

As her health declined, Vivien spent her last years in the care of a nursing home administered by PIP Carolyn Stubbs, a fellow member of the Flint, Michigan, club. Condolences may be sent to the club, whose members were, in many ways, Vivien's family.



We Share Foundation Benefactor pin/pendant.

**Rosemary Fantasia**  
Fairmont, West Virginia  
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Washington, D.C.

## Friends of Quota 2001

A world of thanks also goes to the following major donors in the Friends of Quota International programs and services in 2001.

### Platinum Plus Donors (\$1,000 and more)

**Jo Ann Simmons Cardwell**  
Ruston, Louisiana

### Platinum Donors (\$500 – \$999)

**Pamela Con Foo**  
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**Roberta Wallace**  
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**Bess Whitaker**  
Sunnyvale, California  
**Carol Wilson**  
Darwin, Northern Territory



Friend of Quota pin.

Continued from Page 3.

families in desperate situations and a testimonial to the good accomplished through Quota International's service network. (Please see our Service Showcase on Pages 9-11 for highlights of our 2002 Club-to-Club World Service projects.)

"I would like to thank you for your past involvement and appeal to you for your further commitment to the cause of Quota in Third World countries," Deep ended her address. "Please keep up your concerted efforts. Long live the Spirit of Quota. We are here to share."

## Effective and Youthful

Deep took Quota principles to heart in her club leadership, sharing many responsibilities with members. When she was unable to attend Quota conferences or conventions, she made sure another member took her place. Noted Joyce, "Even at convention, if another member was

present, Deep would not elect to be the club delegate, thus giving another the opportunity of this experience."

Deep also is involved in other efforts that make a difference in her country. She has served as president and chairperson of Delhi Commonwealth Women's Association, helping establish the DCWA Medical Centre in the village of Jamrudpur. She also served as president of the Women's International Club and on the governing board of SOS Children's Village of India.

A member of the Sikh Women's Association of India, she is a "fashionable grandmother who keeps up with all youthful activities," added Sushila. "We love and adore Deep in Quota!"

Deep sees a very positive future for Quota in India since the establishment of the three new clubs recently in Sainik Farm, Noida and DLF City. "These clubs are working hard in different service areas and are making a difference," she said. "And we are looking at the potential of a club in Calcutta and hope that, in the future, a district can be formed."

# 2001-2002 District Governors



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Greenbriar County,  
West Virginia  
U.S.A.



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Peninsula, New South Wales  
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**Margot Johnson** (38)  
Essendon, Victoria  
Australia



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Northside Atlanta, Georgia  
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**Sue H. Stewart** (14)  
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**Connie M. Rau** (20)  
Flint, Michigan  
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**Noelene Phillips** (26)  
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**Janice Woolrych** (34)  
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**Mavis May** (40)  
Mackay, Queensland  
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**Patricia A. Petrea** (10)  
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**June Young** (35)  
Liverpool, New South Wales  
Australia



**Ma. Carmen G. Sobrepna** (41)  
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Waterbury, Connecticut  
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**Carol Claypool** (11)  
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**Gail Ennis** (36)  
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**Mary Pribich** (6)  
Massillon, Ohio  
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**Judith Burrill** (12)  
Cupertino, California  
U.S.A.



**Suzanne Prosser** (18)  
Orillia, Ontario  
Canada



**June Dangar** (24)  
Armidale, New South Wales  
Australia



**Margaret Buscombe** (31)  
Canberra, New South Wales  
Australia



**Lyn McKenzie** (37)  
Auckland  
New Zealand

**Not Pictured**  
**M. Kate Rockey** (29)  
Dover, New Hampshire  
U.S.A.

**Enid Croes-Marugg**  
Quota International of Aruba  
District 42  
for  
**South Area Director**



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All the Clubs of District 12 Endorse

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**Linda Minton**  
for West Area Director  
2002-2004

Questions: **Link with Linda**  
E-mail: Linda9er@aol.com

# An Open Letter to U.S. Quota Clubs:

## Quota International of Massillon

P.O. Box 81  
Massillon, Ohio 44648

To Service Club Organizations Around the Country,

Over the past 10 years, Quota International of Massillon has adopted soundfield amplification as one of the major service projects for our club. As Quotarians, we have a mission to help children who have speech and hearing difficulties. Our children in the public schools experience listening difficulties **daily** due to many factors including, but not limited to noise, ear infections, large classes, teacher vocal strain, etc. Our children do not hear all of the important auditory information needed to succeed in the classroom.

The answer to this compromised auditory environment is classroom amplification!! This technology provides an improved, consistent signal (teacher) to noise ratio throughout the entire room. This helps all children in the classroom and helps save the teacher's voice.

Over the past few years, Quota Club of Massillon has partnered with Lightspeed Technologies to reach our goal of providing classroom amplification in all of our local school districts. We have found Lightspeed to be responsive and resourceful to all of our classroom amplification needs. The expertise that the staff has provided our club as well as the service club discount, has helped our club to provide more classroom amplification systems to our schools and to give **all** children the opportunity to hear and learn in our educational settings.

Sincerely,

Carrie Spangler, Vice President and Service Chairwoman  
Quota International of Massillon

### LightSPEED's mission statement:

LightSPEED Technologies exists to make a significant improvement in the listening and learning environment for children, to provide teachers with tools that enhance their ability to maintain attention and manage the classroom, and to assist children and adults with listening and hearing difficulties in being able to participate fully in listening and learning activities.

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