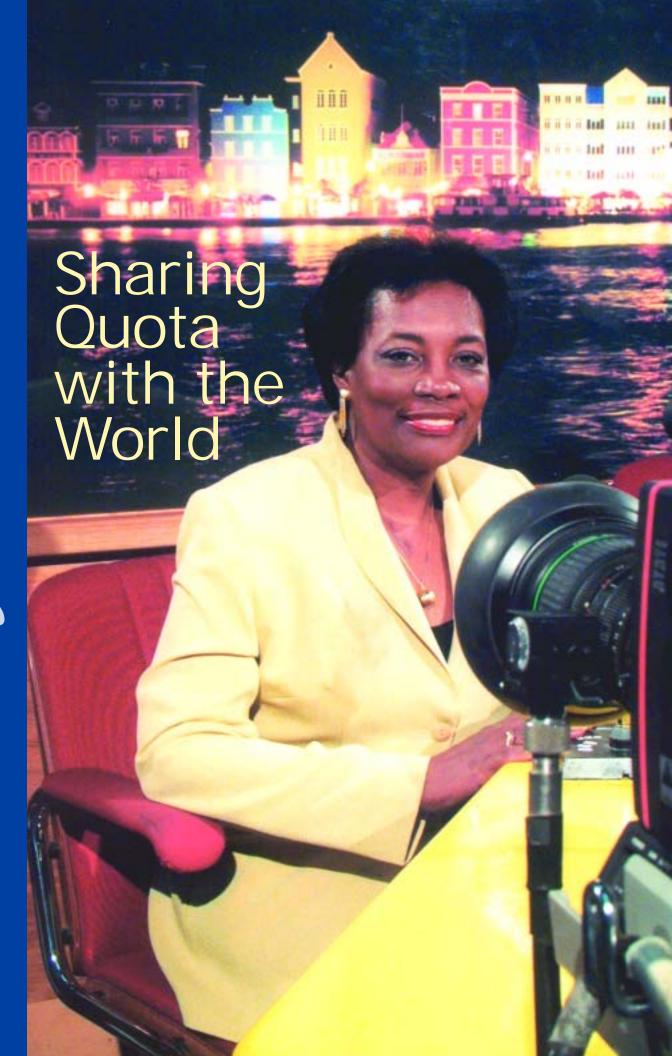
Quota International, Inc.

A Worldwide Network of Service and Friendship

February 2003





"Our Hearts
Lead Us;
Our Actions
Change
Lives"

Quota International's We Share Foundation is a leader in providing humanitarian support worldwide. The Foundation impacts lives of those in need through compassionate programs that span the globe. To learn more, visit www.wesharefoundation.org.





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On the cover: Sharing Quota with the world! Quota International President Beatriz Doran-Scoop of Curação, Netherlands Antilles, knows media attention is necessary to Quota service and membership, helping to energize and strengthen clubs. Increased public awareness of Quota is one benefit Beatriz hopes to realize through her presidential theme, Making Dreams Come True. (See back cover for Quota Cares Month details). Photograph by Ken Wong.

About Quota International

Organized in 1919, Quota International, Inc., is an 84-year-old international service organization that links its members of all ages, occupations, and nationalities in a worldwide network of service and friendship. Quota's 7,500 members in 320 clubs in 14 countries around the globe are committed to serving their communities and their world. With a motto of "we share," Quotarians are known especially for their service to deaf, hard-of-hearing, and speech-impaired individuals and disadvantaged women and children. Serving and encouraging others, developing friendships, and promoting international understanding are values shared by all Quota members.

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ear Quota Members,

I have just returned from representing YOU at the annual Service Club Leaders Association meeting in Cleveland, Ohio, U.S.A. What I learned from this gathering of leaders, who care as deeply as we do about promoting volunteerism, is that Quota International has a secret ingredient to guide

us toward a very bright and viable future.

meams Co

*2002-*2003

We alone possess the Leaders as Listeners program—a unique process for listening to major constituencies in Quota. Together we have engaged in respectful dialogue surrounding the reshaping and streamlining of our 84-year-old organization to ensure that Quota remains a welcoming home for all members in all countries.

What did we learn? Extensive support exists worldwide for strengthening our local and global bonds by realigning Quota's calendar of meetings and bringing Quota's convention more equitably to members everywhere. We asked, you spoke, and now we have acted on the majority's response. Governors have been informed that:

- District conferences will be held March through June 2004 so that club and district leadership terms coincide. (Districts are welcome to plan an additional, optional "mini" conference in September or October 2003).
- The board has sent a proposal to the Bylaws Committee recommending a change to allow biennial conventions to begin effective in 2004, alternating between the Pacific and Atlantic sides of the world.

Members worldwide care about Quota, and your caring shows. This issue of the Quotarian is filled with the many ways members worldwide are Making **Dreams Come True.** We have so many successes to celebrate—locally and globally. Travel with us from Hawaii to the South Pacific. Visit with clubs that are making a difference throughout the world. And begin planning for your trip to a city known for outstanding music and food, New Orleans, Louisiana, U.S.A. Consider this your official "Call to Convention" scheduled for July 19-22, 2003!

Quota's future is bright, our vision is clear, our hearts are open. Let's continue to believe in the beauty of our dreams as we embark on our journey of embracing tomorrow.

Yours in Quota,

Doran-Seage

Beatriz Doran-Scoop **International President**



Quota Aloha in Kauai

loha means more than hello and goodbye in the native Hawaiian tongue. Aloha also means love for others, and its expression is called aloha spirit. Giving service, enjoying togetherness and fun, singing, dancing, sharing whatever we can offer are all

ways to live aloha.

No wonder residents of the Hawaiian island of Kauai found it easy to form a Quota club in 1986. Quota International fellowship and service is *aloha*.

This small and effective group of dedicated women shared a desire to make their island a better place, especially for persons with special needs. And, according to Past Club President "and eternal Vice President" Lucy Miller, "A majority of the members have deaf family members, which is our most personal link. Together, we have made the most of our pool of talents, strengths, and resources to offer service, all done out of love and respect."

Benefits of Belonging

In exploring and addressing various needs on Kauai, an island community of 55,000 people, the club found more than common interest in service. "Our club has become my family," added Lucy. "We are all busy women with professional lives," echoed Sharry Glass, a member who lost her sight in her mid-thirties but at the



Ol of Kauai, from left to right; front row: Mary Mulhall, Barbara Romsdal, Lucy Miller, and Beth Tokioka with daugher Emma; back row: Dana Romsdal, Laura Marsh, Gail Stevens, and Sharry Glass.

same time gained significant vision for club service. "But through participation in these projects, we have become close friends."

Kauai Quotarians value the benefit of membership in a worldwide ser-



Kauai Quotarians helped form a local deaf club that now helps Quota to fund-raise!

vice organization. "Belonging to Quota International gives us the backing we need to make things happen," said member Mary Mulhall. With a clearly established identity and the opportunity to offer assistance in a variety of ways that work, the group is motivated to remain organized and vital.

Changing Lives

Quota International of Kauai's service projects include providing an audiometer for the Head Start program, fetal monitoring at the hospital, equipment for a women's shelter, computer classes for disabled and elderly persons, and various devices for deaf individuals.

"But the project of which we are most proud is the development of a real 'deaf community' on Kauai," beamed Sharry. "Several members have spent volunteer service time contacting people on Kauai who are deaf or hearing-impaired, setting up monthly beach picnic get-togethers, and inviting these people to join in the fun. These picnics have become a tradition! Out of this effort, a very active deaf club developed. And now the deaf club assists Quota with our fund-raisers!"

Today, the club focuses on its YES project—a plan to provide culturally enriching activities for disadvantaged youth. Whether providing art supplies, soccer equipment, or admission to a museum, the club encourages children to develop their interests. "We were amazed that some children were excluded from activities because they lacked transportation and a small fee," noted Sharry. "Now, we receive regular requests for assistance for specific children."

Now, that's Quotaloha!

A.

South Pacific Area Encourages Innovation

uotarians in the South
Pacific Area,
including Australia, New Zealand,
and Fiji, take pride in an investment that is
changing the world.

For more than two decades, SPA Quota members, clubs, and districts have pooled resources to support more than 40 scholars, many of whom aim for innovation in medical treatment and diagnostics. Two former SPA scholars are pioneers in their chosen fields, implementing ground-breaking methods and technology that affect people throughout the world, especially those living in remote locations.

Biophysicist Veronica James

SPA members voted in 1979 to establish a research fund, from which Australian biophysicist Dr. Veronica James received small awards in the 1980s for her ongoing breast cancer research. By 1993, the fund had become administratively burdensome for SPA volunteers, so members voted to disband it. In 1994, Dr. James was awarded the fund's balance of \$75,000 to continue her work with colleagues from the U.S. and Japan—an investment that may revolutionize medicine for women.

Dr. James discovered that the hair of breast cancer patients has a different molecular structure than the hair of healthy persons and, with colleagues, designed a screen-



Veronica James in action at her Science Camp in Australia.

ing method for the disease using hair strands. If larger trials currently being replicated in other places prove the methodology valid, Dr. James's ground-breaking work will make breast cancer detection easier and more widely available to women everywhere.

While mammography is costly, uncomfortable, and often inconvenient for women, it is also unavailable in many developing countries. Dr. James's simple test would allow labs to analyze a hair mailed to them in an envelope with an inexpensive X-ray that shows the pattern of rings within the strand. If the person has breast cancer, the rings take on a characteristic shape, unlike rings in cancer-free persons.

Dr. James is working to ensure that the test remains available to all women and hopes it can be offered free of charge. "Why should I benefit because someone else is ill? I couldn't have done this without the contribution of other women," Dr. James said.

Staggering Discoveries

Grateful for Quota's financial assistance, in 1985, Dr. James turned to service that is dear to the organization's heart—assisting deaf students. "Veronica learned that the 26th District hadn't been able to award all their grants simply because there weren't enough hearing-impaired students in tertiary programs," explained Gold Coast club member Thelma Medcalf. "To her mind, the distribution of intelligence amongst the hearing-impaired should be the same as that for the hearing, so she determined to help Quota and improve the situation."

Dr. James was staggered to find that no hearing-impaired students

were among the 20,000 enrolled at the University of New South Wales. She contacted a number of deaf schools and learned that students, even with an IQ over 180, were unable to enter universities because of low-level language skills. And when she was told deaf students couldn't enter science programs because "they might be a hazard in the laboratory," she took immediate action for change.

When she encountered a brilliant deaf child in need of help to advance his education, she turned to

Quotarians enjoy working with Veronica. She has this knack of making learning fun, so students don't realize they are learning!

the Lithgow club, whose fund-raising effort allowed him to complete online distance education for high school and, then, study naval architecture and graduate with highest honors—all while working full-time.

In speaking with other deaf students, Dr. James discovered a pervasive attitude among teenagers that their career possibilities were limited by hearing problems. But, she discovered that six-year-old deaf children "had unfettered dreams of their future, with the world open to them." She wanted to encourage that positive attitude.

Testing Technology

Dr. James set up computer networking between hearing and non-hearing persons to encourage communication. Students were able to discuss class work with hearing peers, and then print out

the dialog for study.

Next, she linked laptop computers to a note-taker's computer in the classroom. Deaf students could read notes and become involved during class and then leave with a perfect study tool. She even

tested use of a cathode ray oscilloscope in the classroom to see if speech patterns could help deaf students understand what was being said. The trials were so successful with preschool children that the school involved set up the technology in every room.

After launching a Parents' Council for deaf children and receiving an

Order of Australia Medal for her work, Veronica James created a science camp to offer fun enrichment programs for deaf children-a project Quota clubs throughout the South Pacific Area support enthusiastically today. Some 100 students and their families attend the weekend camps, taught by Dr. James, her univer-



Kirsty Gardner-Berry (right), an Australian audiologist, developed groundbreaking technology for infant hearing screening, thanks to Quota International's investment in her education through the South Pacific Area Scholarship, which she was awarded twice.

sity colleagues, and students. Students return year after year for everchanging offerings, such as Water has Skin and the Physics of Juggling.

SPA Quotarians sponsor campers and help out at the camp. Members prepare and serve food and donate many items. "Quotarians enjoy working with Veronica," added Thelma. "She has this knack of making learning fun, so students don't realize they are learning!"

Audiologist Kirsty Gardner-Berry

In 1980, renowned Australian speech pathologist Sheila Drummond, Past 38th District Governor, convinced South Pacific Area Quota members to pool resources and establish a generous bursary program for speech- and hearing-related study. The SPA Scholarship has grown into a major awards program that has benefited more than 40 scholars from Australia and New Zealand, including one who has pioneered a new method for infant hearing screening.

Scientists work with deaf children at the popular Science Camp.



Kirsty Gardner-Berry received SPA Scholarships to complete Master's research and to attend a conference in Milan in the area of newborn hearing screening. "It was

Club-to-Club World Service

The We Share Foundation approved seven Club-to-Club World Service Projects this year in the Philippines, India, and Fiji. This popular award-winning service effort allows Quota clubs throughout the world to support viable projects created and run by Quota clubs in developing countries.

The Philippines

Sawang Calero and Guba Day Care Centers

A project of Quota International of Cebu

Malnutrition in both the fishing and scavenging area of Sawang Calero and the mountain barangay of Guba led the Cebu club to establish day care centers in both locations to feed and educate children, aged four to six. The long-term project provides food, clothing, shoes, and medical care for over two hundred children plus a Christmas party with gifts.

State budget cuts forced officials to stop funding the centers, leaving the club scrambling to pay for much



needed repairs. Meanwhile, the club continues a feeding program demonstrated to have improved the overall health of the children and an educational program that helps take these little ones on a route out of poverty.

Community-Based Rehabilitation Center at Morong Rizal

A project of Quota International of Manila South

Quota's support of this center for disadvantaged and multihandicapped young people enables the Manila South club to help many groups within the Rizal community. A soup kitchen nourishes young children, while parenting classes



teach families nutrition, hygiene, and responsibility. Handicapped persons find medical assistance, physical and occupational therapy, and counseling.

The center also offers vocational training in soap and candle-making. The

organic bath soaps, made in the training classes from akapulko and guava leaves and sold to area residents, provide medicinal value in treating skin ailments. The club helps graduates to launch cottage industries, leading to new-found self-sufficiency and self-esteem.

Educational Tutoring and Skills-Training Program at the Correctional Institute for Women in Manila

A project of Quota International of Manila

Incarcerated women have a chance to redirect their lives before re-entering society through the efforts of the Manila club. Quota volunteers actively participate in a tutoring program for 36 inmates enrolled in a college distance-education program as well as skills-training courses that allow dozens of inmates to learn cooking,

sewing, sign language, cosmetology, and more. In addition, the project provides psychological counseling to prepare the women for the



transition into society.

"These women are usually the victims of injustice and dire poverty," said club member Beatriz Collado. "We hope to build their self-esteem and instill values in order for them to become independent and gainful, thereby ensuring a better life."

India

Quota Home for Abandoned and Destitute Women in Faridibad

A project of Quota International of New Delhi

A substantial grant received in 2002 will allow this longstanding service project to expand its facilities for sheltering and educating women and children in a Delhi slum area. The new structure will house the school for children. But donations are still needed to provide food and supplies for individuals served by the project.



Hundreds of families have benefited from training and education at the Home, founded in 1978. Women receive medical aid and learn to become self-sufficient through job training and literacy, hygiene, and nutrition instruction. Their chil-

dren find a chance for a different life through education, nourishment, and medical care at the school. In addition, the club sponsors promising students in furthering their education.

Home for the Aged and Mobile Crèche

A project of Quota International of Sainik Farm

Club-to-Club donations last year provided a new tube well in the Home for the Aged, eliminating the need for elderly residents to lug buckets of water. Quota support allowed building renovation and provided nourishment and medical care for residents.



These seniors once seemed destined to finish formerly productive lives without dignity in a squalid, filthy place, but Quota's intervention made their lives more tolerable through this service project.

This year, the Sainik Farm club will continue renovations and providing nourishment and medical care for

Proud to Be a Quotarian

I joined Quota International of Glen Innes in 1976 and have made a lot of wonderful friends all over the world. My most meaningful Quota experience was when I joined a group of Quotarians on a tour to New Delhi, India, in January 1995. For some time, ours and other clubs had contributed to building the Quota Home for Abandoned and Destitute Women, and we were going to see the result.

The New Delhi Quotarians made our stay most enjoyable, and when we finally drove out to Faridibad, it was something I'll never forget. It brought tears to my eyes to see the happy faces of the women and children, who, through Quota's generosity, now have hope of a better life. It certainly was a dream come true to see the Quota Home up and running and made me proud to be a Quotarian.

-Ursula Mundstock

Ursula Mundstock, at right, a Glen Innes Quotarian, in India with Orange Quota member Doris Baver, now deceased, and a member from QI of New Delhi.



residents. In addition, the club will add a new service, a mobile crèche, to provide care for area children while their mothers work at nearby factories and construction sites. Children will receive meals and health care.

Charitable Dispensary and **Vocational Training Center**

A project of Quota International of DLF City



Destitute individuals receive health care through the dispensary started in February 2001 by the DLF City club. Families of migrant workers and farmers as well as local impoverished women and children receive free treatment at the facility, now staffed by two physicians. "The overwhelming response to our project has made us realize that more needs to be done," said member Pratibha Chandra. "Our funds are barely sufficient for running the dispensary, and we need to expand to include hospital care."

Contact with patients made clear a need for vocational training for local destitute women. So, the club leased space to offer literacy and skills courses. Quota volunteers hope someday to start their own Quota Home similar to the one in New Delhi.

Fiji

Audiogram Project for Senior Citizens and Support of Students in Ba HART Village

A project of Quota International of Ba

Club-to-Club donations have long supported hearingimpaired students from Ba's low-income HART Village. The club plans this year to expand services to graduates, whose hearing health is not currently followed once they leave school, offering assessment and hearing aids as needed. The club also plans to continue a similar service for senior citizens in the area, an initiative that was started last year.

In addition, the club plans to start a new service—offering job training for women through a sewing instruction program to enhance employment prospects for disadvantaged women.





Manila South Media Blitz

When a new accessibility law for disabled persons and an Education for All program went into effect in the Philippines, Manila South Quota members launched a media campaign to share the story of their ongoing Club-to-Club project. The GMA television network arrived with cameras and microphones at the Center for Disabled People at Morong Rizal to interview people there and learn how the new law would affect them.

Vicky Santos talks about accessibility in school as she is interviewed by GMA TV host Oscar Oyda.

Projects THAT ONLINE



Excellence Awards Celebrate Model Projects

implementation made the following club activities winners in our 2002 Excellence Awards competition. The coveted awards recognize superior efforts that other clubs can adapt to strengthen Quota connections among members and in the community.

(Complete entries are posted on Quota's Web site at www.quota.org. Click "For Clubs" under Services and Programs.)

EXCELLENCE IN FELLOWSHIP AND FUN



Quota International of Liverpool and Quota International of Parkes

New South Wales, Australia

When the Liverpudlian Quotarians planned an event with the Parkes club, they expected fun, since Parkes won Excellence Awards for Fellowship and Fun the past two years! This joint adventure brought Parkes a third award—the limit for a club in one category.

Quota members from Moss Vale, Manly, Ingleburn, Camden, and Bateman's Bay joined the Liverpool club for a weekend road trip to Parkes that began with a civic reception by the mayor followed by dinner al fresco in a plant nursery. Weekend activities included visits to local spots of interest and a Fijian feast, complete with leis, grass skirts, roasted pig, and kava drinks, served by a Fijian named Billy!



"Many new friendships were made as we all had so much fun together," noted Parkes member Pam Nankivell.

Quota International of Canton

Ohio, U.S.A.

The Canton club enhanced member attendance at meetings by planning fun, diverse programs that incorporated fund-raisers and service projects. Then, the program committee made sure each member received information through a comprehensive program booklet and an informative Web site.

Club leaders enhanced fellowship by beginning each meeting with a fun mixer to determine seating for the event and encouraging members to try to get to know everyone in the club. And lots of photos, posted on the Web site and at meetings, boosted morale. Notes Past Club President Naomi Dobina, "The whole experience of having fun together and working together provided us with the cohesive fellowship so necessary for successful service to the community."

Quota International of Lithgow

New South Wales, Australia

To celebrate 50 years of Quota service, the Lithgow club coordinated a Fifties Plus Expo to provide things of interest to seniors. Various groups promoted activities—gardening, crafts, Scottish country dancing, walk ball (a slow form of

netball), bowling, croquet, golf, genealogy, cake decorating, painting, relaxation therapy, and adult learning.

The club offered morning and afternoon tea, craft items, and raffles to cover expenses and managed to net a tidy Aus.\$400 profit!

But this award recognizes fellowship and fun. "You feel a sense of pride sitting in a room full of friends who have put together a very successful event," said Expo coordinator Noela Williams. "All members were involved, and the fellowship was enormous. It brought members even closer than before."

EXCELLENCE INFUND RAISING



Quota International of Liverpool

New South Wales, Australia

When bush fires erupted across an immense area of New South Wales on Christmas Day 2001, the Liverpool club sprang into service action and created a fund-raiser that generated Aus.\$32,070 to help the community.

Volunteer firefighters from all over Australia converged on Liverpool to relieve locals, exhausted from battling the blaze, and found the town motel understaffed during the holidays. Quota members quickly organized friends and relatives to help run the dining room for eight days, waiting tables, doing dishes, washing and ironing linens, and cheering tired firefighters. Noted a fire official, "These blokes have never been looked after so well."

In gratitude, the motel owner sponsored a club fund-raiser to help fire brigades replace equipment, train staff, and provide programs. Within weeks, the club organized a benefit dinner-dance, monster raffle, and auction that exceeded all expectations, involving the community and bringing widespread positive news coverage for Quota.

Quota International of Monroe

Louisiana, U.S.A.

The Monroe club boldly abandoned a successful fundraising dinner-dance to embrace a new idea to raise money and serve the community. Kids' Expo provided information and entertainment to local families while generating U.S.\$8,000 to fund an exhibit on hearing at the local Children's Museum.

Expo included four components: children's activities sponsored by local groups; family entertainment by volunteer musicians, magicians, actors, and clowns; booths sponsored by vendors of children's toys, books, clothing, and gifts; and event sponsors to underwrite costs.



The project enhanced membership by involving the entire club in something new and opening new doors for recruitment. Plus, attendance and publicity heightened awareness of Quota and the club's community service.

EXCELLENCE IN MEMBERSHIP RECRUITMENT



Quota International of Valdosta

Georgia, U.S.A.

An annual recruitment effort that has fostered 100 percent membership retention in the Valdosta club is so good that separate sets of judges bestowed Excellence Awards in two categories—Recruitment and Retention!

Every year, the club invites prospects to a luncheon, noting in the written invitation that they are being considered for Quota membership. Guests receive information packets with membership forms and hear club members speak about Quota experiences—why they joined, what keeps them in, and what is planned for the coming year. The event is also fun for members, who win prizes for recruitment success. Ten new members joined during the October 2001 event!

Quota International of Baton Rouge

Louisiana, U.S.A.

Baton Rouge Quota members believe every member is responsible for recruiting talented individuals to keep the club robust in fellowship, friendship, and service. A proven recruitment plan, now in its



19th year, asks members to identify prospects to attend the annual recruitment event. Two weeks in advance, each receives an invitation in the mail to a party, where members talk about Quota experiences and share information about the organization.

The 2002 party was a "Quota Premier," featuring a Hollywood theme and a fun video about the club. Guests departed with membership applications—and all 10 joined! In keeping with club tradition, new members formed a "class" who went through orientation together.

EXCELLENCE INMEMBERSHIP RETENTION



Quota International of Collingwood

Ontario, Canada

This club employed a mentoring system, encouraged open dialog, and focused on involving members in com-

mittee work to gain 100 percent membership retention. Experienced members work together with newer ones to share knowledge, keep projects moving forward, and encourage teamwork.

The club keeps morale high with Leaders as Listeners strategies. "All new members are given surveys and attend periodic meetings to see what they like and dislike about the club," noted Club President Ann Keating-Morrison. "Also, a suggestion box for every meeting proved successful in getting questions from members who may be too shy to speak up in meetings. The president and president-elect were also very accessible to hear any concerns and take action immediately."

Quota International of Valdosta

Georgia, U.S.A.

(See description of the Valdosta club's winning project in the Membership Recruitment category, page 10.)

EXCELLENCE IN SERVICE FOR HEARING AND SPEECH



Quota International of Massillon

Ohio. U.S.A.

The Massillon club spearheaded the effort to mandate universal infant hearing screening for Ohio's newborns. The legislation was signed into law in Massillon to recognize the club's five-year commitment to lobbying.

The club moved immediately to assess the legisla-

tion's effect on the community and created a plan to help local babies diagnosed with hearing loss whose families lacked money for hearing aids. Using club service funds and a grant from the Sisters of Charity Foundation, Quota volunteers developed accounting procedures, marketing materials, and application forms; secured contracts with hearing aid companies; and then spread news of the project. By April 2002, the club began reviewing applications for assistance.



Quota International of Woonsocket

Rhode Island, U.S.A.

The Woonsocket club invested in the education of a speech-language pathologist, Stephanie Angelini, who



later joined the club and helped create a monthly story hour for local children. Stephanie reviews basic signs, and then she interprets as other club members read to the children. While hearingimpaired children enjoy participating, hearing kids enjoy learning to communicate via sign language.

Some 60 children, aged 2-12, participate in this low-cost program that includes stories and craft projects. The service has grown into a networking opportunity for families affected by hearing loss.

EXCELLENCE IN SERVICE FOR DISADVANTAGED WOMEN AND CHILDREN



Quota International of Iloilo

The Philippines

When November 2001 was declared Child Abuse Prevention Month, the Iloilo Quota club developed a program to coincide, offering a forum themed "Amligan Ang Katarun-



gan Sang Bata," or "Protect the Rights of the Child." More than 223 people from various barangays attended the meeting, exceeding all expectations. The audience requested a second forum, offered in March 2002.

The club planned and implemented wide-ranging programs targeted at the population in which each forum was held. The events involved speakers and materials from various government agencies aimed at educating attendees about child abuse, its prevention, and how to report cases. Open, lively discussion followed each lecture.



Quota International of Manila

The Philippines

The Soup Kitchen, a weekly feeding program for indigent children

organized by the Manila club, provides lunch for thousands of children in the Philippine capital. Each Thursday, a club member sponsors the meal of rice porridge with chicken and vegetables, paying for food and selecting the neighborhood for distribution. Volunteers use the opportunity to teach local parents how to cook nutritious, affordable meals for their families.

The project strengthens members' commitment to the club. "By doing this hands-on service, Quota members see the difference our club is making, and attendance at meetings is greatly enhanced," explained Past Club President Diane Morales.



Babies in Australia and worldwide are benefiting from Quota International's commitment to infant hearing screening.

Continued from Page 5

through these two experiences that I developed a sense that many professionals around the world were having difficulty accessing diagnostic services," Kirsty said.

Newborn Inspiration

Kirsty was working when she came up with an idea to address the global issue. "One day, the hospital IT department helped me with some computer problems I was having," she explained. "When I saw them take over the mouse icon and, from another building, manipulate the computer settings on my

screen, I thought the software they used might help me develop tele-medicine for audiology."

Kirsty contacted companies that she dealt with as a hospital neonatal audiologist and shared her idea. They loaded software onto her infant hearing screening equipment, and

Kirsty ran ground-breaking tests in "virtual audiology," a concept she recently presented at a worldwide conference in Italy.

"One of the biggest problems around the world is that there are not many audiologists skilled in neonatal work. This means that babies in rural areas have to travel long distances to diagnostic clinics, and even some babies in metropolitan areas have to make lengthy trips across town," Kirsty said. "When services are limited, hospitals may not screen babies for hearing loss at all because they have nowhere to send the ones who fail or parents may decide that it's not important enough to leave their

home for a day or so to get thorough follow-up tests at the nearest facility. This increases the risk of late diagnosis for hearing loss."

Endless Possibilities

Tele-medicine, or virtual audiology, makes diagnostic testing possible in remote locations worldwide. A clinic supplies equipment to country sites and teaches staff how to prepare babies for testing that experienced audiologists run over the Internet. In addition, audiologists can be trained on-line and can ask other audiologists for second opinions by e-mail. "The possibilities are endless!" Kirsty added.

Kirsty now works for the Department of Health in New South Wales, where Quota clubs recently helped convince lawmakers to mandate universal infant hearing screening—the first such law in Australia. In implementing the new policy, Kirsty is working to find a way to include a pilot program in virtual audiology—an idea that has come of age in the 21st Century through the future-oriented investment of energy, time, and funding among South Pacific Area Quota International volunteers.



WFJ Remembered in Buffalo

Wanda Frey Joiner (1882-1968) is among 100 women honored on the

Women's Walkway along the historic waterfront of Buffalo, New York, where she founded Quota International in 1919. The walkway, designed to honor women historically important to western New York, includes a

DUOTA ERST RUPORH

EST. SEPT. 19. 1932

DUOTA ERST RUPORH

EST. SEPT. 19. 1932

granite stone naming each honoree.

Wanda's stone is surrounded by cobblestone bricks with the names of District 17 and its six Quota

clubs—Corning Painted
Post, East Aurora, Bath,
Batavia, Amherst, and
Hamburg—"to demonstrate how Quota has
spread," explained Past
District Governor Virginia Bates, who
spearheaded the effort
to include Wanda.

An informational brochure available at the site lists Wanda

as Quota's founder, "dedicated to deaf and disadvantaged women and children; business leader and women's advocate." Other honorees include American Red Cross founder Clara Barton and comedienne Lucille Ball.

Quota Volunteer Earns OAM

Alstonville-Wollongbar club member Leon Campbell received an Order of Australia Medal (OAM) for her community service work with in her desire to improve services for hearing-impaired Australians. "I'm very thrilled," she said, "especially after 44 years in Quota—and I'm 88 years old!"

Quota. The tireless volunteer, a

two-star WFJ Founder, lost her

hearing at age 44 and joined Quota

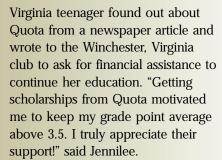
Fellow club member Julia Adlington said Leon "is a great inspiration to us all. She is indeed a very special lady with such grace and dignity that typifies what we all aspire to as Quotarians."

Quota Supports Scholars at Renowned Deaf School

Gallaudet University, near Quota International headquarters in Washington, D.C., is the world's only liberal arts university for deaf and

hearing-impaired persons. So, it's no surprise that a number of GU students enjoy support from Quota clubs in the U.S. and Canada.

Jennilee
Fletcher (right)
plans to become an
elementary teacher
for the deaf. The



Laurel-Ann McLeod (below right) wanted to study business, meet new people, and encounter other cultures, especially

deaf culture.
Born in
Jamaica, she
moved to
Florida as a
toddler and
was mainstreamed in
regular classrooms. But
she longed to



go to a deaf school and socialize with deaf people like herself. The Quota club of Fort Lauderdale, Florida encouraged that dream this academic year with a scholarship to Gallaudet University.

Rose Gunton, currently on academic leave to prepare for the Special Olympics, attends Gallaudet with the support of QI of Barrie, Ontario, Canada. Rose's long-term relationship with club members includes many forms of support,

including scholarships, toward her goal to study law and teaching. "Rose is an exceptional young woman," noted 2002-2003 Barrie club president Anne Ollikainen. "Her deaf-

Anne Ollikainen. "Her deafness will be an irritant rather than a disability. We expect Rose will do great things with her life."





Each year, Quotarians in Aruba celebrate the International Day of Children's Rights with a hands-on service project to show local children that Quota Cares.

During the November event, Aruba club members gather at the only hospital on the Caribbean island to visit all of the children and give each a Quota Cares Bear. This image depicts member Evelyn Wever-Croes with an 18-month-old girl who was deeply moved by her gift.

At this time, the girl was critically ill and hadn't smiled in days. She was crying when Evelyn and fellow club members Diana Werleman and Vivian Wever arrived to visit. "She saw the bear," explains Evelyn, "and she immediately put a little smile on her face and stopped crying. Her mother was very much relieved and started to acquaint her daughter with the beautiful little bear. The tension in the room just eased away."

The little girl took her time and examined the Quota Cares Bear. After several minutes, she hugged the bear "and this bear became her best companion during her stay at the hospital," Evelyn adds. "From that moment on, she was working on her recuperation from the illness. The Aruba Quota club was very happy to have touched two lives—the little girl's and her mother's—when they most needed it."

Deeply moved by this image, U.S. President George W. Bush's official White House staff photographers selected this shot as the first place winner in the We Share Foundation's 2002 International Photo Contest.

This photograph, submitted by QI of Aruba, in the Dutch Caribbean, received the competition's top prize, including a cash award of \$500, which the club has chosen to donate to the Club-to-Club World Service Project sponsored by QI of Cebu, The Philippines.

Making a Difference in Iowa, U.S.A.

Sioux City Quota Celebrates Blossom Time

ioux City Quota volunteers understand the value of cultivation.

Annual club fundraising and service projects celebrate the diligence and discipline that leads to blossoming—in both plants and people!

The club's summer fund-raiser, Tour of Gardens, takes place each July, attracting hundreds of Iowans to view flower and vegetable gardens and exterior designs of local homes. The one-day event nets well over \$5,000 for club service projects and includes an annual luncheon for eighth-grade girls selected by teachers and counselors for significant personal growth and improved citizenship during the school year.

The Fund-raiser

Immediately after the Tour of Gardens, club members begin preparing for the next one. Members serve on planning committees covering activities including the tour program, ad sales, publicity, registration, refreshments, homeowner relations, logistics, tickets, transportation, and volunteer coordination.

The program booklet is both a moneymaker and Quota PR tool. A simple publication photocopied on standard letter-sized paper with a cardstock cover, the program includes advertisements sold to club members and area businesses at \$50 per half page. The advertisements generally gross more than \$3.500 to cover costs and turn a



Sioux city members staff the Tour of Gardens registration table. From left to right: Eleanor Moline, Honey Griffin, Audrey Mook, and Enola Peters.

tidy profit. Garden descriptions are interspersed with members' gardening tips and information about Quota service, history, and membership. This provides a way to raise community awareness of the club's many good works in Sioux City and recruit helping hands.

Publicity efforts meet with great success as committee members appear on local television and radio programs (with edible flowers for the hosts!) and arrange for public service announcements to promote the tour. Meanwhile, posters are mounted in businesses throughout the area, and brochures are distributed by local garden

Tour of Gardens guests enjoy drinks, snacks, and edible flowers!

centers. Naturally, it doesn't

hurt to have club member Lynn Zerschling, a staff reporter for the Sioux City Journal, place a positive feature article in the local press.

The morning of the tour, club members fan across the city to cover volunteer duties at registration tables, refreshment stands, homes, and gardens and as tour guides on the buses. Others act as troubleshooters, dashing between gardens and the command station set up at a local middle school.



Member Ann Hoeppner, a branch manager for an electronics firm, equips all volunteers with cell phones and two-way radios to keep in touch throughout the event, which includes two tour sessions and lasts all day. "Our community is blessed to have a number of organizations working to better the lives of others." noted Past Club President Sandy Keane. "The tour gives Quota visibility and raises awareness of the projects our

club supports. Perhaps more than this, the tour brings our members together as a club, generating enthusiasm and excitement and cementing friendships."



Co-chair Jo Ellen Puttman shows the certificate and necklace presented to award recipients at the club's Honors Luncheon for eighth-grade girls.

The Service Project

While profits are distributed among several worthy programs, the hands-down club favorite project is the annual Honors Luncheon planned for eighth-grade girls. Each year since 1960 (42 years!), the club has celebrated the success of girls who exemplify outstanding personal growth and development through improvements in citizenship, character, and schoolwork as well as multiple contributions to school, community, and volunteerism.

Selected by teachers, counselors, and principals

from more than a dozen area schools, the girls and their families enjoy a luncheon at the Sioux City Convention Center with music, great food, and recognition. Each girl receives a certificate and a Quota necklace signifying that the club shares her hope for a bright future. As Past Club President Sandy Ehrich, and attorney, told the girls at a recent Luncheon, "Your life comes down to a matter of choices. Making the right choices now helps build the foundation for your future."

Club President Sandy Keane with student honoree Sara Funk.



Embracing School Service in Des Moines

The Des Moines Quota club delighted 650 elementary students with T-shirts commemorating the first anniversary of their new school. Since 1987, the club has been involved with students there because of its program for hearing-impaired children. Members knit hats and mittens for students, provide treats for the deaf club, provided a closed-caption television, and sponsor field trips.

When the students moved in to the new building, the club wanted to do somethings special, so, on the anniversary, club members joined school staff

for an assembly. Past President Doris Wiebold told students," Because we love every one of you, we brought a T-shirt you can wear."

When the kids realized they would each get their own shirt, they burst into applause, gave the club an



enthusiastic standing ovation, and sang the "Thank You Song" for them. "It was almost like Christmas for the children!" Doris said.

Then the students filed out, encircled the school building and gave it a hug!

O Veuv



There's always something happening in New Orleans!

Be a part of it at the...

2003 QUOTA INTERNATIONAL CONVENTION

New Orleans may be the most written about of all American cities. Tropical in climate, lush in setting, exotic in architecture, sensual, if not hedonistic, in atmosphere, New Orleans is a worldly, yet bustling seaport whose very name evokes romance and myths.

New Orleans is famous for great food, great music, lively and colorful nightlife and, of course, the bawdy good times of Mardi Gras. It's no mystery that America's most European city has quite a colorful past.



Eating in New Orleans

Visitors to New Orleans soon recognize dining is a passionate art form with legendary award-winning restaurants and internationally acclaimed chefs. Come "kick it up a notch" with Food TV's Emeril Lagasse! From jambalaya, gumbo, po-boys, Cajun, and Creole...the dining world will be your oyster!

Plenty to Do

New Orleans offers unique hospitality, great style, and world-class shopping. Whether it's the French Market—the oldest public market in the country, featuring five blocks of shopping (ranging from local to imported products)—or Jackson Brewery, located across from Jackson Square, a renovated turn-of-the-century brew house that showcases more than 50 shops, or Royal Street's antique row, you will have it all.

Jazz, Jazz, and More Jazz. If music is your thing, then you are in the right place. Real New Orleans music is best heard in a real New Orleans music club. And there are many...whether it's in the French Quarter or uptown, you won't be disappointed. Experience it all!

Louisiana Quota members laissez les bons temps rouler! (Cajun French for "let the good times roll!")—another great reason to attend Convention 2003 in New Orleans. The land of Mardi Gras, jazz, king cakes, streetcars, café au lait and beignets, muffulettas, neutral grounds, heat, humidity, crawfish, hurricanes (both the storm and the highly intoxicating drink), the French Quarter, gumbo, and red beans 'n' rice is a great place to visit. Says who? Louisiana native Past International President Rosemary Patterson pictured here demonstrating some New Orleans enthusiasm! Don't miss the fun!



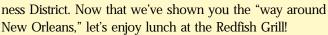
New Orleans is one of America's liveliest cities and is renowned for its southern hospitality. It's a "ga-ronteed" good time for all! Every tour includes transportation via deluxe, air-conditioned motor coach and tour escort. Sign up on your convention registration form. But hurry—space is limited!

New Orleans-The French Quarter and Beyond

Friday, July 18, 9 a.m.-2 p.m. U.S.\$63.00 per person (includes lunch)

Enjoy a guided tour through three centuries of New Orleans history and culture, including Jackson Square, historic St. Louis Cathedral, and the exotic French Market. Visit

Blaine Kern's Mardi Gras World where you will long remember the most exciting floats and gigantic characters of Carnival. Travel to Crescent City where you will pass the splendid Creole Cottages on Esplanade Avenue and view a unique, above-ground cemetery. Your tour will continue down the oak tree-lined St. Charles Avenue, the University Section, and Audubon Park. View exclusive homes of the lush Garden District and ride back into the 21st century as you pass the modern Central Busi-



Cruisin' on the Bayou

Friday, July 18, 9:30 a.m.-1:30 p.m. U.S.\$44.00 per person

Hang on everybody...you are in for an exotic ride in the bayous of Southern Louisiana! Your captain on the swamp

boat will introduce you to the history of Louisiana's wetlands and rich Cajun heritage. You will experience the bayous in all their splendor...moss draped trees, alligators, turtles, egrets, and other wildlife unique to the Louisiana bayous—a morning you don't want to miss!

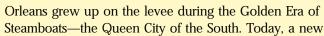




Rolling Down the River

Saturday, July 19, 9:30 a.m.-1:30 p.m. U.S.\$40.00 per person (includes lunch)

Born on the Mississippi River in 1712, New



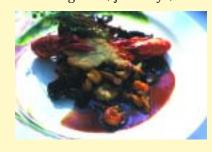
queen reigns supreme—the Paddlewheel boat Creole Queen. One of the newest and largest Paddlewheelers, this stately vessel is part of an old tradition of romance, luxury, and comfort. You will cruise up and down the Mississippi learning about the old city as the captain narrates the passing scenery. A stop at the Chalmette National Historic Park highlights the battlefield where Americans defeated the British in the closing hours of the War of 1812. While on board, enjoy a New Orleans deli-style buffet lunch.



Tuesday, July 22, 12:30 p.m.-3:30 p.m. U.S.\$45.00 per person (includes lunch)

Fun is a primary ingredient in the kitchen at the New Orleans School of Cooking! Their Creole/Cajun experts teach New Orleans specialties such as gumbo, jambalaya,

and pralines, and season them with history, trivia, and tall tales. Leave New Orleans a Cajun cooking expert after enjoying a two-hour cooking demonstration plus a tasty New Orleans lunch.





Want more tour details? Log on to www.quota.org and click the "Convention" link.

Convention photo credits, Pages 18-21: All photos courtesy of the New Orleans Convention and Visitors Bureau and — Page 18, Bourbon Street Night by Richard Nowitz; Mardi Gras Float by Celeste Relle; Jazz Trumpeter by Jack Edwards. Page 19, Bourbon Street Sign by Carl Purcell; Swamp Scene by Jennifer Dering; Paddlewheel and Bridge by Carl Purcell; Crawfish Dish by Carl Purcell. Page 20, French Quarter Balcony by Ann Purcell; Oak Alley Plantation by Richard Nowitz; St. Charles Avenue Streetcar by Carl Purcell. Page 21, French Quarter Architecture by Richard Nowitz.

Hermann-Grima House Tour

Tuesday, July 22, 1:30 p.m.-3:30 p.m. U.S.\$26.00 per person

Built in 1831, Hermann-Grima House is one of the most significant residences in the French Quarter. This handsome Federal mansion with its courtyard garden has



been painstakingly restored to its original splendor. The museum complex accurately depicts the gracious lifestyle of a prosperous Creole family in the years from 1830 to 1860.

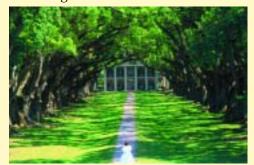
The Way it Was—Life on Southern Plantations

Wednesday, July 23, 9:30 a.m.-2:30 p.m. U.S.\$74.00 per person (includes lunch)

A trip along River Road captures the nostalgic charm of plantation living by providing a glimpse of two different types of plantation life—southern-

styled and Creole-spiced. Your first stop will be at Laura, a Creole Plantation, one of the oldest and largest existing plantation complexes on River Road. Laura offers a look at 200 years of the plantation's history based on Laura's own "Memories of my Old Plantation Home". A few miles up River Road you will find Oak Alley Plantation. This private estate provides a breathtaking view with its

Greek Revival-style mansion, reigning grandly at the end of a quarter mile "Oak Alley"— an alley of 28 oak trees stretching proudly to the Mississippi River. Enjoy a complete plantation-style luncheon during your stop at Oak Alley.



Magnolias & Mint Juleps—A Two-Day Louisiana Experience

Depart Wednesday, July 23, at 9:00 a.m. and return to the New Orleans Sheraton, Thursday, July 24, at approximately 4:00 p.m.

U.S.\$227 per person double occupancy (add U.S.\$56 for single occupancy)

(includes overnight accommodations, activities mentioned, one breakfast, and two lunches. Mount Hope Plantation dinner is optional for an additional U.S.\$50 per person.)



Experience the full flavor of Louisiana and its people and culture with this overnight tour, melding Louisiana's past and present. Enjoy a taste of southern culture, cuisine, scenic byways and homes, and a chance to sip Mint Juleps while getting to know Quota members from Baton Rouge, Louisiana, and around the world!

Day 1: Plantation Living

Your day will begin with a tour of two of Louisiana's most notable plantations (see description for *The Way it Was—Life on Southern Plantations* tour). Continue on to Baton Rouge, the capitol of Louisiana. Check into the Baton Rouge Sheraton Downtown on the mighty Mississippi River adjacent to the Argosy Casino (your chance to try Lady Luck!). End your day by just relaxing, gambling a bit, and/or experiencing an optional, exquisite, all-inclusive evening meal with Baton Rouge Quota members at Mount Hope plantation (home of a Quota member) on picturesque Highland Road.

Day 2: Good Morning Baton Rouge!

Enjoy a full American breakfast at your leisure. The guide will meet you in the lobby to begin your tour of downtown Baton Rouge, including Louisiana's Old State

Capitol Center for Political and Governmental History. The Center houses several fascinating multi-media presentations and state-of-the-art interactive exhibits including the Huey Long Assassination and Louisiana Purchase exhibits.

Then visit the New State Capitol Building where the panoramic view from the observation deck includes: downtown Baton Rouge; Spanish Town; the mighty Mississippi

River; and Beauregard Town, a handsomely laid out community of 1806. You will pass the Pentagon Barracks, the Old Arsenal Museum, the USS KIDD, one of the best restored WWII destroyers in the country, and the Louisiana Naval War Memorial Museum.

Now that you've worked up an appetite, enjoy a "down home" lunch at Parrains. After lunch, you'll stop at the Louisiana State University Rural Life Museum to see the way of life for rural settlers before the Industrial Age. Then, it's time to return home—back to the Sheraton New Orleans Hotel at approximately 4:00 p.m.



Planning for New Orleans

Air Travel Discount

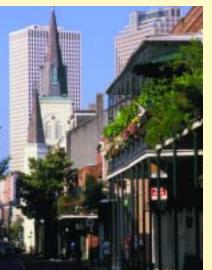
American Airlines, the official air carrier of the 2003 Quota International Convention, is offering an exclusive low fare for attendees. Take advantage of a 5 percent discount off coach round-trip fare. Or receive a **10 percent discount** off unrestricted "Y" fares with 7-day advance reservations and ticketing.

Plan ahead and receive an additional 5 percent discount by ticketing 60 days or more before departure. Discounts are valid provided all rules and restrictions are met and are applicable for travel from all points on the American Airlines system. They cannot be combined with other discounts or promotions. Additional restrictions may

apply on international travel.

Discounts are valid between July 16 and 25, 2003. To obtain them, you or your professional travel consultant may call the American Airlines Meeting Service desk toll-free at (800) 433-1790.

Please refer to Authorization Number: AO573AA



Mark Your Calendars!

Register for Convention 2003 before May 1 to be entered in a drawing for one of three U.S.\$100 shopping sprees in New Orleans. You'll also save

on your convention registration fee if your registration form (Page 22) is postmarked by May 15. Complete your convention registration form and mail or fax it today with your payment to Quota International!

Reserve your room by the June 19 deadline at the Sheraton New Orleans Hotel, our convention hotel. Look for the hotel reservation form on Page 23.

Want to Know More?

Go to www.quota.org for more information on New Orleans and updated convention information. Click the "Convention" link, then "Convention 2003 Planning."

Questions? Contact Ingrid Miller by telephone at (202) 331-9694, by fax at (202) 331-4395, or via e-mail at Ingrid@quota.org.

Convention 2003 Highlights

Get ready for friendship, fun, and information. And why not bring a children's book or two to donate to this year's Service-on-Site project. Complete convention details and the latest schedule are located on www.quota.org (click "Convention" then "Convention 2003 Planning").

Friday, July 18 The French Quarter and Beyond

(9:00 a.m. - 2:00 p.m.) Cruisin' on the Bayou (9:30 a.m. - 1:30 p.m.)

Wanda Frey Joiner Golf Classic

(afternoon)

Saturday, July 19 Leaders Meeting/Governor's Seminar

(9:00 a.m. - 12:00 noon) Rollin' Down the River (9:30 a.m. - 1:30 p.m.) First Timers Orientation (5:00 - 6:00 p.m.)

Mardi Gras Governors Reunion

(5:00 - 6:00 p.m.)

Silent Auction/Reception/Opening Ceremonies Dinner—Mardi Gras Attire/Masks Optional! (6:00 - 9:30 p.m.)

Sunday, July 20 Club Presidents' Breakfast

(7:30 - 8:45 a.m.)

General Session (morning & afternoon) Lunch on Your Own (12:00 - 1:30 p.m.)

Monday, July 21 International Officer Elections

(7:00 - 8:30 a.m.)

General Session (morning)

Lunch on Your Own (12:30 - 1:45 p.m.) Area Meetings (2:00 - 3:00 p.m.) Workshop Series (3:00 - 5:00 p.m.) District Party Night (evening)

Tuesday, July 22 General Session (morning)

New Orleans School of Cooking

(12:30 - 3:30 p.m.)

Hermann-Grima House Tour

(1:30 - 3:30 p.m.)

Installation Ceremony and Dinner (6:30 p.m.) Elegant evening attire.

Wednesday, July 23 The Way it Was-Life on Southern

Plantations (9:30 a.m. - 2:30 p.m.) Magnolias & Mint Juleps—A Two-Day Louisiana Experience (Departs Wednesday, July 23, 9:00 a.m.; returns Thursday, July 24, at approximately 4:00 p.m.)

Convention Registration Form

July 19-22, 2003 · New Orleans, Louisiana, USA

Return this form with payment to: Convention, 1420 21st Street, N.W., Washington, DC, 20036 or send credit card registrations by fax to (202) 331-4395. Please allow four to six weeks for processing.

Send in your registration by May 1, 2003, and you will be eligible to win a U.S. \$100 shopping spree in New Orleans. Three winners will be chosen from registrations postmarked, e-mailed, or sent by fax to the Quota International Office by May 1.

Registration Deadline for Early Bird Discount: May 15, 2003 Are you a 2002-2003 governor? O No Yes Please PRINT NEATLY or TYPE the following information: Are you a 2002-2003 lieutenant governor? O Yes O No Is this your first Quota International convention? O Yes O No Would you like more information about the Wanda Frey Joiner Name Last Name for Badge, if different Golf Classic Friday, July 18? O Yes O No Non-voting delegates, let us know if you are interested in Club Name __ volunteering for either the Elections or Credentials Committee O Elections O Credentials _____ District __ Area Please list any special needs you will have during convention (e.g., meals, etc.): Address_ Street, Apt. # City/State/Province 7in Code/Country E-mail _ Registration Fee Registration categories are listed below. Please check (🗸) your category and circle the corresponding fee. (Your fee includes dinner on Saturday, July 19, and dinner on Tuesday, July 22.) Registration on/before May 15: After May 15: O Official Club Voting Delegate (IMPORTANT! Please see credential information below.) Each club is entitled to U.S.\$145 U.S.\$170 have one voting delegate at convention at a reduced registration fee. All other club participants, including alternate voting delegates, must pay the full convention fee. New Club Voting Delegate The registration fee is waived for voting delegates of clubs chartered after July 1. 2002. No charge No charge O Past International President U.S.\$200 U.S.\$225 Other Quota governors, It. governors, alternate voting delegates (IMPORTANT: see credential information below), non-voting participants U.S.\$300 U.S.\$325 and members-at-large. Optional Events and Guest Fees Please register yourself and/or guests for any of the following optional tours or activities. See descriptions on Pages 19-20. We encourage you to sign up early; reservations are accepted on a first-come, first-serve basis. Total Price Quantity O Presidents' Breakfast, Sunday, July 20, 7:30-8:45 a.m. An informal gathering for current club presidents U.S.\$18 per person with President Beatriz Doran-Scoop and President-elect Mary Cotter. Mardi Gras Governors Reunion, Saturday, July 19, 5-6 p.m. Invitees include current and past governors, U.S.\$25 per person It. governors, and district secretary-treasurers. Year(s) served as governor _____ ; due to limited space, quests are not permitted. New Orleans-The French Quarter and Beyond, Friday, July 18, 9 a.m.-2:00 p.m. U.S.\$63 per person \bigcirc 0 Cruisin' on the Bayou, Friday, July 18, 9:30 a.m.-1:30 p.m. U.S.\$44 per person Rolling Down the River, Saturday, July 19, 9:30 a.m.-1:30 p.m. \bigcirc U.S.\$40 per person 0 New Orleans School of Cooking, Tuesday, July 22, 12:30-3:30 p.m. U.S.\$45 per person Hermann-Grima House Tour, Tuesday, July 22, 1:30-3:30 p.m. U.S.\$26 per person 0 The Way it Was-Life on Southern Plantations, Wednesday, July 23, 9:30 a.m.-2:30 p.m. U.S.\$74 per person \bigcirc Magnolias and Mint Juleps Overnight Tour, Wednesday, July 23, 9:00 a.m.-Thursday, July 24, 4:00 p.m. U.S.\$227 per person U.S.\$56 per person Add U.S.\$56 for single occupancy. If you choose double occupancy we will assign a roommate unless you note name here: _ U.S.\$50 per person Optional Plantation dinner Wednesday evening (space is limited). This section allows you to purchase tickets for your guest(s) to attend the following events. As a registrant, the cost of your Guest Fees attendance to these events is already included in your registration fee. U.S.\$55 per person Saturday Dinner Guest, July 19 Tuesday Installation Banquet Guest, July 22 U.S.\$55 per person Total Optional Fees: Registration Fee: U.S. \$ **Total Payment** (add your convention registration fee and any optional activities or guest fees):

Credential Information - IMPORTANT!

This document will also serve as the club voting delegate's credential form. If you are a voting delegate or an alternate voting delegate, you must have one (1) club officer sign the following to certify that you are eligible to vote. You may sign for yourself if you are a club officer. If this form is not signed, you will not be able to vote at convention. Please specify your delegate status (official or alternate). Note: each delegate has only one vote; a governor/district representive may not vote for their district and their club.

I certify that the member of my club listed above has been elected to represent the above named club at the international convention to be held in New Orleans, July 2003 as • the official club voting delegate or • the alternate club voting delegate should the voting delegate become unable to vote.

Name:		
	PRINT officer's name and title	
Signature:		Date:

Payment

- O I have enclosed a check payable to **Quota International** for my convention fees.
- O Please charge the fees to my credit card (only MasterCard and VISA accepted).

Credit Card No. ______ Expiration Date ______

Cancellation Policy: For any cancellations made prior to July 17, 2003, we will refund your convention registration fee minus a \$30 cancellation fee. On or after July 17, a \$130 cancellation fee will apply (to cover nonrefundable costs such as meals and materials). All optional tour and activity fees are nonrefundable on or after May 19, 2003. All cancellations must be in writing.

Hotel Registration Form

Sheraton New Orleans Hotel Quota International Convention, July 19-22, 2003

Please return your completed reservation form directly to the **Sheraton New Orleans Hotel**. Hotel rooms will be reserved on a first-come, first-serve basis. Quota's block of rooms is reserved until June 13, 2003. After that date, or if the block becomes full before then, reservations will be taken on a space and rate availability basis only.

Our convention hotel, the Sheraton New Orleans, inspired by the vitality and elegance of this historic city, puts you in the heart of the Crescent City's business, entertainment, dining, and nightlife. It's superb location on historic Canal Street, bordering the French Quarter, is just steps away from the Mississippi River, Harrah's Casino, the Aquarium of the Americas, the Ernest N. Morial Convention Center, the New Orleans Superdome, world-class shopping, entertainment, award-winning restaurants, and much, much more.

Reservations will be held until 4 p.m. on the day of arrival, unless guaranteed by a valid credit card or deposit. Cancellation less than 72 hours prior to day of arrival will be subject to a charge of one night's room and tax. Check out prior to scheduled departure date will be subject to an early departure fee of one night's room and tax. Check-in time is 3 p.m., and check-out time is before noon. A late check-out charge will be applied to those delegates who check out after noon. Early check-in will be subject to availability on the day you arrive. To guarantee early registration, the room will need to be reserved for the previous evening.

Please PRINT NEATLY or TYPE the following information: Name Address Street, Apt. #		Please reserve room(s) for people for arrival on and departure on Estimated time of arrival is Name(s) of person(s) sharing accommodations:			
City/State/Province Zip Co	de/Country				
Daytime phone Fax		Please list any special room needs:			
E-mail					
Please choose one Standard Room U.S.\$139* Club Level ** U.S.\$169 Single Single		Amenities in each guest room include: Personal voicemail, two phones with dual phone lines and data port, iron and ironing board, hair dryer, luxury bath amenities, video check-out. The hotel also has restaurants, restaurant lounge, café and Starbucks Coffee, and a 24-hour fitness center.			
O Double (one king-size bed)	O Double (one king-size bed)	To Guarantee Room			
O Double (two double beds)	O Double (two double beds)	Credit card type	O American Express	○ Visa	
*Rate available July 15 - July 22, 2003. Prices do not include local and state taxes, currently at 13 percent plus \$3 occupancy fee per room per night. To include a third person in the room incurs a \$25 charge.			 MasterCard Discover	→ Diners Club→ Carte Blanche	
**Club level includes a daily continental breakfast and hors d'oeuvres with a cash bar.		Credit Card No	E:	xpiration Date	
Would you like a smoking room? • Yes • No					

Mail your reservation form to:

Sheraton New Orleans Hotel 500 Canal Street New Orleans, LA 70130

Or contact the hotel:

Toll Free: (888) 627-7033 Facsimile: (504) 595- 5550

A confirmation of your reservation will be returned to you by facsimile or mail.

There are several ways to get to the convention hotel from the New Orleans Airport. The hotel is located approximately 15 miles from the hotel, so that you should plan at least 30 minutes travel time. There is an airport shuttle service located near the baggage claim. The cost is \$10/ person one way. Taxi fare is approximately \$28 dollars one way. If you choose to drive, parking at the hotel is \$27 + tax/ night.

Founders, Benefactors, and Friends

The Wanda Frey Joiner Founder **Award**

January 1996 - December 2002

We extend special thanks to the following members, clubs, and districts that donated \$1,000 or more, or had a \$1,000 contribution made in their name, to extend Quota service and friendship worldwide. Their generosity and dedication have strengthened Quota clubs and expanded Quota's outreach, thereby enriching our communities and our world.

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Cheyenne, Wyoming Vivien Ingram Flint, Michigan

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Wanda Frey Joiner Founder pin/pendant.

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1998 Convention Speaker

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22nd District

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Wisconsin

30th District Queensland

33rd District

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Connie Biaggini by the West Area

Irene Budd

by QI of Huronia, Ontario

Bobbie Carey by the 21st District

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Gloria Cook by her husband, Don Cook Inga Cornish

by QI of Huronia, Ontario

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by the West Area

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Joyce Fren

by the 39th District

Peggy Hale

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by Susan Joyce

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by the 41st District

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by the 1st District

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by her husband, Peter Pearn

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by her husband, John Pizarro, and daughters Kristine Pizarro, Lisa Dennis, Annette Pizarro-Choi, and Narelle Pizarro

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by QI of Redcliffe, Queensland

Connie Rau

by Vivien Ingram

June Remmich

by MB, Carol, Sandy, and Barb

Carolyn Rice

by a friend

Sue Richardson

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Barbara Rumbel

by Susan Schneberger and Carolyn Stubbs

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by QI of Southeast Cities

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by QI of Orillia, Ontario

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by her daughter, Lynne Caroon

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by QI of Singapore

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by QI of Singapore

Kathleen Treiber

bv Vera Hall

Lois Watson

by the 37th District

Judith White

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Quota Int'l of Flint

by Ellen Howe

37th District

by participants of the 1997 New Zealand post-convention tour

Founders (\$1,000)

Given in memory of

Doris Bauer

by QI of Orange, New South Wales

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by her daughters Pam Rivers and Dorothy Morrison

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by QI of Fairbanks, Alaska

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by the 30th District

We Share Foundation Benefactors Circle

July 1999 – December 2002



We Share Foundation Benefactor pin/pendant.

Special thanks go to the following Benefactors Circle members for their commitment to Quota's international service work.. Their generous contributions are funding expansion of the We Share Foundation programs and worldwide

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service impact.

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Marianne Carter

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Quota Caring Clubs 2002

We are grateful for the support of Quota Caring Clubs whose generous contributions are funding expansion of the We Share Foundation programs and worldwide service impact.

Platinum (\$1,000 and above)

Quota International of Flint, Michigan **Quota International of** Bossier City, Louisiana

Friends of Quota 2002

A world of thanks also goes to the following major donors in the Friends of Quota program who supported Quota International programs and services in 2002.

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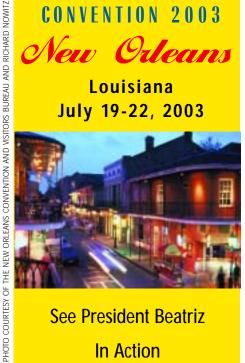
Sunnyvale, California

Darwin, Northern Territory

Carol Wilson

CONVENTION 2003 New Orleans

Louisiana July 19-22, 2003



See President Beatriz In Action Mark Your Calendars!

See pages 18-23 in this issue for detailed information and registration materials.

We of Quota International of Curação support you, Beatriz, in your challenge of making dreams come true. Behind every cloud there's a rainbow, and at the end of that rainbow, there's a pot of gold. It symbolizes the path we will walk with you to reach that pot of gold and make dreams everywhere come true.



Join President Beatriz on her path to making dreams come true!



QI of Fairbanks is very proud to have President-elect

Mary Cotter as a club member.

QI of Parkes, Inc. & District 26 Members Proudly Support



for
International Treasurer
2003 - 2004
Focused on our Future



All the Clubs of District 12 Endorse

Nicôl Lea

For Quota International President-Elect
You Can Count on Her
~To Help Quota Grow~
~To Be Open & Accessible to All~
Her Vison and Experience Will Assist
Ouota to Move Forward

E-Mail: Nicol@nicollearealty.com

Faith Keaveney for East Area Director

Proudly supported by Members of District 5, Connecticut Quota International of Waterbury Quota International of Candlewood Valley



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of West Virginia and Virginia
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ommunicato,

Celebrate Quota's Winning Ways!

Quota International and the We Share Foundation received prestigious recognition and honors in 2002:

Major Grant Award

The We Share Foundation received a U.S.\$97,450 grant from The Morton H. Meyerson Tzedakah Family Funds to construct a new building for the Quota Home for



Abandoned and Destitute Women and Children in New Delhi, India. This donation, given in honor of David Nathan Meyerson, Marti Meyerson Hooper, Marlene Nathan Meyerson, and Leslie Meyerson Gordon, will fund a new

school for children. The Quota Home, established by QI of New Delhi in 1978, has been an overwhelming success as an innovative shelter, school, and job training facility in the Faridibad slum area.

2002 Communicator Awards

The Communicator Awards recognize outstanding work in the communication field. In 2002, the We Share Foundation Web Site and the Foundation's new multi-media program both received the prestigious Award of Distinction as projects that exceed industry standards. The We Share

Foundation e-Zine, the Quota Caring, and the **Quotarian** magazine all received Honorable Mention honors.

Entries for these awards came from 3,660 advertising agencies, corporations, educational institutions. government entities, designers, writers, and busi-

nesses worldwide.

Copies of the We Share Foundation's awardwinning multi-media CD-rom are available for U.S.\$15 or Aus.\$25. Contact the QI Office or visit www.quota.org.

Associations Advance America 2002 Honor Roll

The We Share Foundation's World Net Service, Volunteers

in Action, and Thinking Globally/Acting Locally international service programs were each awarded a separate listing on the 2002 Honor Roll for outstanding programs resulting in significant benefit to society.



2002-2003 District Governors



Kathleen Sherman (1) Charleston, West Virginia U.S.A.



L. Jean Moore (7) Waterloo, Iowa U.S.A.



Jenny Sinden (13) Penrith, New South Wales Australia



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Adele Funnell (35) Camden, New South Wales Australia



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Judith Burrill (12) Cupertino, California U.S.A.



Marie Dobson-Dunlop (18) Huronia, Ontario Canada



Kathryn Carter (24) Murwillumbah, New South Wales Australia



Karen Leitch (30) Garden City, Queensland Australia



Cindy Davis (36) Gridley, California U.S.A.



Meiling Kowsoleea (42) Suriname



Quota Cares Month is a new international event that connects and involves all clubs worldwide at the same time. The goal is simple: every club is invited to conduct one special, news-

worthy service project (or a fund-raising project in which proceeds are donated to a charitable cause) in March 2003.

Quota Cares Month will culminate with an international awards program that will honor the top projects. Participating clubs are automatically entered when they submit their final Quota Cares Month Activity Form (contained in the free *Quota Cares Month Planning*)



Quota International of Forster-Tuncurry, New South Wales, Australia

Kit). International awards will be presented to five winning clubs at Convention 2003.

Encourage your club to participate in this free We Share

Foundation-sponsored program! Doing so helps your community, your club, and Quota.

For details, a signup form, and free planning kit, visit



Quota International of Manila-South, The Philippines

www.wesharefoundation.org and click the "Quota Cares Month" link or contact the Quota International Office via telephone (202.331.9694) or fax (202.331.4395).



Quota International of Opotiki, New Zealand

Service is the Heart of Quota



Quota International, Inc. 1420 21st Street, N.W. Washington, DC 20036-5901

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